Fare & Eligibility Policy Changes
Fact Sheet

Marin Transit is updating fares & eligibility policies in July 2020

These changes will impact fixed route period passes, fares for demand response services such as Dial-A-Ride, Marin Access ADA Paratransit, and Catch-A-Ride, eligibility for Catch-A-Ride and Volunteer Driver programs, and the Marin Access Low-Income Fare Assistance program.

fare & eligibility policy goals

Meet and maintain performance standards to ensure our ability to serve the community in the future.

Offer fare media that encourages ridership and simplifies payment.

Adjust fare assistance programs to maximize social equity and provide mobility options for all within the County.

Streamline operations to improve the rider experience.

Keep fares in line with the value of the service provided and our peer agencies.

Implementation timeline

- Short Range Transit Plan (2016, 2018)
- Marin Access Strategic Analysis & Recommendations (2016)

Fare and Eligibility Policy Changes

- board - fare overview
  July 1, 2019

- community partner presentations
  July - September 2019

- board - draft fare and eligibility changes
  September 9, 2019

- community partner presentations
  September - November 2019

- board - formal policy change proposal
  November 2019

- public comments & feedback
  November 2019 – January 2020

- community events
  November 2019 - January 2020

- public hearing
  January 13, 2020

- board adoption
  February 3, 2020

- public outreach and education
  February – June 2020

- changes effective
  July 1, 2020

see other side for more details
LIFA will apply to all Marin Access programs; clients can easily use credit from their account when scheduling a trip.

Eligible clients will receive $20 of credit per month in Phase I (July 2020) and $25 of credit per month in Phase II (July 2023).

Eligible clients will receive a free monthly pass to use on fixed route.

Clients easily qualify by demonstrating income or Medi-Cal eligibility.

Eligibility standard will be updated to 65+ or ADA eligible for all programs.

Reduce fixed route monthly pass cost by 50% for adults and by 20% for seniors and those with disabilities.

Increase volunteer driver reimbursement to $.60/mile for STAR and TRIP.

Eliminate the 7-day pass.

Increase Dial-A-Ride fare to $4 for general public and to $2 for seniors and those with disabilities.

Increase local paratransit fare to $3 in Phase I (July 2020) and $4 in Phase II (July 2023).

Adjust Catch-A-Ride fare to include a base fare of $4 paid by the rider plus 100% of fare above $18.00; increase the number of Catch-A-Ride trips per month from 8 to 10.

Visit: www.marintransit.org/farepolicy2019

By phone at: 415-454-0902, press option 2

By email at: info@marintransit.org

In person at: locations across the county.