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August 7, 2023

Honorable Board of Directors
Marin County Transit District
3501 Civic Center Drive
San Rafael, CA 94903

Subject: General Manager Report – Monthly Report: May 2023

Dear Board Members:

Recommendation

This is a recurring information item.

Summary

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending May 31, 2023. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit systemwide ridership was strong in May 2023. Total ridership was 10% higher than the previous year (May 2022) and 12% lower than pre-COVID (May 2019). Total ridership also saw strong growth compared to the prior month (April 2023), with an 8% month-over-month growth.

Fixed route ridership recovery from the COVID-19 pandemic continues to be strong, much stronger than demand response ridership. Ridership on fixed-route services in May 2023 was at 90% of pre-COVID levels (May 2019), whereas ridership on Marin Access services was only 40% of pre-COVID levels. Marin Access ridership started to decline in September of this fiscal year, dropping below FY22 levels. Ridership has continued to stay below FY22 levels; May Marin Access ridership was 12% lower than last year (May 2022) and showed no growth from the prior month. Yellow bus ridership was stronger in May than in April, with ridership 22% higher than the previous year (May 2022) and only 13% lower than pre-COVID (May 2019).

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

Fiscal/Staffing Impact

None.



Respectfully Submitted,

Nancy E. Whelan

Nancy Whelan
General Manager

Attachment A: Monthly Ridership Report and Customer Comments