

711 grand ave, #110 san rafael, ca 94901

ph: 415.226.0855 fax: 415.226.0856 marintransit.org November 1, 2021

Honorable Board of Directors Marin County Transit District 3501 Civic Center Drive San Rafael, CA 94903

**RECOMMENDATION:** Accept report.

SUBJECT: Marin Transit FY 2020/21 System Performance Report

**Dear Board Members:** 

#### board of directors

kate colin president city of san rafael

judy arnold vice president supervisor district 5

stephanie moulton-peters 2nd vice president supervisor district 3

damon connolly director supervisor district 1

eric lucan director city of novato

katie rice director supervisor district 2

dennis rodoni director supervisor district 4

brian colbert alternate town of san anselmo

### **SUMMARY:**

The attached report summarizes the operational performance of all Marin Transit local transit services for Fiscal Year 2020/21 and compares these results to the District's route level performance goals adopted by your Board on April 2, 2018. Performance statistics presented in this report are unaudited and will be updated as needed prior to submittal to the National Transit Database.

The report is a detailed assessment of systemwide, typology-level, and route-level performance data for FY 2020/21. Highlights related to the performance of the local transit system in FY 2020/21 are summarized below.

### **Ridership Trends**

In FY 2020/21, there was an overall 38.5 percent decrease in fixed-route ridership compared to the previous fiscal year. The ridership decline was due to the COVID-19 global pandemic and subsequent shelter-in-place order mandated for the State of California that began on March 16, 2020. As an essential public service, Marin Transit continued to provide regular service. However, Muir Woods Shuttle service, Yellow Bus and the Supplemental School Routes were suspended with the closure of Marin County schools and the Muir Woods National Monument. The immediate suspension of these services removed an estimated 50,000 trips per month, or approximately 20 percent of total fixed route ridership. Limited Supplemental School Route service resumed mid-way through FY 2020/21, but neither service nor ridership were at pre-COVID levels. The Muir Woods Shuttle resumed service on June 19, 2021, two weeks before the end of the fiscal year.

Overall ridership saw steady growth in FY 2020/21 month over month, with June 2021 having 52.3 percent higher ridership compared to June 2020. However, ridership is still lower than pre-COVID levels, with June 2021 having 40.3 percent lower ridership than June 2019.

Despite a sharp decline in demand and ridership during FY 2020/21 compared to the prior fiscal year, Marin Transit performance fared slightly better than national trends. The National Transit Database reported an overall 42 percent decline nationwide in bus ridership over the last year. The continued reopening of the economy will likely continue to increase future ridership.

### Decline in Passenger Revenues, Farebox Recovery and Financial Outlook

Systemwide passenger revenue experienced a significant decline of 48.6 percent in FY 2020/21 compared to last year. Overall farebox recovery also decreased from 11.6 percent in FY 2019/20 to 5.8 percent in FY 2020/21. Passenger subsidy increased to a systemwide average of \$18.72 per passenger from \$10.04 per passenger in FY 2019/20.

There continues to be considerable financial uncertainty given the unpredictability of the pandemic and its recovery. The continued reopening of the economy will have a significant effect on District finances.

### **Areas for Performance Improvement**

The report summarizes the seven service typologies and their respective productivity and subsidy goals. No typologies collectively met their productivity or subsidy goals.

The steep drop in ridership and corresponding fare revenue due to the COVID-19 pandemic is unprecedented. The District, however, continued to maintain the remaining fixed route services and ran supplemental backup services to reduce overcrowding and limit pass-up activity. Boarding capacity limitations also remained in place for most of FY 2020/21 to allow for adequate social distancing. Current service no longer maintains boarding capacity limitations. Staff will continue to closely monitor service and ridership levels and respond to changing circumstances as needed.

#### FISCAL/STAFFING IMPACT:

There is no fiscal impact associated with this item.

Respectfully submitted,

Aida Banihashemi Planning Manager

Attachment: FY 2020/21 Marin Transit System Performance Summary Report

## System Performance Summary for FY 2020/21

This report summarizes the unaudited operational performance of Marin Transit local transit services for FY 2020/21 and compares these results to the District's route level performance goals adopted by the Marin Transit Board on April 2, 2018. The report provides a detailed route level assessment of all Marin Transit services operating in FY 2020/21.

FY 2020/21 was the second fiscal year affected by the COVID-19 global pandemic. Marin Transit made few changes to routes and services that impacted performance in FY 2020/21. Prior to the start of the fiscal year, supplemental service had been cut due to school closures related to the ongoing COVID-19 global pandemic. Three lines were restored mid-year (Routes 125, 145, and 151) to provide school service, and four additional supplemental routes were introduced mid-year to alleviate crowding (Routes 117, 122, 135, and 171). Most of the Supplemental School Routes were restored for FY 2021/22.

The most significant factor that impacted Marin Transit service in FY 2020/21 was the COVID-19 global pandemic that has led to unprecedented times of change for the District. On March 16<sup>th,</sup> 2020, the Governor placed the state under a shelter in place order that restricted travel to essential purposes. Since Marin County issued the Shelter-In-Place order, trends show a steep decrease in travel demand and significant decrease in overall ridership across all programs throughout FY 2020/21. As an essential public service, Marin Transit continued to provide regular service. However, Muir Woods Shuttle service, Yellow Bus and the Supplemental School Routes were suspended with the closure of Marin County schools and the Muir Woods National Monument. In addition to the supplemental route re-openings detailed in the prior paragraph, the Muir Woods Shuttle resumed service on June 19, 2021, two weeks prior to the end of the fiscal year.

Overall, Marin Transit provided 1.5 million unlinked passenger trips in FY 2020/21 with 216,000 revenue hours of service. Compared to FY 2019/20, these numbers represent a 41.5% decrease in unlinked passenger trips and an 2.6% decrease in revenue hours.

Decline in ridership was experienced across all programs due to the pandemic, with noticeable declines on Muir Woods Shuttle, Supplemental School Routes and Marin Access services. The suspension of Muir Woods Shuttle service, Yellow Bus and the Supplemental School Routes services removed an estimated 50,000 trips per month, or approximately 20% of total fixed route ridership. The system-wide productivity rate was

6.8 riders per revenue hour, about 40% lower than FY 2019/20, and passenger revenues also decreased significantly by 48.6% due to the dramatic fall in passenger demand and associated revenue once the pandemic hit. Due to higher operating costs and fewer passengers, passenger subsidy predictably increased to a system-wide average of \$18.72 per passenger from \$10.04 per passenger in FY 2019/20.

### **Fixed Route**

Fixed Route operations carried over 1.4 million unlinked passenger trips in FY 2020/21 with 188,582 revenue hours. These totals represent 96% of the District's total trips and 87% of revenue hours. Compared to FY 2019/20, unlinked passenger trips on fixed route services decreased by 38.5% and revenue hours increased by 12.7%. Overall productivity was 7.6 passengers per revenue hour, which is approximately 45.4% lower than the 13.9 mark last fiscal year. Pre-COVID productivity in FY 2019/20 was 17 passengers per revenue hour, while Post-Covid productivity was 6.9 passengers per revenue hour.

Compared to FY 2019/20, all fixed route typologies experienced a decrease in overall ridership due to the pandemic. Total passenger revenue decreased significantly (-39.5%) in FY 2020/21 compared to last year. The sharp decline in passengers and corresponding fare revenue resulted in a decrease in fixed route farebox recovery from 12.1% to 6.5% in FY 2020/21.

While Supplemental routes and the Muir Woods Shuttle were suspended at the beginning of FY 2020/21, partial service was restored mid-year, and all other fixed route service levels were maintained. During the first six weeks of FY 2020/21, a backup service was provided on the Highway 101 corridor from Marin City to Novato and between the Canal area and San Rafael Transit Center in order to address pass-up issues due to capacity limitations implemented countywide to maintain safe physical distancing on buses. The backup service is recorded as the route COVID. This route was then replaced by the new supplemental Routes 135 and 171.

### **Yellow Bus**

Yellow bus service did not operate in FY 2020/21 due to the ongoing effects of the COVID-19 pandemic.

### **Demand Response**

Demand Response programs carried 39,184 unlinked passenger trips in FY 2020/21 and provided 27,302 revenue hours of service. These totals represent 3% of the District's total trips and 13% of revenue hours. Compared to FY 2019/20, unlinked passenger trips

on demand response services decreased by 63.7% (68,686 trips) and revenue hours decreased by 48.6% (25,861 hours). Overall productivity was 1.4 passengers per revenue hour, a decrease of 29.3% compared to FY 2019/20.

Ridership on local paratransit, Novato Dial-A-Ride and Rural Dial-A-Ride decreased significantly in FY 2020/21 compared to the prior year. Rural Dial-A-Ride consists of the Dillon Beach/Tomales and Point Reyes Station Dial-A-Ride. Many demand response services target seniors and persons with disabilities. Significant drops in demand and ridership on these services can be attributed to factors such as vulnerability of those populations to the coronavirus and closure of senior day programs. Correspondingly, passenger revenues for demand response services dropped 52.7% compared to last year.

Marin Transit Connect's performance metrics for FY 2020/21 show continued growth month over month throughout FY 2020/21, with June 2021 ridership 61.7% higher than June 2020 ridership. Although total ridership is still significantly lower than pre-COVID levels (June 2021 ridership was 66.1% lower than February 2020), the primary Connect ridership market has shifted from primarily first/last mile commuters to more senior/ADA riders. Monthly ridership by Marin Access eligible riders has already surpassed pre-COVID levels in FY 2020/21 (216 Marin Access riders in June 2021 compared to 145 in February 2020).

### **Other Services**

Other Marin Access Mobility Management services include the Volunteer Driver and Catch-A-Ride programs. In FY 2020/21, these programs provided 14,239 unlinked passenger trips, approximately 1% of the District's total trips. Compared to the prior fiscal year, ridership decreased by 38.8%.

