February 7, 2022

Honorable Board of Directors
Marin County Transit District
3501 Civic Center Drive
San Rafael, CA 94903

SUBJECT: General Manager Report – Monthly Report: November 2021

Dear Board Members:

RECOMMENDATION: This is a recurring information item.

SUMMARY: The attached monthly report provides an overview of Marin Transit operations for the monthly period ending November 30, 2021. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall systemwide ridership in November 2021 increased by 66.8 percent compared to November 2020, which represents a 30.2 percent decrease from the pre-COVID ridership in November 2019 and a 6.6 percent decrease from October 2021.

Ridership on fixed-route services increased by 59.8 percent from the prior year, which is a 29.5 percent decline compared to pre-COVID in November 2019. Ridership on Marin Access services increased by 59.2 percent compared to November 2020, which represents a 49.6 percent decline from November 2019. November 2021 was the twenty-first month of ridership affected by the ongoing COVID-19 global pandemic.

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District’s website at https://marintransit.org/service-performance-and-reports.

FISCAL/STAFFING IMPACT: None associated with this report.

Respectfully submitted,

Nancy Whelan
General Manager

Attachments