Marin in Motion
A Guide to Transportation in and around Marin County
Are you traveling without a car in Marin County?
It doesn’t have to be difficult. Depending on where you live, where you’re going, how old you are, and your abilities, a range of transportation services and programs are available to you. Some examples include:

- **Local public transit systems**, including Marin Transit and Golden Gate Transit.
- **Rail services** that provide regional connections such as SMART (coming in 2016).
- **Ferries** to San Francisco and Angel Island.
- **Paratransit services** for persons with disabilities, such as Marin Access Paratransit.
- **Transportation programs for seniors and persons with disabilities**, including discount taxi service, volunteer driver programs and older driver safety resources.
- **Specialized transportation programs**, including medical transportation, home delivery services, employment transportation and more.
- **Trip planning**, personalized “Travel Navigator” assistance and commuter resources.

This guide provides information to help you find transportation options that meet your travel needs in Marin County and the Bay Area. A special focus of this guide is on programs that provide transportation options that go beyond traditional transit services.

Information in this guide is subject to change. Check with your transportation provider or the Marin Access Travel Navigators at 415-454-0902 for the most up-to-date information.
How to use this guide

This guide is designed to quickly give you the information you need to use the transportation choices available to you in Marin County and the Bay Area. You can use this guide in several ways.

**Map of Marin County** ........................................................................................................................................... 4

**Which service is right for me?** ................................................................................................................................. 4

A helpful overview of the eligibility for different services in this guide

**Transportation Services by Region** .......................................................................................................................... 6

Use this section to find transportation choices in either the Highway 101 Corridor of Marin or in West Marin

**Transportation Services by Type** ............................................................................................................................ 8

To search for various types of transportation, go to the following sections:

- **Public Transportation Services** ................................................................................................................................ 8
  Including Bus, Rail, and Ferry Service

- **ADA Paratransit Service** ........................................................................................................................................... 14
  Transportation service for people with disabilities

- **Specialized Transportation Services** .......................................................................................................................... 20
  Volunteer Driver Programs, Discount Taxi Programs, and more

- **Regional and Inter-City Services** ............................................................................................................................. 25

- **Travel Information & Education Programs** .................................................................................................................. 26

- **Older Driver Safety Programs** ...................................................................................................................................... 27

- **Commuter Services  Carpooling, Ride-Sharing, etc.** ........................................................................................................ 28

**Telephone and Website Information** ....................................................................................................................... 29

Personalized “Travel Navigator” Assistance & Travel Training

**Opportunities to Participate** ......................................................................................................................................... 30

**Quick List of Telephone and Website Information** ...................................................................................................... 34
Which service is right for me?

A variety of transit services are available to serve residents with varying needs. Traditional transit services meet most people's transportation needs, at least some of the time. Based on where you live, your age, and any limitations you may have, you could be eligible for other transportation programs and services.

<table>
<thead>
<tr>
<th>Which service can I use if I am...</th>
<th>Regular bus &amp; rail service</th>
<th>A specialized transportation program (volunteer driver, discount taxi, etc.)</th>
<th>Marin Access Paratransit</th>
</tr>
</thead>
<tbody>
<tr>
<td>A senior citizen?</td>
<td>Yes</td>
<td>Probably – Depends on the program</td>
<td>Depends on your abilities</td>
</tr>
<tr>
<td>A person with a disability?</td>
<td>Yes</td>
<td>Probably – some programs may require ADA paratransit eligibility.</td>
<td>Yes, with certification as eligible for ADA paratransit.</td>
</tr>
<tr>
<td>Neither a senior nor have a disability?</td>
<td>Yes</td>
<td>Probably Not – Depends on the program</td>
<td>No</td>
</tr>
</tbody>
</table>
Many transportation services are available throughout Marin County, especially those listed under the Specialized Transportation Services section of this Guide. For a complete listing go to the Transportation Services By Type section, beginning on 20.

Highway 101 Corridor of Marin

Belvedere, Corte Madera, Fairfax, Greenbrae, Kentfield, Larkspur, Marin City, Mill Valley, Novato, Ross, San Anselmo, San Rafael, Sausalito, Tiburon and surrounding areas.

Bus Transit

Local Transit within Marin
Marin Transit, including bus service operated by Golden Gate Transit, Community Shuttles, the Novato Dial-A-Ride and the West Marin Stage, See Page 9.

Regional Transit
For connections to San Francisco, Sonoma and Contra Costa Counties: Golden Gate Transit, See Page 11.

Ferry Service

To San Francisco
Golden Gate Ferry - See Page 13.
Blue and Gold Ferry - See Page 12.

To Angel Island
Angel Island – Tiburon Ferry - See Page 12.

Rail Service

SMART (beginning in 2016)
See Page 6.

ADA Paratransit Service

Marin Access Paratransit
See Page 18.

Low Income Fare Assistance Program
See Page 18.

Specialized Transportation Services

Volunteer Driver Programs
See Page 20.

