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December 1, 2025

Honorable Board of Directors Marin County Transit District 3501 Civic Center Drive San Rafael, CA 94903

Board of Directors

Subject: Marin Transit Quarterly Performance Report for the First

Eric Lucan

President Supervisor District 5 **Dear Board Members:**

Mary Sackett

Vice President Supervisor District 1

Recommendation

Information only.

Fred Casissa

Second Vice President Town of Corte Madera

Summary

As part of the District's service monitoring process, staff prepare a quarterly performance report. Attached is the report for the first quarter of FY 2025/26.

The quarterly report provides route-level statistics and performance measures with financial data and an in-depth analysis of trends. The report discusses any relevant external factors such as weather, operator shortages, and service changes. A report on Community Engagement activities for the quarter is also included.

Quarter of FY 2025/26

Additional detailed analyses of system performance and trends are provided in an annual system performance report. This report is available on the District's website at https://marintransit.org/service-performance-and-reports addition to the monthly reports.

Brian Colbert

Director Supervisor District 2

Stephanie **Moulton-Peters**

Director Supervisor District 3

Fiscal/Staffing Impact

None.

Respectfully Submitted,

Sher Butile

Dennis Rodoni

Director Supervisor District 4

Maribeth Bushey

Director City of San Rafael

Asher Butnik

Senior Transit Planner

Maika Llorens Gulati

Alternate City of San Rafael Attachment A: Quarterly Performance Report for FY 2025/26 Q1

Attachment B: FY 2025/26 Q1 (July – September) Marin Transit Outreach and **Travel Training**

Quarterly Performance Report for FY 2025/26 Q1

This report summarizes the operational performance of Marin Transit services for the first quarter of FY 2025/26 from July 1, 2025 through September 30, 2025. The Quarterly Performance Report provides detailed route-level statistics, analyzes trends, and evaluates performance measures established under Measure A and Measure AA.

Report Format

The data presented in this report is generated directly from TransTrack, Marin Transit's data management system. TransTrack enables Marin Transit to consolidate and analyze all operational data from the District's transit programs and contractors in one system. TransTrack reports all costs associated with service operations, not just contractor costs. This reporting format most accurately represents the District's actual costs of providing service.

Route performance is presented relative to typology-based targets. The Board adopted updated targets on September 9, 2024. These typology-based targets aim to match routes and service levels to the markets they are intended to serve. All performance and financial data are consistent with the District's reporting for the National Transit Database.

Performance Goals

Performance goals at the route level are measured in both productivity (unlinked passengers per hour and per trip) and cost-effectiveness (subsidy per unlinked passenger trip). Table 1 below summarizes route level performance goals by typology. Note that there are no productivity or cost-effectiveness goals identified for the Yellow Bus, Muir Woods Shuttle, Volunteer Driver, and Catch-A-Ride programs.

Table 1: Productivity and Subsidy Goals by Service Typology

Service Typology	Routes	Unlinked Passenger Trips per Hour (at or above)	Subsidy per Passenger Trip (at or below)
Local	17, 22, 23, 35, 36, 49, 71	18	\$11.26
Community	29, 57, 219, 228, 233, 245	8	\$19.71
Supplemental	613, 619, 625, 654	20 per trip	\$16.89
Rural	61, 68	6	\$30.97
Demand Response	Local Paratransit, Marin Access Shuttles	2	\$112.61

Note: Subsidy targets reflect an escalation of 3.5% from the prior year, in accordance with the Transportation Services Consumer Price Index 12-month increase at the start of the fiscal year.

Performance Summary

In the first quarter of FY 2025/26, Marin Transit carried a total of 866,226 passengers systemwide. This represents a ridership increase of 4% compared to the first quarter of the previous fiscal year and is 1% higher than pre-pandemic ridership (Q1 FY2019/20).