### **Performance Goals**

The District's 2020-2029 Short-Range Transit Plan identifies 15 different goals and associated metrics that staff use to evaluate system performance. The Board further adjusted these performance targets on April 2, 2018 to better reflect current conditions. Performance goals at the route level are measured in both productivity (unlinked passengers per revenue hour and per trip) and cost effectiveness (subsidy per unlinked passenger trip). Table 1 below summarizes route level performance goals by typology. Marin Transit has not identified productivity or cost-effectiveness goals for the Yellow Bus and Partnership typologies, nor the Connect service.

Table 3 on page 8 provides a detailed summary of annual FY 2020/21 performance data by program, route, and service typology.

**Table 1: Productivity and Subsidy Goals by Service Typology** 

Service Typology	Routes	Unlinked Passenger Trips per Hour (at or above)	Subsidy per Passenger Trip (at or below)
Local Trunkline	35, 36, 71	20	\$4.50
Local Basic	17, 22, 23, 23X, 29, 49	18	\$6.50
Local Connector	219, 228, 233, 245, 251, 257	8	\$9.00
Supplemental	117, 125, 135, 145, 151, 171	20 per trip	\$3.00
Rural	61, 68	6	\$12.00
Recreational	66 (Muir Woods Shuttle)	25	\$3.00
Demand Response	Local DAR, Novato DAR, Dillon Beach/Tomales DAR, Point Reyes DAR	2	\$35.00

Using the productivity goals identified in Table 1, all fixed route typologies did not meet their productivity goals for the fiscal year, which can attributed to ridership declines as a result of the pandemic.

Route 35 was the most productive local fixed-route service and carried an average of 12.5 passengers per revenue hour. Route 171 was the best performing supplemental route with 6.8 passengers per trip. The only Demand Response service to meet its productivity target was the Novato Dial-A-Ride, which carried an average of 2.2 passengers per revenue hour.

Attachment A provides FY 2020/21 productivity levels and respective productivity goals by service typology and at the route level for the entire fiscal year.

Overall, Local Fixed Route service typologies and Demand Response programs did not meet their cost effectiveness goals for the fiscal year. No individual routes or services met their cost effectiveness goals either, which represents a noticeable decrease compared to prior fiscal years and is attributable to the ongoing COVID-19 pandemic. Attachment A provides a breakdown of FY 2020/21 subsidy levels and respective subsidy goals by service typology and at the individual route level.

# **Ridership Trends**

Ridership has grown steadily throughout FY2020/21 as COVID-related restrictions have eased and the economy has gradually re-opened, with an average month-over-month growth of 3.8% and June 2021 ridership coming in 52.3% higher than June 2020. However, the COVID-19 pandemic continues to depress ridership compared to pre-COVID levels, with June 2021 ridership still 40.3% lower than June 2019.

In FY 2020/21, there was an overall 38.5% decrease in fixed route ridership with minimal changes in service levels to the prior fiscal year, aside from services that were suspended due to the ongoing global pandemic. This is a somewhat positive trend for Marin Transit given that nationwide bus ridership—reported by the National Transit Database—declined more precipitously (42.4%) during FY 2020/21 compared to the prior year. Within in the Bay Area, most peer agencies experienced ridership declines of at least 50%. These include County Connection (-60.6%), SamTrans (-49.6%), Napa VINE (-67.9%) and Sonoma County Transit (-52.1%). Golden Gate Transit reported a decrease of 71.3% in fixed route bus ridership for FY 2020/21.

Factors like calendar days can affect bus ridership. Aside from the suspension of the Muir Wood Shuttle, Supplemental School, and Yellow Bus programs and the missed service due to operator shortages, all other programs have continued to run at the fully planned service levels. The Muir Woods Shuttle, Yellow Bus and the Supplemental services historically contributed to approximately 20 percent of total fixed route ridership. Weather conditions can also contribute to changes in ridership patterns and activity. FY 2020/21 experienced much less rain than the previous fiscal year, which tends to increase ridership.

In FY 2020/21, the only major service changes were the partial re-introduction of limited Supplemental routes. There was a 21% decrease in the number of overall transfers for passengers using cash to pay their original fare. The transfer ratio is defined as the number of boarding trips (unlinked passenger trips) divided by the number of originating trips (linked passenger trips). This ratio can be used to evaluate the impact of transfers on ridership independent of other factors. In FY 2020/21, the overall transfer ratio was 1.37. When estimating linked passenger trips based on these ratios, the number of individual Marin Transit passengers in FY 2020/21 declined about 43.4% compared to last year.

Overall demand for Marin Access mobility management programs in FY 2020/21 decreased by 59.3% compared with FY 2019/20. Declines in ridership varied from

program to program but all programs expectedly experienced declines due to the vulnerability of the target populations of Marin Access programs to the coronavirus and closure of senior day programs. The largest decrease was experienced by Connect (-76.6%). The course of the pandemic is likely to affect future ridership levels, especially for older adults and persons with disabilities who use Marin Access services to get to their destination.

Table 2 summarizes the factors that can influence ridership numbers year-over-year and qualitatively evaluates their impact.

**Table 2: Factors Impacting Ridership Comparison** 

Factor		FY 2019/20	FY 2020/21	Impact
	Weekdays	262	261	
Calendar	Weekends & Holidays	113	112	
	School days	127	N/A	<b>**</b>
	Muir Woods Shuttle	114	4	<b>**</b>
Transfer Rational linked trips)	o (ratio of unlinked to	1.39	1.38	
Service Disruptions	Canceled service (trips)	432	199	
Rainfall (inche	es)	22.78	9.68	
Gas Prices		\$2.86	\$4.05	
Unemployme	ent Rate	4.4%	5.5%	<b>V</b>

### FY 2021/22 Performance Outlook

The District operates over 215,000 annual hours of service across all programs in Marin County. These service levels have continuously increased since 2010 to provide more frequency and expanded transit options for Marin County residents. The District does not anticipate significant expansion in the local fixed route program in FY 2021/22 except for the re-introduction of the Supplemental School Routes and yellow bus program.

The district will continue to suspend weekday Muir Woods Shuttle trips, and the Staff will continue to be in close communication with school districts and the National Park Service to identify how best to serve their needs. The District anticipates a slow rebound

of fixed route and Marin Access ridership levels in FY 2021/22, should the conditions of the COVID-19 global pandemic continue to improve.

The District has adopted changes to its fare policy with a focus on creating a revenueneutral plan and adjust fares to commensurate the features offered through each service. The policy changes are anticipated to mostly impact fare payment behavior and change ridership patterns on services. This is especially true for Marin Access services where riders often use multiple services and programs to maintain their mobility.

Due to the ongoing global pandemic and suffering economy, Marin Transit forecasts that many funding sources will not provide similar levels of support moving forward. Marin Transit's financial outlook remains uncertain beyond the next two fiscal years due to the unpredictability of the pandemic and its effect on the economy. While the current loss of ridership and associated fare revenue is unprecedented and the long-term financial picture is unclear, near-term financial conditions allow for the expansion of fare assistance programs, such as the free fares for seniors and ADA riders pilot program from October 2021 through March 2022.

**Table 3: System-wide Performance Statistics, FY 2020/21** 

Route	Passenge rs	Revenue Hours	Operating Costs	Passenger Revenue	Pass. Trips Per Rev Hr (Trip)	Subsidy Per Passenger	Farebox Recovery
Fixed Route	1,429,58 6	188,573	\$24,398,2 68	\$1,597,65	7.6	\$15.95	6.5%
Local Trunkline	552,580	49,698	\$7,880,43 1	\$595,283	11.1	\$13.18	7.6%
35	314,484	25,120	\$3,949,215	\$333,771	12.5	\$11.50	8.5%
36	156,739	13,661	\$2,142,056	\$163,670	11.5	\$12.62	7.6%
71	81,357	10,917	\$1,789,160	\$97,842	7.5	\$20.79	5.5%
Local Basic	467,777	57,884	\$7,166,49 3	\$514,290	8.1	\$14.22	7.2%
17	112,729	13,754	\$1,630,598	\$125,981	8.2	\$13.35	7.7%
22	81,608	12,898	\$1,388,995	\$96,208	6.3	\$15.84	6.9%
23	99,172	11,074	\$1,710,809	\$112,436	9.0	\$16.12	6.6%
23X	27,699	2,594	\$407,350	\$30,701	10.7	\$13.60	7.5%
29	19,129	2,602	\$406,914	\$22,381	7.4	\$20.10	5.5%
49	127,440	14,963	\$1,621,827	\$126,583	8.5	\$11.73	7.8%
Local Connector	183,309	41,714	\$4,386,69 9	\$201,909	4.4	\$22.83	4.6%
219	26,331	6,331	\$672,659	\$28,686	4.2	\$24.46	4.3%
228	34,286	9,683	\$1,005,616	\$42,151	3.5	\$28.10	4.2%
233	19,389	4,207	\$438,694	\$21,892	4.6	\$21.50	5.0%
245	23,013	4,269	\$450,611	\$24,506	5.4	\$18.52	5.4%
251	51,272	9,499	\$1,004,653	\$52,125	5.4	\$18.58	5.2%
257	29,018	7,725	\$814,466	\$32,549	3.8	\$26.95	4.0%
Supplementa I	162,665	21,337	2,735,395	176,302	7.6 (3.7)	\$15.73	6.4%
117	22,462	4,362	\$550,271	\$28,451	5.1 (3.4)	\$23.23	5.2%
125	676	118	\$17,239	\$716	5.7 (4.0)	\$24.44	4.2%
135	77,337	5,463	\$665,311	\$81,842	14.2 (3.0)	\$7.54	12.3%
145	1,727	904	\$114,404	\$2,601	1.9 (3.9)	\$64.74	2.3%
151	4,679	1,356	\$170,886	\$4,896	3.5 (2.5)	\$35.48	2.9%
171	47,267	7,656	\$983,994	\$55,957	6.2 (6.8)	\$19.63	5.7%
Covid	8,517	1,478	\$233,290	\$1,839	5.8 (3.6)	\$27.18	0.8%
Recreational	1,231	166	\$19,761	\$6,077	7.4	\$11.12	30.8%
66	1,231	166	\$19,761	\$6,077	7.4	\$11.12	30.8%
Rural	58,663	16,291	\$2,026,19 8	\$54,573	3.6	\$33.61	2.7%
61	15,137	6,116	\$760,447	\$13,509	2.5	\$49.35	1.8%
68	43,526	10,174	\$1,265,751	\$41,064	4.3	\$28.14	3.2%
Partnership	3,361	1,494	\$183,291	\$49,220	2.2	\$39.89	26.9%
122	3,361	1,494	\$183,291	\$49,220	2.2	\$39.89	26,9%
Demand Response	39,184	27,302	\$4,370,91 8	\$98,330	1.4	\$109.04	2.2%
Local Paratransit	33,993	18,965	\$3,557,004	\$78,586	1.8	\$102.33	2.2%
Connect	2,770	6,993	\$665,347	\$12,928	0.4	\$235.53	1.9%
Novato DAR	1,991	890	\$118,170	\$5,817	2.2	\$56.43	4.9%
Dillon DAR	298	320	\$21,425	\$673	0.9	\$69.64	3.1%

