December 6, 2021

Honorable Board of Directors
Marin County Transit District
3501 Civic Center Drive
San Rafael, CA 94903

SUBJECT: General Manager Report – Monthly Report: September 2021

Dear Board Members:

RECOMMENDATION: This is a recurring information item.

SUMMARY: The attached monthly report provides an overview of Marin Transit operations for the monthly period ending September 30, 2021. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall systemwide ridership in September 2021 increased by 76.1 percent compared to September 2020, which represents a 34.1 percent decrease from the pre-COVID ridership in September 2019 and an 11.2 percent increase from August 2021.

Ridership on fixed-route services increased by 67.5 percent from the prior year, which is a 33.5 percent decline compared to pre-COVID in September 2019. Ridership on Marin Access services increased by 53.7 percent compared to September 2020, which represents a 53.8 percent decline from September 2019. September 2021 was the nineteenth month of ridership affected by the ongoing COVID-19 global pandemic.

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at https://marintransit.org/service-performance-and-reports.

FISCAL/STAFFING IMPACT: None associated with this report.

Respectfully submitted,

Nancy Whelan
General Manager

Attachments