July 24, 2017

Honorable Board of Directors
Marin County Transit District
3501 Civic Center Drive
San Rafael, CA  94903

SUBJECT: General Manager Report – Monthly Report

Dear Board Members:

RECOMMENDATION: This is a recurring information item.

SUMMARY: The attached monthly report provides an overview of Marin Transit operations for the period ending May 31, 2017. The monthly reports summarize statistics on the performance of Marin Transit services, customer comments, and training activities under the District’s Mobility Management program.

Ridership in May 2017 was 3.5% higher than in the prior year. Ridership on fixed-route services, including yellow bus, increased 3.8% compared to last year. This was despite fewer days of Muir Woods Shuttle service due to the Hwy 1 closure. Part of this can be attributed to one additional weekday in May 2017 compared to May 2016. Ridership on Marin Access services dropped 2.5%, primarily on the Catch-A-Ride subsidized taxi program.

Additional detailed analyses of system performance and trends, including route-level statistics and financials, are provided in separate quarterly and annual reports. In addition to the monthly reports, these reports are available on the District’s website at http://marintransit.org/monitoringreports.html.

FISCAL/STAFFING IMPACT: None associated with this report.

Respectfully submitted,

Nancy Whelan
General Manager

Attachments