Pt Reyes DAR	132	135	\$8,972	\$326	1.0	\$65.50	3.6%
Other Services	14,239	-	\$482,035	\$15,951	-	\$32.73	3.3%
Volunteer Driver	9,860	-	\$158,159		-	\$16.04	0.0%
Catch-A-Ride	4,379	-	\$323,876	\$15,951	-	\$70.32	4.9%
Total	1,483,01	215,893	\$29,478,3	\$1,711,93	6.8	\$18.72	5.8%
Total	8	213,093	08	5	0.0	<del>\$10.12</del>	5.0%

**Notes:** Values in red indicate performance that does not meet District

# **Attachment A: Productivity and Subsidy Charts**

Figure 1 FY 2020/21 Passengers per Revenue Hour by Route

Figure 2 FY 2020/21 Subsidy per Passenger by Route



Figure 1: FY 2020/21 Passengers per Revenue Hour by Route

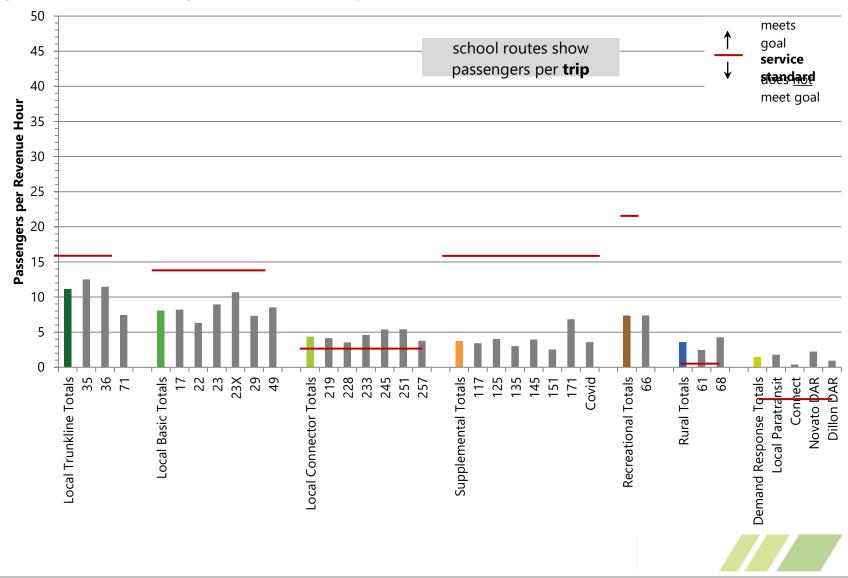
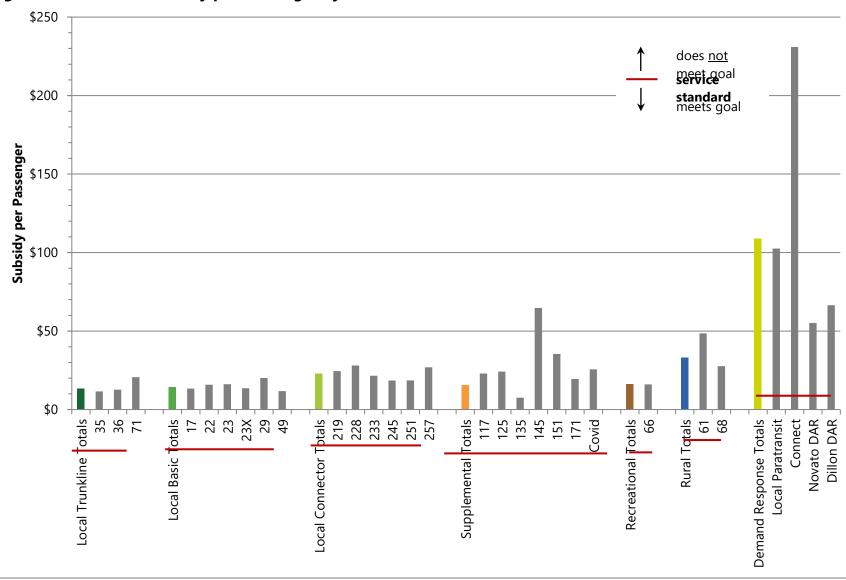


Figure 2: FY 2020/21 Subsidy per Passenger by Route



### **Attachment B: Route Profiles**

- 17/17X Sausalito Marin City Mill Valley San Rafael
- 22 San Rafael Transit Center San Anselmo Marin City
- 23 Fairfax San Anselmo San Rafael Canal
- 23X Manor Fairfax San Anselmo San Rafael Canal
- 29 Canal San Rafael Transit Center Larkspur College of Marin Marin General
- 35 Canal San Rafael Transit Center Marin Civic Center Northgate Mall Novato
- 36 Canal San Rafael Transit Center Marin City
- 49 Novato Ignacio Hamilton Marin Civic Center San Rafael Transit Center
- 61 West Marin Stagecoach (Sausalito Marin City Mill Valley Stinson Beach Bolinas)
- 66 Muir Woods Shuttle
- 68 West Marin Stagecoach (San Rafael Transit Center San Anselmo Pt. Reyes Station Inverness)
- 71 Novato San Rafael Transit Center Marin City Sausalito
- 117 Neil Cummins / Hall Middle School E. Corte Madera Cove School
- 125 Lagunitas Sir Francis Drake HS San Anselmo San Rafael
- 145 Terra Linda High School San Rafael
- 151 Hamilton Ignacio San Jose Middle School Novato High School San Marin High School
- 219 Tiburon Strawberry
- 228 San Rafael Transit Center Larkspur San Anselmo Fairfax
- 233 Santa Venetia Marin Civic Center San Rafael Transit Center
- 245 San Rafael Transit Center Northgate Mall Kaiser Smith Ranch Road
- 251 San Marin Novato Vintage Oaks IVC Ignacio Hamilton
- 257 San Rafael Northgate Mall Kaiser Marinwood Hamilton Ignacio IVC

Note: COVID routes (135, 171, and Covid) have been excluded from this list as they were temporary services designed to alleviate crowding, and were not permanent routes.





Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 30 min Avg Freq (Wkdy Non-Peak): 60 min

Avg Freq (Wked): 60 min

FY 2021 Farebox Recovery: 8% % transfer (to route): 50% % Clipper usage: 15%

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	85,554	7,130	337	10,616	885	42	168,610	14,051	664	
Saturday	13,443	1,120	264	1,464	122	29	23,735	1,978	465	
Sunday	13,732	1,144	229	1,674	139	28	26,897	2,241	448	
Total	112,729	9,394	309	13,754	1,146	38	219,242	18,270	601	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$1,259,362	\$104,947	\$4,958	\$95,512	\$7,959	\$376	\$1,163,850	\$96,988	\$4,582	
Saturday	\$172,731	\$14,394	\$3,387	\$14,884	\$1,240	\$292	\$157,847	\$13,154	\$3,095	
Sunday	\$198,505	\$16,542	\$3,308	\$15,585	\$1,299	\$260	\$182,920	\$15,243	\$3,049	
Total	\$1,630,598	\$135,883	\$4,467	\$125,981	\$10,498	\$345	\$1,504,617	\$125,385	\$4,122	

	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	8.1	\$13.60		7.6%
Saturday	9.2	\$11.74		8.6%
Sunday	8.2	\$13.32		7.9%
Total	8.2	\$13.35	\$118.56	7.7%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	247,998	14,757	\$2,076,786	\$319,761	\$1,757,025	16.8	\$7.08	\$140.73	15.4%
FY 2018	250,651	14,885	\$2,252,338	\$298,773	\$1,953,565	16.8	\$7.79	\$151.32	13.3%
FY 2019	251,013	14,940	\$2,251,945	\$287,580	\$1,964,365	16.8	\$7.83	\$150.73	12.8%
FY 2020	207,260	14,354	\$2,238,709	\$233,193	\$2,005,516	14.4	\$9.68	\$155.96	10.4%
FV 2021	112 720	12 754	¢1 620 E00	¢125 001	¢1 504 617	0.2	¢12.25	¢110 E6	7 70/



### 112,729 13,754 FY 2021 \$1,630,598 \$125,981 \$1,504,617 8.2

**Revenue Hours** 















# **Cost per Revenue Hour**







Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 30 min Avg Freq (Wkdy Non-Peak): 60 min Avg Freq (Wked): 60 min

FY 2021 Farebox Recovery: **7%** % transfer (to route): **57%** % Clipper usage: **15%** 

	Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	66,008	5,501	260	10,309	859	41	136,877	11,406	539
Saturday	8,075	673	158	1,188	99	23	17,693	1,474	347
Sunday	7,525	627	125	1,401	117	23	20,821	1,735	347
Total	81,608	6,801	224	12,898	1,075	35	175,391	14,616	481

