marin/transit

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December 6, 2021

Honorable Board of Directors Marin County Transit District 3501 Civic Center Drive San Rafael, CA 94903

Dear Board Members:

SUBJECT: General Manager Report – Monthly Report: September 2021

board of directors

kate colin president city of san rafael

judy arnold vice president supervisor district 5

stephanie moulton-peters 2nd vice president supervisor district 3

damon connolly director supervisor district 1

eric lucan director city of novato

katie rice director supervisor district 2

dennis rodoni director supervisor district 4

brian colbert alternate town of san anselmo **RECOMMENDATION:** This is a recurring information item.

SUMMARY: The attached monthly report provides an overview of Marin Transit operations for the monthly period ending September 30, 2021. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall systemwide ridership in September 2021 increased by 76.1 percent compared to September 2020, which represents a 34.1 percent decrease from the pre-COVID ridership in September 2019 and an 11.2 percent increase from August 2021.

Ridership on fixed-route services increased by 67.5 percent from the prior year, which is a 33.5 percent decline compared to pre-COVID in September 2019. Ridership on Marin Access services increased by 53.7 percent compared to September 2020, which represents a 53.8 percent decline from September 2019. September 2021 was the nineteenth month of ridership affected by the ongoing COVID-19 global pandemic.

Additional detailed analyses of system performance and trends are provided in separate guarterly and annual reports, including routelevel statistics and financials. These reports are available on the District's website at https://marintransit.org/service-performance-andreports.

FISCAL/STAFFING IMPACT: None associated with this report.

Respectfully submitted,

nancy E. Tihela

Nancy Whelan **General Manager**

Attachments