On fixed route transit services, Marin Transit carried 803,936 riders. This is an increase of 4% compared to the first quarter of FY 2024/25. The Muir Woods Shuttle carried 23,686 passengers. This represents a decrease of 6% from the prior year. The Yellow Bus program carried 18,630 passengers. This represents an increase of 5% compared to the first quarter of the previous fiscal year. Marin Access services carried 19,974 trips on demand response and mobility management programs. This reflects a decrease of 3% compared to the first quarter of the last fiscal year. The tables at the end of this report provide a breakdown of all route-level statistics.

Local (Routes 17, 22, 23, 35, 36, 49, and 71)

In the first quarter of FY 2025/26, Local routes carried 657,283 passengers. This represents an increase of 3% compared to the first quarter of the prior fiscal year. The Local typology carried 21 passengers per revenue hour, meeting the goal of 18 or higher, and the average subsidy per passenger was \$8.51, meeting the goal of \$11.26 or lower. Local service accounted for 68% of fixed route service in revenue hours and 82% of fixed route ridership in the first quarter of FY 2025/26.

Community (Routes 29, 57, 219, 228, 233, 245)

During the first quarter of the fiscal year, Community routes carried 104,255 total passengers. This represents an increase of 6% from the first quarter of the last fiscal year. The Community typology carried 10 passengers per revenue hour, meeting the goal of 8 or higher, and the average subsidy per passenger was \$17.26, meeting the goal of \$19.71 or lower. Community services accounted for 22% of fixed route service in revenue hours and provided 13% of fixed route ridership in the first quarter of FY 2025/26.

Supplemental School (Routes 613, 619, 625, and 654)

Supplemental School routes carried 10,777 passengers in the first quarter of FY 2025/26. This represents a 51%¹ increase from the first quarter of the prior fiscal year. The Supplemental typology carried 35 passengers per trip, meeting the goal of 20 or higher, and the average subsidy per passenger was \$7.31, meeting the goal of \$16.89 or lower. Supplemental service accounted for 1% of fixed route service in revenue hours and provided 1% of fixed route ridership in the first quarter of FY 2025/26.

Rural (West Marin Stagecoach Routes 61 and 68)

In the first quarter of the fiscal year, the two Stagecoach routes carried 31,621 passengers. This represents a 3% increase from the first quarter of the prior fiscal year. The Rural typology carried 8 passengers per trip, meeting the goal of 6 or higher, and the average subsidy per passenger was \$23.87, meeting the goal of \$30.97 or lower. Rural service accounted for 9% of fixed route service in revenue hours and ridership represented 4% of fixed route ridership in the first quarter of FY2025/26.

¹ In January 2025, Marin Transit implemented Automatic Passenger Counters (APCs). District staff believe that, prior to APC implementation, ridership on some Supplemental School routes was undercounted. The youth pass, which the majority of riders on these routes use, is a "flash" pass that does not interact with the farebox, and relies on drivers manually punching each rider in. When large numbers of students all using the youth pass board at once, the driver may visually verify all the passes but not accurately punch in the correct number of riders. Staff believe that the current quarter passenger count on Supplemental School routes is accurate, but the prior year count is likely inaccurate, resulting in what appears to be a very large year-over-year increase. Systemwide, the difference is negligible, but for Supplemental School routes specifically, the difference is noteworthy.



Muir Woods Shuttle

For the first quarter of FY 2025/26, the Muir Woods Shuttle ran daily service prior to August 9th and weekend/holiday only service starting on August 10th. In this quarter, the Muir Woods Shuttle carried 23,686 passengers. This represents a decrease of 6% from the first quarter of FY 2024/25. Note that, in consultation with the National Park Service, less service was offered on the Shuttle this year than in the prior year.

Yellow Bus

In the first quarter of FY 2025/26, the Ross Valley School District yellow bus service carried 18,630 passengers. This represents an increase of 5% compared to the first quarter of the prior year, which is comparable to the 4% increase in school days from the prior year.

Marin Access

In the first quarter of FY 2025/26, Marin Access offered ADA paratransit service, the Marin Access Shuttles program, the Volunteer Driver program, and the new Mobility Wallet suite of programs, which for the purposes of this report will be treated as one program (Mobility Wallet).