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$1,109,313	\$92,443	\$4,367	\$77,577	\$6,465	\$305	\$1,031,736	\$85,978	\$4,062	
Saturday	\$128,077	\$10,673	\$2,511	\$9,562	\$797	\$187	\$118,515	\$9,876	\$2,324	
Sunday	\$151,605	\$12,634	\$2,527	\$9,069	\$756	\$151	\$142,536	\$11,878	\$2,376	
Total	\$1,388,995	\$115,750	\$3,805	\$96,208	\$8,017	\$264	\$1,292,787	\$107,732	\$3,542	

	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	6.4	\$15.63		7.0%
Saturday	6.8	\$14.68		7.5%
Sunday	5.4	\$18.94		6.0%
Total	6.3	\$15.84	\$107.69	6.9%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	215,758	17,553	\$1,619,319	\$273,059	\$1,346,260	12.3	\$6.24	\$92.25	16.9%
FY 2018	207,816	17,906	\$1,825,020	\$256,290	\$1,568,730	11.6	\$7.55	\$101.92	14.0%
FY 2019	202,297	17,484	\$1,739,758	\$243,184	\$1,496,574	11.6	\$7.40	\$99.51	14.0%
FY 2020	169,862	17,482	\$1,822,347	\$206,533	\$1,615,814	9.7	\$9.51	\$104.24	11.3%
FY 2021	81,608	12,898	\$1,388,995	\$96,208	\$1,292,787	6.3	\$15.84	\$107.69	6.9%







Days of Service: **Wkdy, Sa, Su** Avg Freq (Wkdy Peak): **60 min** Avg Freq (Wkdy Non-Peak): **60 min** Avg Freq (Wked): **60 min** 

FY 2021 Farebox Recovery: **7%** % transfer (to route): **39%** % Clipper usage: **11%** 

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	72,331	6,028	285	8,077	673	32	65,056	5,421	256	
Saturday	13,790	1,149	270	1,407	117	28	11,317	943	222	
Sunday	13,051	1,088	218	1,589	132	26	12,841	1,070	214	
Total	99,172	8,264	272	11,074	923	30	89,215	7,435	244	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$1,248,399	\$104,033	\$4,915	\$83,194	\$6,933	\$328	\$1,165,205	\$97,100	\$4,587	
Saturday	\$217,015	\$18,085	\$4,255	\$14,846	\$1,237	\$291	\$202,169	\$16,847	\$3,964	
Sunday	\$245,395	\$20,450	\$4,090	\$14,396	\$1,200	\$240	\$230,999	\$19,250	\$3,850	
Total	\$1,710,809	\$142,567	\$4,687	\$112,436	\$9,370	\$308	\$1,598,373	\$133,198	\$4,379	

	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	9.0	\$16.11		6.7%
Saturday	9.8	\$14.66		6.8%
Sunday	8.2	\$17.70		5.9%
Total	9.0	\$16.12	\$154.50	6.6%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	199,150	11,065	\$1,508,659	\$246,908	\$1,261,751	18.0	\$6.34	\$136.35	16.4%
FY 2018	196,569	11,070	\$1,618,197	\$230,746	\$1,387,451	17.8	\$7.06	\$146.18	14.3%
FY 2019	193,127	11,066	\$1,610,256	\$213,697	\$1,396,559	17.5	\$7.23	\$145.52	13.3%
FY 2020	160,558	10,659	\$1,615,770	\$171,943	\$1,443,827	15.1	\$8.99	\$151.58	10.6%
FY 2021	99,172	11,074	\$1,710,809	\$112,436	\$1,598,373	9.0	\$16.12	\$154.50	6.6%

















Days of Service: **Wkdy**Avg Freq (Wkdy Peak): **60 min**Avg Freq (Wkdy Non-Peak): Avg Freq (Wked): -

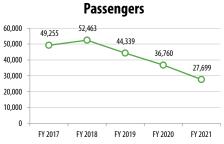
FY 2021 Farebox Recovery: **8%** % transfer (to route): **38%** % Clipper usage: **12%** 

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	27,699	2,308	109	2,594	216	10	27,225	2,269	107	
Saturday	-	-	-	-	-	-	-	-	-	
Sunday	-	-	-	-	-	-	-	-	-	
Total	27,699	2,308	109	2,594	216	10	27,225	2,269	107	

	(	Operating Costs		Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	\$407,350	\$33,946	\$1,604	\$30,701	\$2,558	\$121	\$376,649	\$31,387	\$1,483
Saturday	\$-	\$-	\$ -	\$-	\$-	\$ -	\$-	\$-	\$-
Sunday	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
Total	\$407,350	\$33,946	\$1,604	\$30,701	\$2,558	\$121	\$376,649	\$31,387	\$1,483

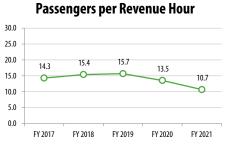
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	10.7	\$13.60		7.5%
Saturday	-	\$-		- %
Sunday	-	\$-		- %
Total	10.7	\$13.60	\$157.05	7.5%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	49,255	3,445	\$473,413	\$57,438	\$415,975	14.3	\$8.45	\$137.44	12.1%
FY 2018	52,463	3,407	\$502,240	\$56,785	\$445,455	15.4	\$8.49	\$147.43	11.3%
FY 2019	44,339	2,827	\$416,556	\$44,516	\$372,040	15.7	\$8.39	\$147.35	10.7%
FY 2020	36,760	2,714	\$417,022	\$36,275	\$380,747	13.5	\$10.36	\$153.63	8.7%
FY 2021	27.699	2,594	\$407,350	\$30,701	\$376.649	10.7	\$13.60	\$157.05	7.5%















Days of Service: **Wkdy**Avg Freq (Wkdy Peak): **60 min**Avg Freq (Wkdy Non-Peak): -

Avg Freq (Wked): -

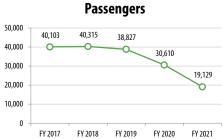
FY 2021 Farebox Recovery: **6%** % transfer (to route): **43%** % Clipper usage: **12%** 

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	19,129	1,594	75	2,602	217	10	29,551	2,463	116	
Saturday	=	-	-	-	-	-	-	-	-	
Sunday	=	-	-	-	-	-	-	-	-	
Total	19,129	1,594	75	2,602	217	10	29,551	2,463	116	

		Operating Costs		Р	assenger Revenue		Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	\$406,914	\$33,910	\$1,602	\$22,381	\$1,865	\$88	\$384,533	\$32,044	\$1,514
Saturday	\$-	\$ -	\$-	\$-	\$-	\$-	\$-	\$-	\$-
Sunday	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
Total	\$406,914	\$33,910	\$1,602	\$22,381	\$1,865	\$88	\$384,533	\$32,044	\$1,514

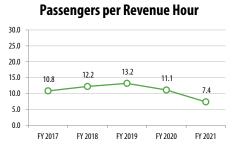
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	7.4	\$20.10		5.5%
Saturday	-	\$ -		- %
Sunday	-	\$ -		- %
Total	7.4	\$20.10	\$156.39	5.5%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	40,103	3,707	\$509,475	\$49,634	\$459,841	10.8	\$11.47	\$137.45	9.7%
FY 2018	40,315	3,299	\$487,313	\$45,550	\$441,763	12.2	\$10.96	\$147.71	9.3%
FY 2019	38,827	2,943	\$433,463	\$38,905	\$394,558	13.2	\$10.16	\$147.27	9.0%
FY 2020	30,610	2,758	\$423,613	\$32,412	\$391,201	11.1	\$12.78	\$153.58	7.7%
FY 2021	19,129	2,602	\$406,914	\$22,381	\$384,533	7.4	\$20.10	\$156.39	5.5%

















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 30 min Avg Freq (Wkdy Non-Peak): 30 min Avg Freq (Wked): 30 min

FY 2021 Farebox Recovery: **8%** % transfer (to route): **37%** % Clipper usage: **8%** 

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	233,993	19,499	921	18,890	1,574	74	232,597	19,383	916	
Saturday	39,840	3,320	781	2,877	240	56	40,743	3,395	799	
Sunday	40,651	3,388	678	3,353	279	56	47,454	3,954	791	
Total	314,484	26,207	862	25,120	2,093	69	320,793	26,733	879	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$2,966,855	\$247,238	\$11,681	\$249,489	\$20,791	\$982	\$2,717,366	\$226,447	\$10,698	
Saturday	\$453,351	\$37,779	\$8,889	\$41,335	\$3,445	\$810	\$412,016	\$34,335	\$8,079	
Sunday	\$529,009	\$44,084	\$8,817	\$42,947	\$3,579	\$716	\$486,062	\$40,505	\$8,101	
Total	\$3,949,215	\$329,101	\$10,820	\$333,771	\$27,814	\$914	\$3,615,444	\$301,287	\$9,905	

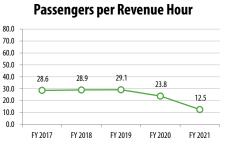
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	12.4	\$11.61		8.4%
Saturday	13.8	\$10.34		9.1%
Sunday	12.1	\$11.96		8.1%
Total	12.5	\$11.50	\$157.21	8.5%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	658,869	23,052	\$3,234,308	\$729,775	\$2,504,533	28.6	\$3.80	\$140.30	22.6%
FY 2018	665,936	23,006	\$3,476,029	\$697,189	\$2,778,840	28.9	\$4.17	\$151.09	20.1%
FY 2019	669,515	22,993	\$3,462,742	\$659,940	\$2,802,802	29.1	\$4.19	\$150.60	19.1%
FY 2020	558,102	23,418	\$3,641,157	\$549,323	\$3,091,834	23.8	\$5.54	\$155.48	15.1%
FY 2021	314,484	25,120	\$3,949,215	\$333,771	\$3,615,444	12.5	\$11.50	\$157.21	8.5%















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 30 min Avg Freq (Wkdy Non-Peak): 30 min Avg Freq (Wked): 30 min

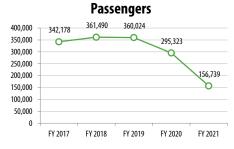
FY 2021 Farebox Recovery: **8%** % transfer (to route): **36%** % Clipper usage: **8%** 

