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February 1, 2021

Honorable Board of Directors
Marin County Transit District
3501 Civic Center Drive
San Rafael, CA 94903

SUBJECT: General Manager Report – Monthly Report: November 2020

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Dear Board Members:

RECOMMENDATION: This is a recurring information item.

SUMMARY: The attached monthly report provides an overview of Marin Transit operations for the monthly period ending November 30, 2020. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall ridership in November 2020 decreased by 58.5 percent compared to November 2019. Ridership on fixed-route services decreased significantly by 55.9 percent. Ridership on Marin Access services decreased by 73.8 percent. There were no yellow bus services due to school closures throughout the entire month. November 2020 was the ninth month of ridership affected by the ongoing COVID-19 global pandemic.

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

FISCAL/STAFFING IMPACT: None associated with this report.

Respectfully submitted,

Nancy Whelan
General Manager

Attachments