



Photo by Flickr User Jim Maurer

Dear Rider,

Later this Spring, the SMART (Sonoma-Marin Area Rail Transit) Train will be rolling into town. Inside this newsletter is more information to help you understand how the train works, including its accessibility features, fares, and schedule. Marin Transit is excited to welcome this long-awaited connection between Marin and Sonoma counties, and we hope our riders will add the train to their list of mobility options when getting around. If you have any questions about how to complement your Marin Access services with the SMART train, our Travel Navigators are available to help. See a letter below for more information on convenient ways, places, and times you can contact them.

As always, thank you for riding and reading. Until next time,

– Marin Access

Letter from the Travel Navigators

Hello All! Learning about the many transportation options available to you for getting around Marin and beyond may seem complicated, but that is where the Marin Access Travel Navigator department comes in. We have many convenient options for you or your family and friends to contact us or meet with us in person. When you contact a Travel Navigator you'll get information about all your transportation options and can start the eligibility process for programs such as Paratransit, Catch-A-Ride, and the STAR or TRIP volunteer driver reimbursement programs.

There are many ways for you to connect with us. To meet us in person, visit us at our office. We are located at 930 Tamalpais Avenue in Downtown San Rafael at the Whistlestop Active Aging Center.

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PARTICIPATE

Get involved by attending one of these upcoming events:

Marin Mobility Consortium

Wednesday, June 7

Northgate Mall Community Room

San Rafael

Announcement and discussion of projects accepted to the Mobility Innovation Incubator.

Marin County Fair

June 30 - July 4

10 Avenue of the Flags

San Rafael

Visit us at our table with Golden Gate Transit. We'd love to meet you and answer all of your transit related questions.

Paratransit Coordinating Council

Monday, July 17

10 North San Pedro Road

San Rafael

Regular bi-monthly meeting of Marin Access Paratransit's citizens oversight committee.

All aboard... the SMART train.



Sonoma-Marin Area Rail Transit (SMART) is the San Francisco Bay Area's newest transportation option for travel, offering passenger rail service in Sonoma and Marin counties.

SMART's initial 43 miles of rail corridor includes 10 stations from the Sonoma County Airport to Downtown San Rafael, and connects SMART passengers with jobs, education centers, retail hubs, and housing.

Today, more than 75% of commuters in the North Bay travel either within or between the two counties to get to work. The North Bay draws visitors from all over the world seeking a variety of recreation and leisure activities. The SMART train and pathway

provide options to get out of your car (and traffic!) to get where you need to go, for work or for fun - and to do work or have fun along the way.

Service is expected to start later this spring. Learn more about what to expect below.

SCHEDULE

SMART's draft schedule is structured around commuter service Monday through Friday. First trains will be departing from the Sonoma County Airport Station early in the morning at 4:49 AM, with that train arriving at downtown San Rafael at 5:56 AM. For passengers who need to travel during non-commute hours, SMART will provide a mid-day trip.

On weekends and holidays, SMART's schedule focuses on serving people who travel for leisure purposes. It will start a little later in the morning and run a little later at night.

SMART trains are timed to make transferring to Marin Transit and Golden Gate Transit easy at the San Rafael Transit Center. Passengers can complete their trip to other points within Marin County or to San Francisco on buses at the San Rafael Transit Center.

Letter from the Travel Navigators continued...

Stop by to see us on Monday through Friday, between 8 am and 5 pm. Travel Navigators are also just a phone call or email away, and can be reached at 415-454-0902 or by emailing travelnavigator@marintransit.org. We can assist you in person in both English and Spanish and can also assist via phone if you have a different primary language.

Our new addition to your options for contacting the Travel Navigators are satellite hours at locations across Marin County. At the satellite hours, you can meet with Travel Navigators in person and even apply for Marin Access programs on the spot. Currently, you can find us at the Albert J. Boro Community Center, commonly known as Pickleweed, in the Canal area of San Rafael on the second Wednesday of each month from 11am – 1pm. In the coming months, we will also have satellite hours at West Marin Senior Services in West Marin, at the Marin City Community Services District Senior Center in Marin City, and at the Margaret Todd Senior Center in Novato. Stay tuned to www.marinaccess.org for updates on the times and dates we will be at each location.

We look forward to learning more about how we can help solve your transportation challenges and hope to hear from you soon!

ACCESSIBILITY

SMART provides rail transit service that is accessible to passengers with disabilities. SMART's platforms and trains are fully compliant with the Americans with Disabilities Act (ADA). Clipper Card vending machines (where you buy your fare card) on SMART platforms are also ADA compliant. SMART trains have ADA accessible restrooms and seating. Onboard SMART personnel are available to assist with onboarding and exiting the train, and with any other needs that may arise.