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	117,570	9,798	463	10,004	834	39	132,399	11,033	521	
Saturday	19,588	1,632	384	1,680	140	33	22,359	1,863	438	
Sunday	19,581	1,632	326	1,977	165	33	26,305	2,192	438	
Total	156,739	13,062	429	13,661	1,138	37	181,063	15,089	496	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$1,568,437	\$130,703	\$6,175	\$121,230	\$10,103	\$477	\$1,447,207	\$120,601	\$5,698	
Saturday	\$263,363	\$21,947	\$5,164	\$20,969	\$1,747	\$411	\$242,394	\$20,200	\$4,753	
Sunday	\$310,256	\$25,855	\$5,171	\$21,471	\$1,789	\$358	\$288,785	\$24,065	\$4,813	
Total	\$2,142,056	\$178,505	\$5,869	\$163,670	\$13,639	\$448	\$1,978,386	\$164,866	\$5,420	

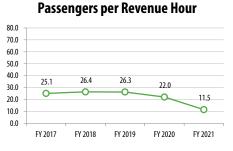
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	11.8	\$12.31		7.7%
Saturday	11.7	\$12.37		8.0%
Sunday	9.9	\$14.75		6.9%
Total	11.5	\$12.62	\$156.81	7.6%

	Passengers	Revenue Hours Operating Costs		Passenger	Passenger Operating Subsidy		Subsidy per	Cost per Revenue	Farebox Recovery
	i assengers	nevenue nours	operating costs	Revenue		Revenue Hour	Passenger	Hour	Talebox necovery
FY 2017	342,178	13,636	\$1,901,678	\$369,132	\$1,532,546	25.1	\$4.48	\$139.46	19.4%
FY 2018	361,490	13,700	\$2,054,477	\$359,118	\$1,695,359	26.4	\$4.69	\$149.96	17.5%
FY 2019	360,024	13,707	\$2,045,820	\$349,952	\$1,695,868	26.3	\$4.71	\$149.25	17.1%
FY 2020	295,323	13,399	\$2,069,446	\$284,633	\$1,784,813	22.0	\$6.04	\$154.45	13.8%
FY 2021	156,739	13,661	\$2,142,056	\$163,670	\$1,978,386	11.5	\$12.62	\$156.81	7.6%

















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 30 min Avg Freq (Wkdy Non-Peak): 60 min

Avg Freq (Wked): 60 min

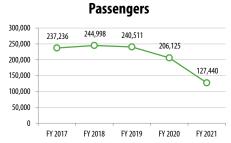
FY 2021 Farebox Recovery: **8%** % transfer (to route): **37%** % Clipper usage: **10%** 

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	105,091	8,758	414	12,075	1,006	48	188,099	15,675	741	
Saturday	11,292	941	221	1,326	111	26	22,829	1,902	448	
Sunday	11,057	921	184	1,563	130	26	26,863	2,239	448	
Total	127,440	10,620	349	14,963	1,247	41	237,790	19,816	651	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$1,308,171	\$109,014	\$5,150	\$104,521	\$8,710	\$412	\$1,203,650	\$100,304	\$4,739	
Saturday	\$143,681	\$11,973	\$2,817	\$10,928	\$911	\$214	\$132,753	\$11,063	\$2,603	
Sunday	\$169,975	\$14,165	\$2,833	\$11,134	\$928	\$186	\$158,841	\$13,237	\$2,647	
Total	\$1,621,827	\$135,152	\$4,443	\$126,583	\$10,549	\$347	\$1,495,244	\$124,604	\$4,097	

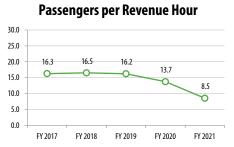
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	8.7	\$11.45		8.0%
Saturday	8.5	\$11.76		7.6%
Sunday	7.1	\$14.37		6.6%
Total	8.5	\$11.73	\$108.39	7.8%

	Passengers	Revenue Hours	Operating Costs	Passenger	Operating Subsidy	Passengers per	Subsidy per	Cost per Revenue	Farebox Recovery
				Revenue		Revenue Hour	Passenger	Hour	
FY 2017	237,236	14,590	\$1,264,294	\$274,498	\$989,796	16.3	\$4.17	\$86.65	21.7%
FY 2018	244,998	14,842	\$1,458,817	\$259,446	\$1,199,371	16.5	\$4.90	\$98.29	17.8%
FY 2019	240,511	14,843	\$1,526,326	\$231,323	\$1,295,003	16.2	\$5.38	\$102.83	15.2%
FY 2020	206,125	15,016	\$1,610,135	\$199,757	\$1,410,378	13.7	\$6.84	\$107.23	12.4%
FY 2021	127,440	14,963	\$1,621,827	\$126,583	\$1,495,244	8.5	\$11.73	\$108.39	7.8%











**Subsidy per Passenger** 



Days of Service: **Wkdy, Sa, Su** Avg Freq (Wkdy Peak): **8 trips** Avg Freq (Wkdy Non-Peak): -Avg Freq (Wked): **16 trips** 

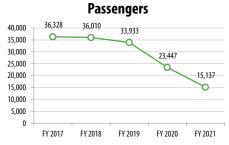
FY 2021 Farebox Recovery: **2%** % transfer (to route): **14%** % Clipper usage: **10%** 

		Passengers			Revenue Hours		Revenue Miles			
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	7,065	589	28	2,703	225	11	47,489	3,957	191	
Saturday	4,144	345	81	1,507	126	30	24,179	2,015	474	
Sunday	3,928	327	60	1,906	159	29	30,581	2,548	470	
Total	15,137	1,261	41	6,116	510	17	102,248	8,521	280	

		Operating Costs			assenger Revenue		Operating Subsidy			
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$340,885	\$28,407	\$1,369	\$6,400	\$533	\$26	\$334,485	\$27,874	\$1,343	
Saturday	\$184,777	\$15,398	\$3,623	\$3,588	\$299	\$70	\$181,189	\$15,099	\$3,553	
Sunday	\$234,785	\$19,565	\$3,612	\$3,521	\$293	\$54	\$231,264	\$19,272	\$3,558	
Total	\$760,447	\$63,371	\$2,083	\$13,509	\$1,126	\$37	\$746,938	\$62,245	\$2,046	

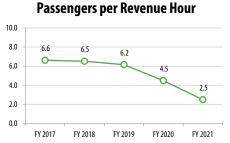
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	2.6	\$47.34		1.9%
Saturday	2.8	\$43.72		1.9%
Sunday	2.1	\$58.88		1.5%
Total	2.5	\$49.35	\$124.33	1.8%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
=======================================	24.22								2.44
FY 2017	36,328	5,492	\$475,778	\$39,959	\$435,819	6.6	\$12.00	\$86.63	8.4%
FY 2018	36,010	5,535	\$525,378	\$40,082	\$485,296	6.5	\$13.48	\$94.92	7.6%
FY 2019	33,933	5,515	\$606,549	\$37,278	\$569,271	6.2	\$16.78	\$109.97	6.1%
FY 2020	23,447	5,243	\$590,881	\$24,727	\$566,154	4.5	\$24.15	\$112.69	4.2%
FY 2021	15,137	6,116	\$760,447	\$13,509	\$746,938	2.5	\$49.35	\$124.33	1.8%











Subsidy per Passenger





Days of Service: Sa, Su Avg Freq (Wkdy Peak): 30 min Avg Freq (Wkdy Non-Peak): 30 min Avg Freq (Wked): 10-20 min

FY 2021 Farebox Recovery: **31%** % transfer (to route): **N/A** % Clipper usage: **0%** 

		Passengers			Revenue Hours		Revenue Miles			
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	-	-	-	-	-	-	-	-	-	
Saturday	577	577	289	87	87	44	973	973	486	
Sunday	654	654	327	79	79	40	973	973	486	
Total	1,231	1,231	308	166	166	42	1,945	1,945	486	

		Operating Costs			assenger Revenue		Operating Subsidy			
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$-	\$ -	\$ -	\$-	\$ -	\$-	\$-	\$-	\$-	
Saturday	\$10,034	\$10,034	\$5,017	\$2,864	\$2,864	\$1,432	\$7,170	\$7,170	\$3,585	
Sunday	\$9,727	\$9,727	\$4,864	\$3,213	\$3,213	\$1,607	\$6,514	\$6,514	\$3,257	
Total	\$19,761	\$19,761	\$4,940	\$6,077	\$6,077	\$1,519	\$13,684	\$13,684	\$3,421	

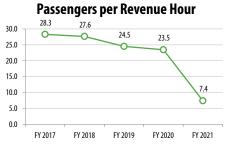
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	-	\$0.00		0.0%
Saturday	6.6	\$12.43		28.5%
Sunday	8.3	\$9.96		33.0%
Total	7.4	\$11.12	\$118.76	30.8%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	122,116	4,316	\$473,726	\$249,748	\$223,978	28.3	\$1.83	\$109.75	52.7%
FY 2018	163,916	5,930	\$739,882	\$365,872	\$374,010	27.6	\$2.28	\$124.77	49.5%
FY 2019	160,412	6,542	\$1,102,236	\$447,315	\$654,921	24.5	\$4.08	\$168.48	40.6%
FY 2020	101,825	4,340	\$1,006,174	\$306,849	\$699,325	23.5	\$6.87	\$231.85	30.5%
FY 2021	1,231	166	\$19,761	\$6,077	\$13,684	7.4	\$11.12	\$118.76	30.8%















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 60 min Avg Freq (Wkdy Non-Peak): 120 min Avg Freq (Wked): 60-120 min

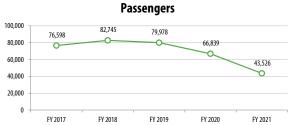
FY 2021 Farebox Recovery: 3% % transfer (to route): 27% % Clipper usage: 8%