Discount Taxi Program
See Page 22.
Transportation Services by Region

West Marin

Bolinas, Dillon Beach, Forest Knolls, Inverness, Lagunitas, Marshall, Muir Beach, Nicasio, Olema, Point Reyes Station, San Geronimo Valley, Stinson Beach, Tomales, Woodacre and surrounding areas.

Bus Transit

**West Marin Stage**

See Page 19.

ADA Paratransit Service

**West Marin Stage**

Page 19.

Specialized Transportation Services

**Volunteer Driver Programs**

See Page 20.

**Discount Taxi Program**

See Page 22.
Transportation Services by Type

Public Transportation Services

Buses, trains and ferries are the most convenient forms of public transportation for many people. Regularly scheduled bus routes, trains and ferries require less planning than services that must be pre-scheduled, such as Marin Access Paratransit and many other forms of transportation. Buses trains and ferries run on a schedule and stop at specific locations, so you always know when and where you can board. Arrive at the stop a few minutes early.

Regular public bus fares can also be less expensive than paratransit fares. If you are unfamiliar with using public transit, travel training is available to teach you how to travel comfortably and safely on a bus.

Buses, trains and ferries are also accessible. The Americans with Disabilities Act (ADA) requires that transit agencies make their services accessible to people with disabilities. Here are some of the features you will find on public systems in Marin County and the Bay Area:

- Buses equipped with wheelchair lifts or low floor ramps to allow easy access for people with disabilities.
- Buses that kneel to shorten the distance between the ground and the first step.
- Priority seating for those who need it.
- Drivers trained to secure wheelchairs in designated spaces.
- Drivers trained to allow passengers sufficient time to be seated, and to get on and off the vehicle.
- Announcement of bus stops at major intersections, transfer points and, at the request of passengers, specific destinations.
- Train stations with platforms for level boarding.
- Route and schedule information provided by transit agencies, including the best way to reach your destination, available in accessible formats.

All nine Bay Area counties are connected via public transit. For more information call 511 or go online at www.511.org.
Transportation Services by Type

Local Transit within Marin - Marin Transit

Marin Transit is the local transit provider within Marin County and provides the following transit services:

Local Transit and Community Shuttles
Provides public bus routes within Highway 101 Corridor of Marin, including the communities of Belvedere, Corte Madera, Fairfax, Greenbrae, Larkspur, Marin City, Mill Valley, Novato, Ross, San Anselmo, San Rafael, Sausalito, Tiburon and surrounding areas.

Telephone Information
Call 511 and say “Marin Transit”

Website
www.marintransit.org

Marin Transit’s Facebook page
www.facebook.com/marintransit

Novato Dial-A-Ride
Provides on-demand bus service (curb to curb) within Novato with connections to Marin Transit and Golden Gate Transit bus routes.

Telephone Information & Reservations
415-892-7899

Website
www.marintransit.org
West Marin Stage
Provides rural public bus service from various communities in West Marin to communities on the Highway 101 corridor. Connects with Marin Transit local and Golden Gate Transit regional bus routes.

West Marin Stage buses can deviate from the route once per trip to pick up passengers within three-quarters of a mile of the route. All route deviations must be scheduled the day before the trip.

**Telephone Information and Requests for Route Deviations**
415-526-3239

**Website**
www.marintransit.org

Muir Woods Shuttle
Provides seasonal bus service from the Highway 101 Corridor to Muir Woods National Monument.

**Telephone Information**
415-526-3239

**Website**
www.marintransit.org
Regional Transit with Connections to San Francisco, Sonoma and Contra Costa Counties

Golden Gate Transit
Regional bus service between San Francisco, Marin, Sonoma, and Contra Costa counties. Service is divided into Basic (daily) and Commute (weekday peak periods) routes.

Telephone Information
Call 511 and say “Golden Gate Transit”, or 415-455-2000 for other languages or for those calling from outside the Bay Area. For TDD call 711.

Website
www.goldengate.org

Email
contact@goldengate.org

Sonoma Marin Area Rail Transit (SMART)
SMART is a voter-approved passenger rail and bicycle-pedestrian pathway project located in Marin and Sonoma counties. It will serve a 70-mile corridor from Larkspur to Cloverdale. The first phase from San Rafael to Santa Rosa is under construction and scheduled to begin operations in late 2016.

Telephone Information
707-794-3330

Website
www.sonomamarintrain.org

SMART’s Facebook page
www.facebook.com/sonomamarintrain

For transit service in other Bay Area counties call 511 or go online to 511.org
Transportation Services by Type

Ferry Services

Blue and Gold Ferry
Blue and Gold Ferry service is provided between Pier 41 in San Francisco and Marin County (Tiburon, Sausalito and Angel Island State Park).

Telephone Information
415-705-8200

Website
www.blueandgoldfleet.com

Angel Island – Tiburon Ferry
The Angel Island – Tiburon Ferry operates between Tiburon and Angel Island State Park.

