



- To Schedule a ride call: 415-454-0964
  - Open 7 days a week 8am-5pm
- To cancel a ride: 415-457-4630  
(Voice mail available after business hours)
- Local trips (Marin County) \$2
  - Must be cash exact change or Prepaid ticket
  - Remember, drivers do not carry change
- Intercounty riders may be paid by check or cash
- Please give your full name and full address of destination(s)
- Be very specific as to where you will be waiting for us
  - (For example at Kaiser, which building entrance)
- If you have an appointment time, please let us know
- Will you have a Friend or Personal Care Attendant with you?
- Any mobility devices (Wheelchair, Walker..)
- Be sure to WRITE down your PICK-UP window time(s)- you must be ready at the start of your 30 minute window
  - Driver can only wait 5 minutes



- If we need to change your PICK-UP time we will call you the night before after 4pm.
- Remember this is a shared ride service; people may be picked up and dropped off during your ride.
- You must remain seated and your seat belt buckled during the ride.
- No eating, drinking, or smoking aboard the bus
- Drivers must be at the bottom of the stairs when you are boarding or disembarking.
- Drivers do not know your future pickup times. Please call scheduling for that information
- Children under 8 must travel in a child seat that you provide and install. They may not travel alone.
- Children 5 and under travel free. Children 6 and older pay full fare.
- Clients and companions, but not PCAs, are allowed 4 bags each, each weighing up to 20 pounds. They must fit on your lap or under your seat.