	Pa	ssengers		Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	32,180	2,682	129	6,875	573	28	130,022	10,835	522
Saturday	6,010	501	118	1,451	121	28	27,246	2,270	534
Sunday	5,336	445	82	1,849	154	28	34,704	2,892	534
Total	43,526	3,627	119	10,174	848	28	191,971	15,998	526

	Оре	erating Costs			Passenger Revenue	2	Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	\$857,507	\$71,459	\$3,444	\$30,426	\$2,536	\$122	\$827,081	\$68,923	\$3,322
Saturday	\$178,992	\$14,916	\$3,510	\$5,701	\$475	\$112	\$173,291	\$14,441	\$3,398
Sunday	\$229,252	\$19,104	\$3,527	\$4,937	\$411	\$76	\$224,315	\$18,693	\$3,451
Total	\$1,265,751	\$105,479	\$3,468	\$41,064	\$3,422	\$113	\$1,224,687	\$102,057	\$3,355

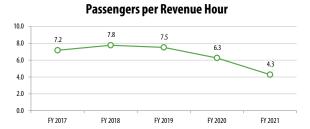
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	4.7	\$25.70		3.5%
Saturday	4.1	\$28.83		3.2%
Sunday	2.9	\$42.04		2.2%
Total	4.3	\$28.14	\$124.41	3.2%

,	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	76,598	10,680	\$946,905	\$82,448	\$864,457	7.2	\$11.29	\$88.66	8.7%
FY 2018	82,745	10,656	\$1,034,218	\$85,312	\$948,906	7.8	\$11.47	\$97.05	8.2%
FY 2019	79,978	10,643	\$1,191,202	\$80,224	\$1,110,978	7.5	\$13.89	\$111.92	6.7%
FY 2020	66,839	10,677	\$1,224,463	\$65,777	\$1,158,686	6.3	\$17.34	\$114.68	5.4%
FY 2021	43.526	10.174	\$1,265,751	\$41,064	\$1,224,687	4.3	\$28.14	\$124.41	3.2%















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 30 min Avg Freq (Wkdy Non-Peak): 60 min Avg Freq (Wked): 30 min

FY 2021 Farebox Recovery: 5% % transfer (to route): 47%

% Clipper usage: 13%

		Passengers					Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	69,324	5,777	273	9,236	770	36	233,104	19,425	918
Saturday	6,301	900	225	762	109	27	22,000	3,143	786
Sunday	5,732	819	174	920	131	28	26,597	3,800	806
Total	81,357	6,780	258	10,917	910	35	281,701	23,475	894

		Operating Costs			Passenger Revenue		Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	\$1,511,431	\$125,953	\$5,951	\$84,178	\$7,015	\$331	\$1,427,253	\$118,938	\$5,619
Saturday	\$125,826	\$17,975	\$4,494	\$6,983	\$998	\$249	\$118,843	\$16,978	\$4,244
Sunday	\$151,903	\$21,700	\$4,603	\$6,681	\$954	\$202	\$145,222	\$20,746	\$4,401
Total	\$1,789,160	\$149,097	\$5,680	\$97,842	\$8,154	\$311	\$1,691,318	\$140,943	\$5,369

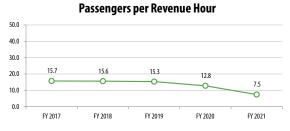
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	7.5	\$20.59		5.6%
Saturday	8.3	\$18.86		5.5%
Sunday	6.2	\$25.34		4.4%
Total	7.5	\$20.79	\$163.89	5.5%

	Passengers	Revenue Hours	Operating Costs	Passenger	Operating Subsidy	Passengers per	Subsidy per	Cost per Revenue	Farebox Recovery
	i assetigets	nevenue nouis	operating costs	Revenue	Operating Subsidy	Revenue Hour	Passenger	Hour	raiebox necovery
FY 2017	121,141	7,705	\$1,116,954	\$164,963	\$951,991	15.7	\$7.86	\$144.96	14.8%
FY 2018	115,745	7,405	\$1,158,544	\$151,857	\$1,006,687	15.6	\$8.70	\$156.46	13.1%
FY 2019	114,475	7,459	\$1,176,794	\$142,918	\$1,033,876	15.3	\$9.03	\$157.76	12.1%
FY 2020	93,586	7,313	\$1,184,075	\$116,298	\$1,067,777	12.8	\$11.41	\$161.91	9.8%
FY 2021	81,357	10,917	\$1,789,160	\$97,842	\$1,691,318	7.5	\$20.79	\$163.89	5.5%

















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 6 trips Avg Freq (Wkdy Non-Peak): -Avg Freq (Wked): 6 trips

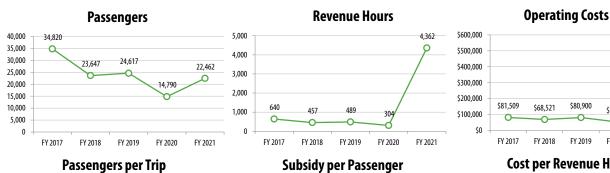
FY 2021 Farebox Recovery: 5% % transfer (to route): 50% % Clipper usage: 13%

		Passengers			Revenue Hours		Revenue Miles			
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	18,598	1,691	87	3,376	307	16	60,223	5,475	280	
Saturday	2,960	269	67	707	64	16	14,237	1,294	324	
Sunday	904	181	57	279	56	17	5,297	1,059	331	
Total	22,462	2,042	82	4,362	397	16	79,757	7,251	290	

		Operating Costs			assenger Revenue		Operating Subsidy			
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$426,017	\$38,729	\$1,981	\$23,342	\$2,122	\$109	\$402,675	\$36,607	\$1,873	
Saturday	\$90,006	\$8,182	\$2,046	\$3,895	\$354	\$89	\$86,111	\$7,828	\$1,957	
Sunday	\$34,248	\$6,850	\$2,141	\$1,214	\$243	\$76	\$33,034	\$6,607	\$2,065	
Total	\$550,271	\$50,025	\$2,001	\$28,451	\$2,586	\$103	\$521,820	\$47,438	\$1,898	

	Passengers per Trip	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	3.6	\$21.65		5.5%
Saturday	2.8	\$29.09		4.3%
Sunday	2.4	\$36.54		3.5%
Total	3.4	\$23.23	\$126.16	5.2%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Trip	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	34,820	640	\$81,509	\$17,140	\$64,369	28.4	\$1.85	\$127.32	21.0%
FY 2018	23,647	457	\$68,521	\$12,134	\$56,387	26.4	\$2.38	\$149.97	17.7%
FY 2019	24,617	489	\$80,900	\$12,837	\$68,063	25.5	\$2.76	\$165.30	15.9%
FY 2020	14,790	304	\$53,163	\$6,497	\$46,666	24.7	\$3.16	\$175.11	12.2%
FY 2021	22,462	4,362	\$550,271	\$28,451	\$521,820	3.4	\$23.23	\$126.16	5.2%









\$80,900

FY 2019

\$53,16

FY 2020

\$550,271

FY 2021





Days of Service: **Wkdy, Sa**Avg Freq (Wkdy Peak): Avg Freq (Wkdy Non-Peak): **30 min**Avg Freq (Wked): **30 min** 

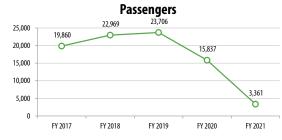
FY 2021 Farebox Recovery: 27% % transfer (to route): 52% % Clipper usage: 8%

	Passen	gers			Revenue Hours		Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	2,840	406	21	1,250	179	9	11,027	1,575	81
Saturday	521	74	19	244	35	9	2,190	313	78
Sunday	-	-	-	-	-	-	-	-	-
Total	3,361	480	20	1,494	213	9	13,217	1,888	81

	Operating (	Costs			Passenger Revenue		Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	\$153,263	\$21,895	\$1,127	\$41,397	\$5,914	\$304	\$111,866	\$15,981	\$823
Saturday	\$30,028	\$4,290	\$1,072	\$7,823	\$1,118	\$279	\$22,205	\$3,172	\$793
Sunday	\$-	\$ -	\$-	\$-	\$-	\$ -	\$-	\$-	\$-
Total	\$183,291	\$26,184	\$1,118	\$49,220	\$7,031	\$300	\$134,071	\$19,153	\$818

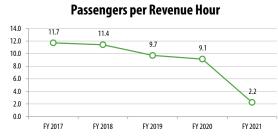
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	2.3	\$39.39		27.0%
Saturday	2.1	\$42.62		26.1%
Sunday	-	\$-		- %
Total	2.2	\$39.89	\$122.70	26.9%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	19,860	1,696	\$183,943	\$121,007	\$62,936	11.7	\$3.17	\$108.44	65.8%
FY 2018	22,969	2,012	\$254,330	\$118,935	\$135,395	11.4	\$5.89	\$126.39	46.8%
FY 2019	23,706	2,442	\$347,960	\$141,125	\$206,835	9.7	\$8.73	\$142.52	40.6%
FY 2020	15,837	1,734	\$266,698	\$107,272	\$159,426	9.1	\$10.07	\$153.81	40.2%
FY 2021	3,361	1,494	\$183,291	\$49,220	\$134,071	2.2	\$39.89	\$122.70	26.9%

















Days of Service: School Days Avg Freq (Wkdy Peak): 1 trip Avg Freq (Wkdy Non-Peak): -Avg Freq (Wked): -

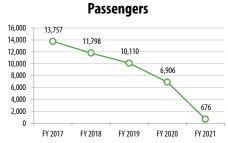
FY 2021 Farebox Recovery: **4%** % transfer (to route): **8%** % Clipper usage: **13%** 

		Passengers		Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	676	135	9	118	24	1	1,863	373	24
Saturday	-	-	-	-	-	-	-	-	-
Sunday	-	-	-	-	-	-	=	-	-
Total	676	135	9	118	24	1	1,863	373	24

		Operating Costs		Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	\$17,239	\$3,448	\$218	\$716	\$143	\$9	\$16,523	\$3,305	\$209
Saturday	\$-	\$-	\$ -	\$-	\$-	\$-	\$-	\$-	\$ -
Sunday	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
Total	\$17,239	\$3,448	\$218	\$716	\$143	\$9	\$16,523	\$3,305	\$209

