## marin/transit

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ph: 415.226.0855 fax: 415.226.0856 marintransit.org January 9, 2023

Honorable Board of Directors Marin County Transit District 3501 Civic Center Drive San Rafael, CA 94903

## SUBJECT: General Manager Report – Monthly Report: October 2022

Dear Board Members:

## board of directors

stephanie moulton-peters president supervisor district 3

katie rice vice president supervisor district 2

eric lucan 2nd vice president city of novato

judy arnold director supervisor district 5

kate colin director city of san rafael

damon connolly director supervisor district 1

dennis rodoni director supervisor district 4

brian colbert alternate town of san anselmo **RECOMMENDATION:** This is a recurring information item.

**SUMMARY:** The attached monthly report provides an overview of Marin Transit operations for the monthly period ending October 31, 2022. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit systemwide ridership continues to climb. In October 2022, ridership is 4 percent higher than last month (September 2022), and 31 percent higher than last year (October 2021). Ridership is now at just over 88% of pre-COVID levels (October 2019).

Fixed route ridership recovery from the COVID-19 pandemic continues to be very strong, stronger than demand response ridership. Ridership on fixed-route services is at over 90% of pre-COVID levels (4% higher than last month and 34% higher than this month last year); whereas ridership on Marin Access services has plateaued at just over half of pre-COVID ridership (54% of October 2019). Marin Access ridership had started to decline over the last few months and dropped below 2021 levels. It remains 6% below October 2021, but did start to grow compared to last month (up 4% from September 2022).

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at <u>https://marintransit.org/service-performance-and-reports</u>.

FISCAL/STAFFING IMPACT: None associated with this report.

Respectfully submitted,

Mancy E. Tihela

Nancy Whelan General Manager

Attachments