



711 grand ave, #110
san rafael, ca 94901

ph: 415.226.0855
fax: 415.226.0856
marintransit.org

January 13, 2020

Honorable Board of Directors
Marin County Transit District
3501 Civic Center Drive
San Rafael, CA 94903

SUBJECT: General Manager Report – Monthly Report: October 2019

Dear Board Members:

board of directors

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supervisor district 1

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RECOMMENDATION: This is a recurring information item.

SUMMARY: The attached monthly report provides an overview of Marin Transit operations for the monthly period ending October 31, 2019. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall ridership in October 2019 decreased by 5.8 percent compared to October 2018. Ridership on fixed-route services decreased by 5.2 percent compared to the same month last year. Ridership on Marin Access services decreased by 6.4 percent, and Yellow Bus ridership decreased by 15.8 percent compared to October 2018.

There are several factors that contributed to decrease of ridership in October. These include the wildfires and power outage that led in school closures, Muir Woods closures, and reduced travel demand. In addition, Marin Transit experienced significant service cancellations on routes operated by Golden Gate Transit due to the driver shortage during the month of October. Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

FISCAL/STAFFING IMPACT: None associated with this report.

Respectfully submitted,

Nancy Whelan
General Manager

Attachments