	Passengers per Trip	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	4.0	\$24.44		4.2%
Saturday	=	\$ -		- %
Sunday	-	\$ -		- %
Total	4.0	\$24.44	\$146.47	4.2%

	Daccongoro	Revenue Hours	Onavating Costs	Passenger	Onavatina Cubaidu	Passengers per Trip	Subsidy per	Cost per Revenue	Farebox Recovery
	Passengers	nevellue nouis	Operating Costs	Revenue	operating subsidy	rassengers per mp	Passenger	Hour	raiebux necovery
FY 2017	13,757	600	\$72,469	\$11,570	\$60,899	19.3	\$4.43	\$120.86	16.0%
FY 2018	11,798	597	\$82,641	\$9,917	\$72,724	16.1	\$6.16	\$138.40	12.0%
FY 2019	10,110	610	\$92,787	\$9,402	\$83,385	13.5	\$8.25	\$152.06	10.1%
FY 2020	6,906	387	\$62,677	\$6,309	\$56,368	14.6	\$8.16	\$162.12	10.1%
FY 2021	676	118	\$17,239	\$716	\$16,523	4.0	\$24.44	\$146.47	4.2%

















Days of Service: School Days Avg Freq (Wkdy Peak): 3 trips Avg Freq (Wkdy Non-Peak): -Avg Freq (Wked): -

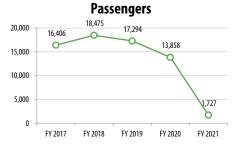
FY 2021 Farebox Recovery: 2% % transfer (to route): 23% % Clipper usage: 7%

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	1,727	216	12	904	113	6	8,413	1,052	57	
Saturday	-	-	-	-	-	-	-	-	-	
Sunday	-	-	-	-	-	-	-	=	-	
Total	1,727	216	12	904	113	6	8,413	1,052	57	

	(	Operating Costs		Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	\$114,404	\$14,301	\$773	\$2,601	\$325	\$18	\$111,803	\$13,975	\$755
Saturday	\$-	\$ -	\$ -	\$-	\$-	\$ -	\$-	\$-	\$-
Sunday	\$-	\$-	\$-	\$-	\$-	0	\$-	\$-	\$-
Total	\$114,404	\$14,301	\$773	\$2,601	\$325	\$18	\$111,803	\$13,975	\$755

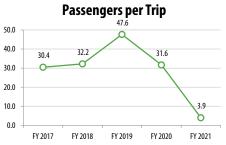
	Passengers per Trip	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	3.9	\$64.74		2.3%
Saturday	-	\$ -		- %
Sunday	-	\$ -		- %
Total	3.9	\$64.74	\$126.60	2.3%

	Daccongove	Davanua Haure	Operating Costs	Passenger	Onorating Cubaidu	Daccongore nor Trin	Subsidy per	Cost per Revenue	Farebox Recovery
	Passengers	Revenue Hours	operating costs	Revenue	Operating Subsidy	Passengers per Trip	Passenger	Hour	raiebux necovery
FY 2017	16,406	191	\$25,426	\$7,258	\$18,168	30.4	\$1.11	\$133.47	28.5%
FY 2018	18,475	253	\$37,421	\$7,095	\$30,326	32.2	\$1.64	\$147.79	19.0%
FY 2019	17,294	270	\$43,803	\$8,314	\$35,489	47.6	\$2.05	\$162.11	19.0%
FY 2020	13,858	170	\$29,219	\$5,753	\$23,466	31.6	\$1.69	\$172.28	19.7%
FY 2021	1,727	904	\$114,404	\$2,601	\$111,803	3.9	\$64.74	\$126.60	2.3%

















Days of Service: School Days Avg Freq (Wkdy Peak): 4 trips Avg Freq (Wkdy Non-Peak): -Avg Freq (Wked): -

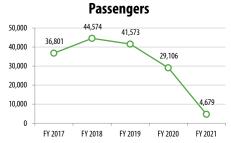
FY 2021 Farebox Recovery: **3%** % transfer (to route): **7%** % Clipper usage: **4%** 

		Passengers		Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	4,679	936	59	1,356	271	17	18,606	3,721	236
Saturday	-	-	-	-	-	-	=	-	-
Sunday	-	-	-	-	-	-	-	=	-
Total	4,679	936	59	1,356	271	17	18,606	3,721	236

		Operating Costs		Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	\$170,886	\$34,177	\$2,163	\$4,896	\$979	\$62	\$165,990	\$33,198	\$2,101
Saturday	\$-	\$ -	\$-	\$-	\$-	\$-	\$-	\$-	\$-
Sunday	\$-	\$ -	\$-	\$-	\$-	\$-	\$-	\$-	\$-
Total	\$170,886	\$34,177	\$2,163	\$4,896	\$979	\$62	\$165,990	\$33,198	\$2,101

	Passengers per Trip	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	2.5	\$35.48		2.9%
Saturday	-	\$-		- %
Sunday	=	\$-		- %
Total	2.5	\$35.48	\$126.02	2.9%

	Passengers	Revenue Hours On	Operating Costs Passen	Passenger	Operating Subsidu	Passengers per Trip	Subsidy per	Cost per Revenue	Farebox Recovery
	rassellyeis	nevellue nouis	operating costs	Revenue	Revenue	rassengers per mp	Passenger	Hour	Talebox necovery
FY 2017	36,801	594	\$73,842	\$18,463	\$55,379	42.8	\$1.50	\$124.42	25.0%
FY 2018	44,574	782	\$107,633	\$21,865	\$85,768	34.7	\$1.92	\$137.73	20.3%
FY 2019	41,573	810	\$122,988	\$21,951	\$101,037	31.6	\$2.43	\$151.84	17.8%
FY 2020	29,106	532	\$86,043	\$14,172	\$71,871	34.9	\$2.47	\$161.70	16.5%
FY 2021	4,679	1,356	\$170,886	\$4,896	\$165,990	2.5	\$35.48	\$126.02	2.9%

















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 30 min Avg Freq (Wkdy Non-Peak): 30 min

Avg Freq (Wked): 30 min

FY 2021 Farebox Recovery: **4%** % transfer (to route): **68%** % Clipper usage: **9%** 

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	18,819	1,568	74	4,971	414	20	68,095	5,675	268	
Saturday	3,906	326	77	625	52	12	11,284	940	221	
Sunday	3,606	301	60	735	61	12	13,274	1,106	221	
Total	26,331	2,194	72	6,331	528	17	92,654	7,721	254	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$526,651	\$43,888	\$2,073	\$22,122	\$1,844	\$87	\$504,529	\$42,044	\$1,986	
Saturday	\$66,899	\$5,575	\$1,312	\$3,306	\$276	\$65	\$63,593	\$5,299	\$1,247	
Sunday	\$79,109	\$6,592	\$1,318	\$3,258	\$272	\$54	\$75,851	\$6,321	\$1,264	
Total	\$672,659	\$56,055	\$1,843	\$28,686	\$2,391	\$79	\$643,973	\$53,664	\$1,764	

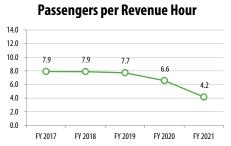
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	3.8	\$26.81		4.2%
Saturday	6.3	\$16.28		4.9%
Sunday	4.9	\$21.03		4.1%
Total	4.2	\$24.46	\$106.26	4.3%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	50,449	6,392	\$591,224	\$64,101	\$527,123	7.9	\$10.45	\$92.50	10.8%
FY 2018	51,072	6,484	\$665,412	\$64,723	\$600,689	7.9	\$11.76	\$102.63	9.7%
FY 2019	50,012	6,485	\$659,552	\$60,690	\$598,862	7.7	\$11.97	\$101.70	9.2%
FY 2020	42,812	6,519	\$686,295	\$51,889	\$634,406	6.6	\$14.82	\$105.28	7.6%
FY 2021	26,331	6,331	\$672,659	\$28,686	\$643,973	4.2	\$24.46	\$106.26	4.3%

















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 60 min Avg Freq (Wkdy Non-Peak): 60 min

Avg Freq (Wked): 60 min

FY 2021 Farebox Recovery: 4% % transfer (to route): 33% % Clipper usage: 10%

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	25,414	2,118	100	6,976	581	27	72,737	6,061	286	
Saturday	4,676	390	92	1,244	104	24	13,465	1,122	264	
Sunday	4,196	350	70	1,463	122	24	17,411	1,451	290	
Total	34,286	2,857	94	9,683	807	27	103,612	8,634	284	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$724,099	\$60,342	\$2,851	\$30,819	\$2,568	\$121	\$693,280	\$57,773	\$2,729	
Saturday	\$128,670	\$10,723	\$2,523	\$5,805	\$484	\$114	\$122,865	\$10,239	\$2,409	
Sunday	\$152,847	\$12,737	\$2,547	\$5,527	\$461	\$92	\$147,320	\$12,277	\$2,455	
Total	\$1,005,616	\$83,801	\$2,755	\$42,151	\$3,513	\$115	\$963,465	\$80,289	\$2,640	

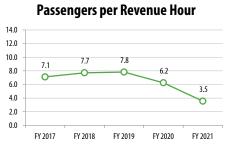
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	3.6	\$27.28		4.3%
Saturday	3.8	\$26.28		4.5%
Sunday	2.9	\$35.11		3.6%
Total	3.5	\$28.10	\$103.85	4.2%

