



Fare & Eligibility Policy Changes

Fact Sheet

implementation timeline



Marin Transit is updating fares & eligibility policies in July 2020

These changes will impact fixed route period passes, fares for demand response services such as Dial-A-Ride, Marin Access ADA Paratransit, and Catch-A-Ride, eligibility for Catch-A-Ride and Volunteer Driver programs, and the Marin Access Low-Income Fare Assistance program.

fare & eligibility policy goals



Meet and maintain performance standards to **ensure our ability to serve the community** in the future.

Offer fare media that **encourages ridership and simplifies payment.**



Adjust fare assistance programs to **maximize social equity** and provide mobility options for all within the County.

Streamline operations to **improve the rider experience.**



Keep fares in line with the **value of the service provided** and our peer agencies.

see other side for more details

MARIN ACCESS LOW-INCOME FARE ASSISTANCE

- LIFA will **apply to all Marin Access programs**; clients can easily use credit from their account when scheduling a trip
- Eligible clients will receive **\$20 of credit per month** in Phase I (July 2020) and \$25 of credit per month in Phase II (July 2023)
- Eligible clients will receive a **free monthly pass** to use on fixed route
- Clients **easily qualify** by demonstrating income or Medi-Cal eligibility

MARIN ACCESS ELIGIBILITY

- Eligibility standard will be updated to **65+ or ADA eligible** for all programs

FARE CHANGES

- **Reduce fixed route monthly pass cost** by 50% for adults and by 20% for seniors and those with disabilities
- **Increase volunteer driver reimbursement** to \$.60/mile for STAR and TRIP
- **Eliminate** the 7-day pass
- **Increase Dial-A-Ride fare** to \$4 for general public and to \$2 for seniors and those with disabilities
- **Increase local paratransit fare** to \$3 in Phase I (July 2020) and \$4 in Phase II (July 2023)
- **Adjust Catch-A-Ride fare** to include a base fare of \$4 paid by the rider plus 100% of fare above \$18.00; **increase the number of Catch-A-Ride trips** per month from 8 to 10

How to learn more



Visit: www.marintransit.org/farepolicy2019



By phone at: 415-454-0902, *press option 2*



By email at: info@marintransit.org



In person at: locations across the county