

To reach Marin Access, dial:

**(415) 454 - 0902**

*For assistance in English, press 1 or for assistance in Spanish press 2. Once you make a selection, you will then choose the option below that addresses your need.*

- 1** Talk to the **Travel Navigators** for assistance with eligibility or general questions
- 2** Schedule a trip on **Marin Access Paratransit**
- 3** Cancel a trip on **Marin Access Paratransit**
- 4** Schedule a trip on **Dial-A-Ride** or a **Shopper Shuttle**
- 5** Schedule a trip on **Marin Transit Connect**
- 6** Schedule a trip on **Catch-A-Ride**
- 7** Share a **Customer Service** concern
- 8** Receive **Immediate Assistance** for an in-progress trip

**The Marin Access call center is open from 8am to 5pm, 7 days a week, 365 days a year.**

## **Marin Access has moved!**

Our new address is:

**3000 Kerner Boulevard  
San Rafael, CA 94901**

For your convenience, you can also reach us via email to **[travelnavigator@marinaccess.org](mailto:travelnavigator@marinaccess.org)**.

