

**Eligibility Policy Changes** 

**Public Input and Refinement** 

mplementation

### **Fact Sheet**

#### implementation timeline

Short Range Transit Plan (2016, 2018)

Marin Access Strategic Analysis & Recommendations (2016)

Customer and Community Partner Feedback (2016–2019)

board - fare overview
july 1, 2019

community partner

community partner presentations july - september 2019

board - draft fare and eligibility changes september 9, 2019

community partner presentations

september - november 2019

board - formal policy change proposal november 2019

public comments & feedback

november 2019 – january 2020

community events november 2019 - january 2020

public hearing january 13, 2020

**board adoption** february 3, 2020

public outreach and education february – june 2020

changes effective july 1, 2020

## Marin Transit is updating fares & eligibility policies in July 2020

These changes will impact fixed route period passes, fares for demand response services such as Dial-A-Ride, Marin Access ADA Paratransit, and Catch-A-Ride, eligibility for Catch-A-Ride and Volunteer Driver programs, and the Marin Access Low-Income Fare Assistance program.

### fare & eligibility policy goals



Meet and maintain performance standards to ensure our ability to serve the community in the future.

Offer fare media that encourages ridership and simplifies payment.





Adjust fare assistance programs to **maximize social equity** and provide mobility options for all within the County.

Streamline operations to improve the rider experience.





Keep fares in line with the **value of the service provided** and our peer agencies.

# MARIN ACCESS LOW-INCOME FARE ASSISTANCE

- LIFA will apply to all Marin Access programs; clients can easily use credit from their account when scheduling a trip
- Eligible clients will receive \$20 of credit per month in Phase I (July 2020) and \$25 of credit per month in Phase II (July 2023)
- Eligible clients will receive a free monthly pass to use on fixed route
- Clients easily qualify by demonstrating income or Medi-Cal eligibility

### MARIN ACCESS ELIGIBILITY

Eligibility standard will be updated to 65+ or ADA eligible for all programs

### FARE CHANGES

- Reduce fixed route monthly pass cost by 50% for adults and by 20% for seniors and those with disabilities
- Increase volunteer driver reimbursement to \$.60/mile for STAR and TRIP
- Eliminate the 7-day pass
- Increase Dial-A-Ride fare to \$4 for general public and to \$2 for seniors and those with disabilities
- Increase local paratransit fare to \$3 in Phase I (July 2020) and \$4 in Phase II (July 2023)
- Adjust Catch-A-Ride fare to include a base fare of \$4 paid by the rider plus 100% of fare above \$18.00; increase the number of Catch-A-Ride trips per month from 8 to 10

# How to learn more



Visit: www.marintransit.org/farepolicy2019



**By phone at:** 415-454-0902, *press option 2* 



By email at: info@marintransit.org



**In person at:** locations across the county