Telephone Information
415-435-2131 or 415-435-1531

Website
www.angelislandferry.com

Regional Transit Discount Card
The Regional Transit Connection (RTC) Discount Card is a program for reduced fares on fixed-route transit, bus, rail and ferry systems throughout the San Francisco Bay Area for qualified persons with disabilities. Applications are accepted at San Francisco Bay Area transit systems and then forwarded to a central office where applications are reviewed, and information is verified. An RTC Discount ID Card is printed and mailed to eligible applicants by the Clipper program.

For more information on the Regional Transit Discount Card Program, contact your local public transit service or go on-line at www.511.org

In Marin, Regional Transit Discount Card applications are available from Golden Gate Transit’s Customer Service Center located within the San Rafael Transit Center.
Ferry Services (cont.)

**Golden Gate Ferry**

Golden Gate Ferry service is provided between Marin County (Larkspur and Sausalito) and the Golden Gate Ferry Terminal at the foot of Market Street, behind the San Francisco Ferry Building.

Golden Gate Giants Ferry  Special ferry service from Larkspur Ferry Terminal to Giants home games and other special events at AT&T Park. Hours of Operation During Giants home games.

**Telephone Information**

511, or 415-455-2000 for other languages or for those calling from outside the Bay Area. TDD 711

**Website**

www.goldengate.org

**Email**

contact@goldengate.org

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**Clipper – The Bay Area’s Reloadable Transit Card**

Clipper is accepted on Marin Transit and Golden Gate Transit and Ferry as well as most of the large public transit systems in the Bay Area. It will eventually be accepted on all forms of Bay Area public transit. Adult bus riders get a 10% discount for travel within Marin and 20% discount for intercounty travel, while ferry riders receive a frequent rider discount. Clipper keeps track of your rides and automatically grants you appropriate transfer discounts. Special discount Clipper cards are available for youth, seniors and persons with disabilities.

For More Information and to Order a Clipper Card:

Telephone: 877-878-8883 Website: www.clippercard.com
Transportation Services by Type

ADA Paratransit Service

The 1990 Americans with Disabilities Act (ADA) requires that paratransit be provided as a “safety net” for people who are unable to ride regular buses and trains some or all of the time due to their disability. ADA paratransit is a parallel service to regular public transportation services (buses and trains). This means paratransit services operate in the same area, on the same days, and during the same hours as public transit operates.

Paratransit service may be provided by small buses, vans, taxis, or in sedans. It is generally a shared ride service that must be reserved by close of business the day before. The service picks you up at your door or at the curb and takes you to your destination. The vehicle may make several stops on the way to your destination to pick up or drop off other passengers. The pick-up time you are assigned may vary by up to one hour from the time you requested. Paratransit drivers do not enter people’s homes or their destination locations. Riders who need extra assistance beyond what the driver provides may bring an assistant or “attendant” with them at no additional charge.

Paratransit Eligibility

Before using paratransit, a person must be certified eligible due to a disability that prevents their use of regular buses or trains some or all of the time.

According to federal law you may be eligible for ADA paratransit if any of the following applies:

- Your disability prevents you from boarding, riding, or getting off a bus or train, without the help of someone else.
- You are able to independently board, ride or exit an accessible bus, but accessible equipment has not been assigned to your route, or a lift cannot be deployed at your stop. (Note: All Marin Transit and Golden Gate Transit buses are lift-equipped.)
- Your disability prevents you from getting to or from a bus or train stop.

For more information about the ADA paratransit programs in Marin County see the Paratransit Riders Guide, which can be found online at www.marinaccess.org/documents or by calling the Travel Navigators at 415-454-0902.
Applying for Eligibility

The eligibility process may vary slightly by transit agency. You should call your local transit agency for more information. In general, the process includes the following steps:

1. Call your local transit agency to request an application form. If you are a resident of Marin County, call the Marin Access Travel Navigators at 415-454-0902.

2. Read and completely fill out the form, and include the professional verification which must be completed and signed by a licensed professional.

3. Submit the information to the address provided.

4. After reviewing your application, agency staff may contact you, ask you to send additional information, contact a health professional to get more information, or invite you for an in-person evaluation of your ability to ride public transportation.

5. The evaluation may include a discussion with a trained professional about why you are unable to use public transportation. Or, you may be asked to try out a number of actions that would be needed to be able to ride a bus or train. You may bring someone with you to the evaluation, and bring additional documentation, but these are not required.

6. Within 21 days after your completed application form has been received or you have completed the in-person evaluation, the transit agency will send you a letter regarding your eligibility status. If you do not receive this letter within 21 days, you will be given temporary eligibility allowing you to use paratransit until the agency makes a final determination.

7. If your eligibility application for ADA paratransit service is approved, you will receive a riders’ guide with more information about paratransit, including information about reserving a ride.
Types of ADA Eligibility

The transit agency may find you to be fully eligible, conditionally eligible, temporarily eligible, or ineligible to use paratransit. Depending where you live, you may also be eligible to take some or all of your trips using your local community-based program. See the Specialized Transportation listings on page 6.