	Dassangars	Revenue Hours	Onavating Costs	Passenger	Operating Subsidy	Passengers per	Subsidy per	Cost per Revenue	Farebox Recovery
	Passengers	Revenue nours	Operating Costs	Revenue	operating subsidy	Revenue Hour	Passenger	Hour	ratebox Recovery
FY 2017	71,340	10,042	\$904,806	\$103,912	\$800,894	7.1	\$11.23	\$90.10	11.5%
FY 2018	78,027	10,124	\$1,007,459	\$103,529	\$903,930	7.7	\$11.58	\$99.52	10.3%
FY 2019	78,535	10,045	\$980,234	\$96,253	\$883,981	7.8	\$11.26	\$97.59	9.8%
FY 2020	62,930	10,077	\$1,025,348	\$78,996	\$946,352	6.2	\$15.04	\$101.75	7.7%
FY 2021	34,286	9,683	\$1,005,616	\$42,151	\$963,465	3.5	\$28.10	\$103.85	4.2%

















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 60 min Avg Freq (Wkdy Non-Peak): 60 min Avg Freq (Wked): 60 min

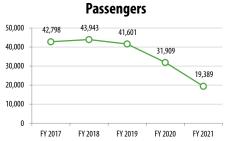
FY 2021 Farebox Recovery: 5% % transfer (to route): 42% % Clipper usage: 11%

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	15,837	1,320	62	3,153	263	12	37,954	3,163	149	
Saturday	1,864	155	37	485	40	10	5,682	474	111	
Sunday	1,688	141	28	569	47	9	6,674	556	111	
Total	19,389	1,616	53	4,207	351	12	50,310	4,193	138	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$329,236	\$27,436	\$1,296	\$17,645	\$1,470	\$69	\$311,591	\$25,966	\$1,227	
Saturday	\$50,201	\$4,183	\$984	\$2,188	\$182	\$43	\$48,013	\$4,001	\$941	
Sunday	\$59,257	\$4,938	\$988	\$2,059	\$172	\$34	\$57,198	\$4,767	\$953	
Total	\$438,694	\$36,558	\$1,202	\$21,892	\$1,824	\$60	\$416,802	\$34,734	\$1,142	

	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	5.0	\$19.67		5.4%
Saturday	3.8	\$25.76		4.4%
Sunday	3.0	\$33.89		3.5%
Total	4.6	\$21.50	\$104.28	5.0%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	42,798	4,363	\$399,203	\$52,001	\$347,202	9.8	\$8.11	\$91.51	13.0%
FY 2018	43,943	4,359	\$441,126	\$47,757	\$393,369	10.1	\$8.95	\$101.21	10.8%
FY 2019	41,601	4,358	\$435,018	\$44,384	\$390,634	9.5	\$9.39	\$99.83	10.2%
FY 2020	31,909	4,374	\$453,569	\$34,535	\$419,034	7.3	\$13.13	\$103.69	7.6%
FY 2021	19,389	4,207	\$438,694	\$21,892	\$416,802	4.6	\$21.50	\$104.28	5.0%

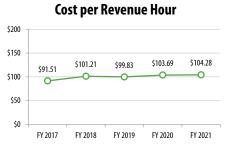
















Days of Service: Wkdy, Sa, Su Avg Freq (Wkdy Peak): 60 min Avg Freq (Wkdy Non-Peak): 60 min

Avg Freq (Wked): 60 min

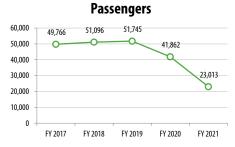
FY 2021 Farebox Recovery: 5% % transfer (to route): 41% % Clipper usage: 7%

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	16,921	1,410	67	2,957	246	12	45,063	3,755	177	
Saturday	3,259	272	64	602	50	12	8,184	682	160	
Sunday	2,833	236	47	710	59	12	9,642	804	161	
Total	23,013	1,918	63	4,269	356	12	62,889	5,241	172	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$312,970	\$26,081	\$1,232	\$17,781	\$1,482	\$70	\$295,189	\$24,599	\$1,162	
Saturday	\$62,980	\$5,248	\$1,235	\$3,482	\$290	\$68	\$59,498	\$4,958	\$1,167	
Sunday	\$74,661	\$6,222	\$1,244	\$3,243	\$270	\$54	\$71,418	\$5,952	\$1,190	
Total	\$450,611	\$37,551	\$1,235	\$24,506	\$2,042	\$67	\$426,105	\$35,509	\$1,167	

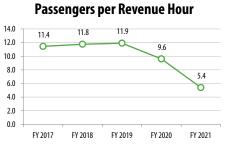
	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	5.7	\$17.45		5.7%
Saturday	5.4	\$18.26		5.5%
Sunday	4.0	\$25.21		4.3%
Total	5.4	\$18.52	\$105.56	5.4%

	Passengers	Revenue Hours	Operating Costs	Passenger	Operating Subsidy	Passengers per	Subsidy per	Cost per Revenue	Farebox Recovery
	3			Revenue	, , , , , , , , , , , , , , , , , , ,	Revenue Hour	Passenger	Hour	
FY 2017	49,766	4,349	\$391,596	\$56,968	\$334,628	11.4	\$6.72	\$90.04	14.5%
FY 2018	51,096	4,347	\$432,567	\$54,153	\$378,414	11.8	\$7.41	\$99.52	12.5%
FY 2019	51,745	4,345	\$424,120	\$50,902	\$373,218	11.9	\$7.21	\$97.62	12.0%
FY 2020	41,862	4,360	\$443,696	\$42,336	\$401,360	9.6	\$9.59	\$101.76	9.5%
FY 2021	23,013	4,269	\$450,611	\$24,506	\$426,105	5.4	\$18.52	\$105.56	5.4%

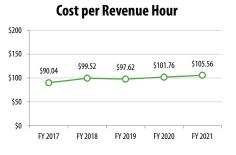
















Days of Service: **Wkdy, Sa, Su** Avg Freq (Wkdy Peak): **60 min** Avg Freq (Wkdy Non-Peak): **60 min** Avg Freq (Wked): **60 min** 

FY 2021 Farebox Recovery: 5% % transfer (to route): 28% % Clipper usage: 8%

		Passengers			Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	37,857	3,155	149	6,771	564	27	102,547	8,546	404	
Saturday	6,868	572	135	1,252	104	25	19,111	1,593	375	
Sunday	6,547	546	109	1,476	123	25	22,290	1,858	372	
Total	51,272	4,273	140	9,499	792	26	143,948	11,996	394	

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$716,237	\$59,686	\$2,820	\$38,155	\$3,180	\$150	\$678,082	\$56,507	\$2,670	
Saturday	\$132,088	\$11,007	\$2,590	\$6,950	\$579	\$136	\$125,138	\$10,428	\$2,454	
Sunday	\$156,328	\$13,027	\$2,605	\$7,020	\$585	\$117	\$149,308	\$12,442	\$2,488	
Total	\$1,004,653	\$83,721	\$2,752	\$52,125	\$4,344	\$143	\$952,528	\$79,377	\$2,610	

	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	5.6	\$17.91		5.3%
Saturday	5.5	\$18.22		5.3%
Sunday	4.4	\$22.81		4.5%
Total	5.4	\$18.58	\$105.77	5.2%

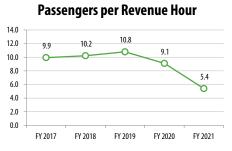
	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2017	95,506	9,607	\$889,019	\$101,823	\$787,196	9.9	\$8.24	\$92.54	11.5%
FY 2018	98,028	9,596	\$982,992	\$93,853	\$889,139	10.2	\$9.07	\$102.44	9.5%
FY 2019	102,821	9,530	\$966,652	\$93,342	\$873,310	10.8	\$8.49	\$101.43	9.7%
FY 2020	86,853	9,553	\$1,003,529	\$78,717	\$924,812	9.1	\$10.65	\$105.05	7.8%
FY 2021	51,272	9,499	\$1,004,653	\$52,125	\$952,528	5.4	\$18.58	\$105.77	5.2%

**Revenue Hours** 





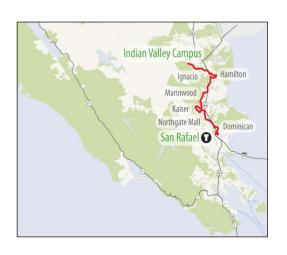












Days of Service: **Wkdy**Avg Freq (Wkdy Peak): **60 min**Avg Freq (Wkdy Non-Peak): **60 min**Avg Freq (Wked): -

FY 2021 Farebox Recovery: 4% % transfer (to route): 37% % Clipper usage: 10%

		Passengers		Revenue Hours			Revenue Miles		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily
Weekday	29,018	2,418	114	7,725	644	30	109,407	9,117	431
Saturday	-	-	-	-	-	-	-	-	-
Sunday	-	-	-	-	-	-	-	-	-
Total	29,018	2,418	114	7,725	644	30	109,407	9,117	431

		Operating Costs			Passenger Revenue			Operating Subsidy		
	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	Annual	Avg Monthly	Avg Daily	
Weekday	\$814,466	\$67,872	\$3,207	\$32,549	\$2,712	\$128	\$781,917	\$65,160	\$3,078	
Saturday	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	
Sunday	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	
Total	\$814,466	\$67,872	\$3,207	\$32,549	\$2,712	\$128	\$781,917	\$65,160	\$3,078	

	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
Weekday	3.8	\$26.95		4.0%
Saturday	-	\$ -		- %
Sunday	-	\$ -		- %
Total	3.8	\$26.95	\$105.43	4.0%

	Passengers	Revenue Hours	Operating Costs	Passenger Revenue	Operating Subsidy	Passengers per Revenue Hour	Subsidy per Passenger	Cost per Revenue Hour	Farebox Recovery
FY 2016	71,429	6,414	\$575,805	\$83,288	\$492,517	11.1	\$6.90	\$89.77	14.5%
FY 2017	69,126	7,643	\$697,953	\$82,621	\$615,332	9.0	\$8.90	\$91.32	11.8%
FY 2018	65,515	7,639	\$770,914	\$75,202	\$695,712	8.6	\$10.62	\$100.92	9.8%
FY 2019	65,166	7,641	\$759,605	\$68,880	\$690,725	8.5	\$10.60	\$99.42	9.1%
FY 2021	29,018	7,725	\$814,466	\$32,549	\$781,917	3.8	\$26.95	\$105.43	4.0%