FARES

SMART passengers will use Clipper® cards to pay for riding the train. Clipper® is the same payment system used by other Bay Area public transit providers, including Marin Transit. Clipper® cards can be purchased at SMART stations or at participating retail locations.

Discounted Clipper® cards providing a 50 percent discount can be purchased by seniors age 65 or older, youth ages 5-18, and passengers with disabilities at ClipperCard.com.

SMART also offers Monthly Passes for individual purchase and Eco-Passes for employers, colleges, and other institutions.

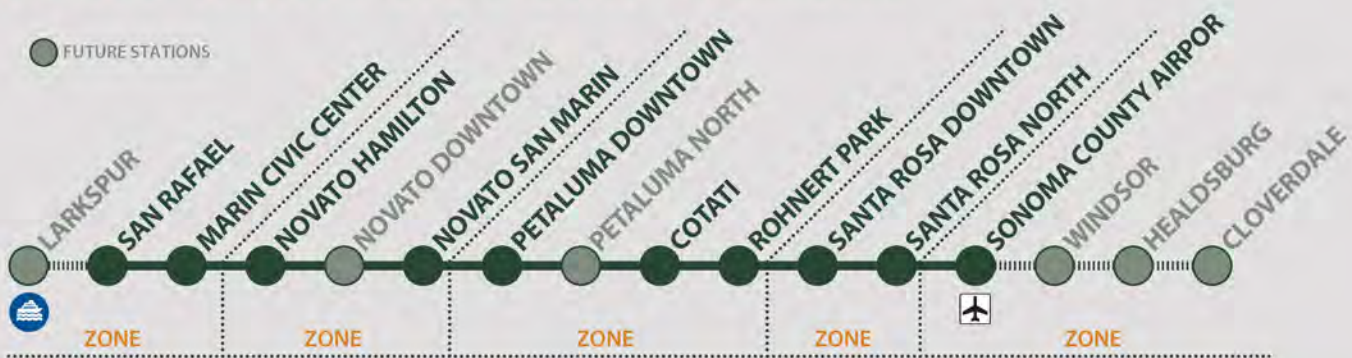
The monthly pass offers frequent riders a flat rate. The monthly pass is good for rides on 31 consecutive

days, dated from the first use of the card. Riders with a discounted Clipper® card can purchase monthly passes at a discounted rate of 50 percent off.

SMART regular fares are determined by the number of zones you travel within to arrive at your destination. For example, if you board the train at the Cotati station and travel to the Marin Civic Center station, you will have traveled within three zones. Your one-way fare for three zones will be \$7.50.

SMART passengers receive time-stamped transfer credits that can be used on other public transportation systems. Transfer credits can be used on buses, including: Marin Transit, Sonoma County Transit, Petaluma Transit, Santa Rosa CityBus, as well as Golden Gate Transit's buses and ferries.

SMART Train Fares and Stations



REGULAR ONE-WAY FARE							MONTHLY PASS PRICE
	1 Zone	2 Zones	3 Zones	4 Zones	5 Zones	Daily Maximum*	
Adult Fare	\$3.50	\$5.50	\$7.50	\$9.50	\$11.50	\$23.00	\$200.00
Seniors, youth, and passengers with disabilities (50%)	\$1.75	\$2.75	\$3.75	\$4.75	\$5.75	\$11.50	\$100.00

*Once the Daily Maximum is reached, all additional rides are free.



MARIN ACCESS

711 Grand Ave, Suite 110
San Rafael, CA 94901

Important Phone Numbers

Call...	If you need to...
415-454-0902 (Travel Navigators)	<ul style="list-style-type: none"> » Enroll in any program or ask questions about eligibility » Ask general questions about any of the programs » Request travel training
1-855-760-0920	<ul style="list-style-type: none"> » Use Catch-A-Ride to take a taxi ride and receive \$14 towards each one-way ride you take, up to 8 per month. <i>Call at least 3 hours prior to your desired departure time. You must already be enrolled.</i>
415-454-0902 (East and West Marin)	<ul style="list-style-type: none"> » Reimburse a friend or neighbor who gives you rides in their personal car.
415-454-0964 (Call Center)	<ul style="list-style-type: none"> » Schedule a ride with paratransit. <i>You must already be enrolled.</i>
415-457-4630	<ul style="list-style-type: none"> » Cancel a paratransit ride.



Marin Access is a program of Marin Transit in partnership with Golden Gate Transit.

A special thanks to our operators: Whistlestop, West Marin Senior Services, and MV Transportation, without whom we could not provide these services.

Para obtener acceso o solicitar una copia del boletín de Marin Access en español por favor visite al www.marinaccess.org o llame al 415-226-0855.