- **Fully eligible** riders may take paratransit trips at any time the service is available.
- **Conditionally eligible** riders may take paratransit for some trips, but may be required to take regular transit for other trips.
- **Temporarily eligible** riders are given eligibility for the period of time their disability is expected to prevent them from using regular transit.
- **Eligibility for Visitors.** Visitors to Marin who have been certified to use ADA paratransit in any of the nine Bay Area counties are eligible to use the Marin Access Paratransit Service once their eligibility has been verified in the Regional Eligibility Database. ADA eligible visitors from outside the Bay Area and individuals with disabilities from other countries may also use the Marin Access Paratransit Service for any combination of 21 days during any 365 day period beginning with the visitor’s first use of the service. Visitors should contact the Marin Access Travel Navigators at 415-454-0902 in advance of travel for further information and verification.
Can I be Eligible for ADA Paratransit if it is Very Difficult for Me to Use a Bus or Train?

Not necessarily. A person who is able to use buses and trains all of the time to get around, even though it may be difficult or inconvenient, does not qualify for ADA paratransit. To qualify for ADA paratransit, you must be unable to use buses or trains some or all of the time because of a physical, cognitive, visual or psychiatric disability. Difficulty using public transportation, or being diagnosed as having a disability, is not automatic grounds for paratransit eligibility. Similarly, eligibility is not based on your age, your inability to speak English, or inconvenient bus service.

What if I am denied eligibility?

If you are denied eligibility the agency has determined that you are able to take regular transit, and you may not use paratransit service. If you disagree with the agency’s decision, you may appeal. Even if you are found ineligible for ADA paratransit, you may still be eligible to use community-based transportation programs, depending on the eligibility requirements.
Paratransit Services in Marin

Marin Access Paratransit
Operated under Marin Transit, the Marin Access Paratransit Service provides ADA paratransit service in the same areas of the Highway 101 Corridor as both Marin Transit local and Golden Gate Transit regional bus services.

Hours
Available during the same hours as the corresponding operating hours of Marin Transit and Golden Gate Transit non-commute bus routes.

Service Areas
Within a ¾ mile radius of active Marin Transit or Golden Gate Transit non-commute bus routes.

Extended Trips
Marin Access Paratransit provides trips beyond the ¾ mile service area within Marin County on a stand-by basis at a higher fare.

Transfer Trips
The Marin Access Paratransit Service can arrange ADA paratransit trips that involve a transfer to adjoining area’s paratransit service.

Low-Income Fare Assistance
Using Measure B funding, Marin Transit provides this program to assist eligible low-income ADA paratransit riders with paying the fares.

Information & Eligibility
Contact the Marin Access Travel Navigator Program at 415-454-0902

Websites
www.marinaccess.org or www.marintransit.org
Paratransit Services in Marin (cont.)

**West Marin Stage**
As a rural transportation service, the West Marin Stage provides route deviation service to accommodate eligible ADA riders and others upon request. West Marin Stage buses can deviate from the route once per trip to pick up passengers within three-quarters of a mile of the route. All route deviations must be scheduled the day before the trip.

**Service Areas and Hours**
Within a ¾ mile radius of active West Marin Stage Routes serving West Marin communities.

**Telephone Information and to Request Route Deviations**
415-526-3239

**Website**
www.marintransit.org

**Paratransit Services Outside of Marin**
Marin residents who are ADA eligible, are entered into a Regional Eligibility Database that makes them eligible for ADA paratransit in other Bay Area counties. Contact the Marin Access Travel Navigator Program for more information. See also the section on Extended Trips under Marin Access Paratransit above, and the Eligibility for Visitors section on page 19.
Transportation Services by Type

Specialized Transportation Services

A variety of specialized or community-based transportation programs and services are available in Marin. While some are publicly funded and operated, others are operated by non-profit or for-profit organizations. For current information these and other specialized transportation services, contact the Marin Access Travel Navigators at 415-454-0902.

Volunteer Driver Programs

Contact the Marin Access Travel Navigators for updated information at 415-454-0902.

Whistlestop’s Volunteer Driver Program

Beginning summer 2015 Marin Transit through Whistlestop will be initiating a pilot volunteer driver program to match seniors in need of door through door transportation with volunteer drivers in their area. If you or someone you know is in need of a ride or is looking for a wonderful opportunity to volunteer your time, please contact a Travel Navigator at 415-454-0902 for more information.

STAR Program

Provides free transportation support for seniors and ADA eligible riders in communities along the Highway 101 Corridor of Marin. Provides mileage reimbursement to the driver. Operated by Whistlestop with funding from Marin’s Measure B Vehicle Registration Fee Initiative.

Information & Eligibility

Contact the Marin Access Travel Navigator Program at 415-454-0902

Website

www.marinaccess.org

West Marin TripTrans

Provides free transportation support for seniors and ADA eligible riders in West Marin. Provides mileage reimbursement to the driver. Operated by West Marin Senior Services, with funding from Marin’s Measure B Vehicle Registration Fee Initiative.

Information and Eligibility

Call 415-663-8148 X114

Website

www.marinaccess.org
Volunteer Driver Programs (Cont.)

**Project Independence**
Provides a continuum of free services that support a participant's transition from hospital or skilled nursing facility to home. Services begin at discharge, last up to 6 weeks, and may include transportation by a volunteer driver. Eligibility 18 + years old, residents of Marin County, with complex care needs that require ongoing management of health conditions beyond discharge from hospital or skilled nursing facility. Operated by Marin County Health and Human Services.

**Information and Eligibility**
Call 415-457-4636, Fax 415-473-2836

**Email**
ageingandadult@marincounty.org

**Website**
www.marinhhs.org/transitions-nurse-care-programs

**American Cancer Society Road to Recovery Program**
Provides free transportation to and from treatment for people who have cancer and who do not have a ride or are unable to drive themselves.

**Information and Eligibility**
Call (800) 227-2345

**Email**
info@marinmcc.org

**Website**
www.cancer.org/treatment/supportprogramsservices/road-to-recovery

**Marin Villages**
Provides a number of services for its members including volunteer transportation. Fee based membership for seniors living independently and wishing to remain in their own homes/communities. Reduced membership fees may be available upon income eligibility.

**Information and Eligibility**
Call 415-457-4633

**Email**
info@marinvillages.org

**Website**
www.marinvillages.org

**Sausalito Village**
Provides a number of services for its members, including volunteer transportation. Fee based membership for seniors living in Sausalito or in the adjacent floating homes community. Partial or total fee waivers may be available.

**Information and Eligibility**
Call 415-332-3325

**Email**
info@sausalitovillage.org
Transportation Services by Type

Taxi Transportation and Transportation Network Companies

**Wheelchair Accessible Taxis**
A limited number of wheelchair accessible taxis are available to provide rides in Marin. For the latest information on their availability, contact the Marin Access Travel Navigators at 415-454-0902.

**Taxi Licensing**
The Marin General Services Authority regulates taxicabs in Marin. To see a list of approved taxi companies, drivers and rates go online to www.maringsa.org

**Discount Taxi Program (Marin Catch-A-Ride)**
Marin Catch-A-Ride allows eligible Marin residents to receive a discount to ride on taxis and other licensed vehicles within Marin. Marin Catch-A-Ride is provided by Marin Transit with funding from Marin’s Measure B Vehicle Registration Fee Initiative.

**Eligibility**
Marin resident and one of the following: at least 80 years of age, at least 60 years of age and unable to drive, or eligible for paratransit under the Americans with Disabilities Act. Additional discount available for low-income residents.

**For More Information and Application**
Call the Marin Access Travel Navigators 415-454-0902

**Website**
www.marinaccess.org

**Transportation Network Companies**
Transportation Network Companies (TNCs) provide prearranged transportation services for compensation using an online-enabled application or platform (such as smart phone apps) to connect drivers using their personal vehicles with passengers. At the time of this publication, TNCs were just beginning to come into Marin. As TNCs are licensed by the California Public Utilities Commission, go to their website for current TNC licensees: http://www.cpuc.ca.gov/PUC/Enforcement/TNC/
Veterans’ Transportation Services

(See also Marin Access Travel Navigators on page 29.)

**Volunteer Transport Network**

Provides van service by reservation for veterans who have an appointment at Ft. Miley or the Downtown San Francisco VA Clinic. Operated by DAV Transportation Network.

**For More Information and Reservations**
Call 415-221-4810 ext 5612

**Website**
www.dav.org

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Employment Transportation Programs

(See also Commuter Services on page 28.)

**Marin Employment Connection**

Offers a wide range of free services to job seekers, including supporting the costs of vocational training as well as related expenses such as books, uniforms, tools, and transportation.

**For More Information and Eligibility**
Call the Career Resource Center 415-473-3330

**Website**
www.MarinEmployment.org
Other Senior Transportation

SilverRide
SilverRide - a for-profit company that provides a suite of fee-based, transportation related services for seniors, including escorted transportation, companionship, activity planning and concierge services.

For More Information
Call 415-861-7433

Website
www.silverride.com

Email
info@silverride.com
Regional and Inter-City Services

Marin residents are fortunate to have excellent local and nearby connections to the Bay Area’s major airports and intercity bus and rail services.

**Marin Airporter**
Marin Airporter provides transportation to and from San Francisco Airport from Marin.

**Telephone Information**
415-461-4222

**Website**
www.marinairporter.com

**Sonoma Airport Express**
The Sonoma County Airport Express provides transportation to and from Oakland Airport from Marin.

**Telephone Information**
800-327-2024

**Website**
www.airportexpressinc.com

**Amtrak Rail Service**
Amtrak has stations in Richmond, Emeryville and San Francisco.

**Telephone Information**
800-872-7245. TDD/TTY 800-523-6590

**Website**
www.amtrak.com

**Greyhound Lines**
Greyhound, the intercity bus company, has a station in San Rafael.

**Telephone Information**
800-231-2222. TDD/TTY 800-345-3109

**Website**
www.greyhound.com

**Sonoma Marin Area Rail Transit (SMART)**
See page 11.
Transportation Services by Type

Travel Information & Education Programs

Marin Access Travel Navigators
The Marin Access Travel Navigators provide personalized mobility information and counseling to assist Marin seniors, persons with disabilities and low-income residents to understand and become eligible for the various Marin Access transportation services. With one phone call to the Navigators one can find out if they are eligible for Marin Access Paratransit, the Marin Catch-A-Ride discounted taxi program, and various volunteer driver programs, and get information on the other transportation options available in Marin.

For Telephone Information and Eligibility
415-454-0902

Website
www.marinaccess.org

Marin Access Travel Assistance Program
Marin Access Travel Assistance provides Marin’s older adults with the knowledge they need to navigate the public transportation system. Programs available include presentations on transportation in Marin, small group guided tours to provide real-world experience using public transportation. A volunteer-based Marin Access Transit Ambassador Program is also available to assist new riders.

For More Information and to Schedule Programs
Call Marin Transit 415-226-0855

Websites
www.marinaccess.org and www.marintransit.org

Marin County Office of Education Transition Program
The Marin County Office of Education Transition Program provides life skills education for post-secondary students 18 to 22 years of age who have been legally diagnosed with a moderate to severe disability (e.g., Downs Syndrome, Autism, Cerebral Palsy, etc). The program has three distinct elements: Travel training, vocational training and life skills training. Students learn how to properly ride a public transit bus including how to transfer buses, read a bus schedule, learn different bus routes, plan a community trip, procure and use a bus discount card. Bus provided by Marin Transit.

For Enrollment Information
Call 415-491-6629

Website
www.marinschools.org
Older Driver Safety Programs

DMV Senior Driver Ombudsman Program
In a continuing effort to keep seniors driving for as long as they are able to drive safely, the Department of Motor Vehicles (DMV) has created a Senior Ombudsman Program. The ombudsmen can assist as a “go-between” to ensure that senior drivers are treated fairly, consistent with laws and regulations, and with the dignity and respect they deserve. The ombudsmen are available to assist in individual cases, as well as participate in outreach seminars to large and small audiences to promote driver safety in California with an emphasis on senior issues.

Telephone Information
510-563-8998

Website
www.dmv.ca.gov

AARP Driving Resource Center and Smart Driver Courses
The AARP Driver Safety program provides a variety of resources and on-line tools to help seniors find a smarter and safer life behind the wheel. Their Smart Driver Courses can be taken either on-line or locally.

Telephone Information
Toll Free 888-687-2277

Website
www.aarp.org

AAA Senior Driving
The American Automobile Association (AAA) provides various resources in support of older driver safety, including CarFit clinics, driver improvement courses, an on-line driving skill assessment tool, and more.

Website
www.seniordriving.aaa.com

CHP Age Well, Drive Smart Program
The California Highway Patrol’s Age Well, Drive Smart Program was designed to provide older drivers with the “keys” to driving safe and driving longer. Classes are offered at local CHP offices and other locations in the community.

Telephone Information
Call 916-843-3210 or your local CHP office for the next program.

Website
www.chp.ca.gov
**Transportation Services by Type**

**Commuter Services, Carpooling, Ride-Sharing, etc.**

**511 RideMatch**
The 511 RideMatch Service provides an instant match list to help you identify others interested in sharing rides as well as information on various rewards for carpooling and vanpooling.

**Telephone Information**
511

**Websites**
www.rideshare.511.org/carpool and www.rideshare.511.org/vanpool

**Transportation Authority of Marin’s (TAM) Vanpool Incentive Program**
TAM’s Vanpool Incentive Program provides a cash incentive for new vanpools travelling to or from Marin County.

**Telephone Information**
510-273-3616

**Website**
www.rideshare.511.org/rewards

**SchoolPool Marin**
TAM’s SchoolPool Marin Program helps families find others to carpool, walk, bike or take the bus together to or from school.

**Website**
www.schoolpoolmarin.org

**511 Bicycling**
511 Bicycling features Bay Area bicycle route maps, details about taking your bike on public transit, bicycle parking, crossing Bay Area bridges, finding a Bike Buddy, bicycle safety, selecting a bike, bicycle organizations, Bike To Work Day, bicycle classes and volunteer opportunities and more.

**Telephone Information**
511

**Website**
www.bicycling.511.org

**Walk Bike Marin**
WalkBikeMarin promotes travel that is healthier, increases community livability, and is environmentally sustainable by encouraging walking and bicycling for everyday transportation.

**Telephone Information**
415-473-6287

**Website**
www.walkbikemarin.org

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**Emergency Ride Home**
The Transportation Authority of Marin’s (TAM’s) Emergency Ride Home Program provides a free ride home for enrolled Marin-based employees who use alternative transportation to get to work (e.g., carpool, vanpool, public transit, bicycling, and walking) and need to return home quickly in the event of an emergency.

**Telephone Information**
415-226-0853

**Website**
www.marinerh.org
511 Transportation Information
The San Francisco Bay Area’s 511 System is a comprehensive source of information about transportation, including a Transit Trip Planner, Real-Time Departure Information, Transit and Rail Information, Traffic Conditions, Ridesharing, Bicycling, Parking, Out of Region Transit and Clipper Cards.

Telephone Information
511

Website
511.org

Information in Other Languages and Formats
This guide, “Marin In Motion”, is available online at www.marintransit.org and www.marinaccess.org in both English and Spanish. The initial publication of “Marin In Motion” includes printed copies in both English and Spanish.

Most of Marin Transit’s program brochures and presentation materials are also available in Spanish, and can be instantly translated on the Marin Transit website into 14 languages using Google Translate.

Copies of documents are available in accessible formats upon request. If you require American Sign Language Interpreters, Assistive Listening Devices or other accommodations, you may request them by calling (415) 226-0855 or contact the California Relay Service by dialing 711 to connect to the telephone listed above.

Marin Access Travel Navigators
For information about transportation options in Marin, and eligibility for Marin Access Programs, including ADA paratransit, volunteer driver programs and Marin Catch-A-Ride discount taxi contact the Marin Access Travel Navigators.

Telephone Information
415-454-0902

Website
www.marinaccess.org
Opportunities to Participate

Volunteers in Transportation

Many of the programs listed in the Volunteer Driver Programs section are seeking volunteers to provide rides and assist in other ways. Please contact the individual programs for more information on these opportunities, or call the Marin Access Travel Navigators at 415-454-0902.

The Marin Access Travel Assistance Program is seeking experienced transit riders to serve as volunteer Transit Ambassadors to assist with group presentations and with educating new riders. Call Marin Transit at 415-226-0855.

Planning and Advisory Committees

Golden Gate Transit Advisory Committees

Advisory Council on Accessibility
The Advisory Committee on Accessibility (ACA) was created to discuss accessible transportation, accessibility regarding the District’s facilities, and matters pertaining to travel by seniors and persons with disabilities. The ACA is comprised of members utilizing Golden Gate Bus, Golden Gate Bridge, and Golden Gate Ferry services throughout the Marin, Sonoma, San Francisco, and Contra Costa service area.

Bus Passenger Advisory Committee
BPAC was created to discuss scheduling changes, facilities planning and operational matters relating to Golden Gate Transit regional bus services. BPAC is made up of 11 members representing Golden Gate Transit bus service areas in Marin, Sonoma, San Francisco, and Contra Costa counties, and is comprised of Golden Gate Transit customers, with a focus on riders of our regional services. This committee also discusses issues related to the local services and representatives from Marin Transit regularly attends the meetings.

Ferry Passenger Advisory Committee
FPAC was created to better address customer concerns and provide a forum for discussion of District proposals. With the help of District staff, FPAC reviews District operations and plans as they relate to the quality of Golden Gate Ferry services. By expressing the needs of fellow Larkspur and Sausalito ferry passengers, FPAC advises on means to improve services and operations, and recommends actions that can make ferry service as attractive and effective as possible.

For Golden Gate Transit committee information or to request an application, please use the contact information below.

Telephone Information
415-257-4417

Email
pac@goldengate.org

Website
www.goldengatetransit.org
Other Planning and Advisory Committees

**Marin Mobility Consortium**
The Marin Mobility Consortium consists of advocates and agency representatives focusing on improving transportation options for Marin’s senior, disabled and low-income residents. The Consortium advises Marin Transit on the Marin Access programs and services.

**Telephone Information**
415-226-0855

**Websites**
www.marintransit.org and www.marinaccess.org

**Marin Paratransit Coordinating Council**
The Paratransit Coordinating Council (PCC) consists of paratransit riders and agency representatives who advise Marin Transit and its partners on the operation and funding of the Marin Access ADA Paratransit Service and other programs designed to solve the transit problems of persons with disabilities, the elderly and other transit dependents.

**Telephone Information**
415-226-0855

**Websites**
www.marintransit.org and www.marinaccess.org

**Housing and Transportation Committee of the Marin County Commission on Aging**
The Housing and Transportation Committee of the Marin Commission on Aging advocates for transportation options and affordable housing for older adults in Marin. This committee is administered by Marin County Health and Human Services.

**Telephone Information**
415-226-0855

**Website**
www.marinhhs.org

**Transportation Authority of Marin Citizens’ Oversight Committee**
The Transportation Authority of Marin (TAM) Citizens’ Oversight Committee (COC) is an advisory body tasked with the review of TAM’s Measure A half-cent transportation sales tax-related revenues and expenditures. The COC is composed of private citizens residing in Marin County and who collectively represent its diversity.

**Telephone Information**
415-226-0815

**Website**
www.tam.ca.gov

**Transportation Authority of Marin Bicycle and Pedestrian Advisory Committee**
The Transportation Authority of Marin (TAM) Bicycle and Pedestrian Advisory Committee (BPAC) is a 13 member committee of Marin County residents charged with advising TAM on bicycle and pedestrian transportation issues.

**Telephone Information**
415-226-0815

**Website**
www.tam.ca.gov
Use these pages for notes.
## Information, Trip Planning and Program Eligibility Services

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Telephone</th>
<th>Website</th>
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</thead>
<tbody>
<tr>
<td>511 -- For information about public transit including trip planning, ride sharing or transportation anywhere in the Bay Area</td>
<td>511</td>
<td>511.org</td>
</tr>
<tr>
<td>Marin Access Travel Navigators – for information about transportation options in Marin, and eligibility for Marin Access Programs</td>
<td>415-454-0902</td>
<td><a href="http://www.marinaccess.org">www.marinaccess.org</a></td>
</tr>
</tbody>
</table>

## Public Transit and ADA Paratransit Services

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Telephone</th>
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<tbody>
<tr>
<td>Marin Transit (local transit within Marin)</td>
<td>511 (say “Marin Transit”)</td>
<td>marintransit.org</td>
</tr>
<tr>
<td>Golden Gate Transit (inter-county transit and ferry)</td>
<td>511 (say “Golden Gate Transit”)</td>
<td>goldengate.org</td>
</tr>
<tr>
<td>Blue &amp; Gold Ferry</td>
<td>415-773-1188</td>
<td>blueandgoldfleet.com</td>
</tr>
<tr>
<td>Angel Island – Tiburon Ferry</td>
<td>415-435-2131 or 415-435-1531</td>
<td>angelislandferry.com</td>
</tr>
<tr>
<td>Sonoma Marin Area Rail Transit (SMART). Rail service is scheduled to begin operations in late 2016</td>
<td>707-794-3330</td>
<td>sonomamarintrain.org</td>
</tr>
<tr>
<td>Marin Access ADA Paratransit Service - For information and eligibility, contact the Marin Access Travel Navigators</td>
<td>415-454-0902</td>
<td>marinaccess.org</td>
</tr>
<tr>
<td>Marin Access ADA Paratransit Service - Enrolled Riders</td>
<td>415-454-0964</td>
<td>To cancel a ride call 415-457-4630</td>
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## Specialized Transportation Services

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Telephone</th>
<th>Website</th>
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<tbody>
<tr>
<td>For information and eligibility for most community-based transportation services, contact the Marin Access Travel Navigators</td>
<td>415-454-0902</td>
<td>marinaccess.org</td>
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<tr>
<td>Volunteer Driver Programs</td>
<td></td>
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<tr>
<td>Whistlestop’s Volunteer Driver Program</td>
<td>415-454-0902</td>
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<tr>
<td>STAR (Hwy 101 Corridor area)</td>
<td>415-454-0902</td>
<td>marinaccess.org</td>
</tr>
<tr>
<td>West Marin TripTrans (West Marin)</td>
<td>415-663-8148 ext.103</td>
<td>marinaccess.org</td>
</tr>
<tr>
<td>Project Independence</td>
<td>415-457-4636</td>
<td>marintransit.org/ transitions-nurse-care-programs</td>
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<tr>
<td>American Cancer Society’s Road to Recovery</td>
<td>800-227-2345</td>
<td></td>
</tr>
<tr>
<td>Marin Villages</td>
<td>415-457-4633</td>
<td>marinvillages.org</td>
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<tr>
<td>Sausalito Village</td>
<td>415-332-3325</td>
<td></td>
</tr>
<tr>
<td>Marin Catch-A-Ride Discount Taxi Program - Contact the Marin Access Travel Navigators</td>
<td>415-454-0902</td>
<td>marinaccess.org</td>
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</tbody>
</table>
Disclaimers

The descriptions contained herein are presented for informational purposes only, and therefore should not be construed as an endorsement by Marin Transit of any program, service, or organization.

Other organizations, not included in this publication, may also provide similar services in Marin. The reader is encouraged to check for current transportation licenses by viewing:

- The California Public Utilities Commission (CPUC) website at www.cpuc.ca.gov The CPUC has regulatory and safety oversight over for-hire passenger carriers (limousines, airport shuttles, charter and scheduled bus operators); and
- The Marin General Services Authority (MGSA) website at www.marinsa.org The MGSA regulates taxicabs in Marin.
Mobility is the key to independence for everyone.

The “Marin in Motion” Transportation Resource Guide was produced by the Mobility Management Division of Marin Transit, with funding from a New Freedom Grant provided by the Metropolitan Transportation Commission. Marin Transit would like to thank the transportation providers of Marin, whose guidance and assistance made this guide possible.

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