The Demand Response typology represents the subset of Marin Access services that are operated by the District's Demand Response contractor, Transdev, and includes ADA paratransit service and the Marin Access Shuttles program. In the first quarter of FY 2025/26, Demand Response services carried 12,042 passengers, a decrease of 11% from the prior year. The service productivity average of 1.7 passengers per revenue hour did not meet the 2.0 standard, and the average subsidy per passenger of \$126.83 did not meet the target of \$112.61 or lower.

The Volunteer Driver Program completed 1,970 trips in the first quarter of FY 2025/26. This represents an 11% decrease compared to the previous fiscal year.

The new Mobility Wallet program provided 5,962 one-way trips. This represents an increase of 25% compared to the Catch-A-Ride program in the prior year. The Mobility Wallet program has seen strong and sustained growth thus far within FY 2025/26.

Community Engagement

Staff engage the community on an ongoing basis to share information about Marin Transit and Marin Access programs and services. In the first quarter, there was a focus on educating riders about program changes to Marin Access and engaging the community on District initiatives including the proposed operations and maintenance facility and the MASCOTS service planning effort. Events were held in various formats, at various locations, and on varying days and times to meet the needs of the community. The attached report outlines community engagement initiatives for various target audiences, including community members, fixed route riders, and Marin Access riders.

In the first quarter of FY 2025/26, staff completed thirty-six events, including four Navigating Transit Presentations, five events where informational resource tables were staffed, four direct rider engagement events, ten Marin Access Satellite Hours events, ten Marin Access Virtual Info Sessions, two Virtual Community Meetings about the proposed MASCOTS service changes, and one Virtual Community Meeting about the Marin Transit's Proposed Zero Emission Bus Storage and Maintanence Facility. Nearly all events had Spanish translation services available. In total, staff reached over 4,100 community members. In Q1, the number of community members reached increased by over 1,500



compared to the same period of FY 2024/25 and staff participated in nearly double the events over the previous year. The increase in the number of events for the first quarter of FY 2025/26 is due to the addition of regular Satellite Hours at Canal Alliance in San Rafael and Marin Access Virtual drop-sessions to share information about Marin Access program changes in July.

Digital outreach continues to be an effective tool for engaging those who currently use Marin Transit programs and services and those who may be considering trying transit. In Q1 of FY2025/26 staff distributed 7 e-newsletters, created 163 social media posts across several platforms, and were featured on KWMR's "Epicenter" radio show in mid-September. In total, these efforts generated over 11,100 individual digital engagement interactions

Staff expect outreach efforts to continue to grow throughout the year due to ongoing and planned initiatives related to the proposed operations and maintenance facility, MASCOTS, and the implementation of Next Generation Clipper.

Ridership Trends

The District continues to experience strong ridership; total ridership reached 101% of pre-pandemic levels in Q1. However, the rapid ridership growth the district has seen for the past several years may be tapering off. Fixed route ridership exceeded pre-COVID ridership by 10% in the first quarter of FY 2025/26, but the growth from FY 2024/25 was only 4%, which is less than in previous years. It is too early to say whether this is a new trend or a temporary cooling.

Marin Access services were at 46% of pre-COVID ridership levels this quarter, which is roughly comparable to the prior year (47%). For about a year and a half, Marin Access ridership had plateaued at around 40-45% of pre-pandemic levels. Although Marin Access ridership began growing again in FY 2023/24 after the programs were restructured, ridership appears to have plateaued again. Marin Transit staff believes this is due to larger systemwide and national trends, not due to the program change that took place at the start of the current fiscal year. The new Mobility Wallet program saw very strong growth this quarter, +25% compared to the Catch-A-Ride program in the previous year. However, this strong growth was paired with lower ridership on ADA paratransit and Volunteer Driver. It is too early to say whether this is a new trend or a temporary cooling.

This quarter, Marin Transit experienced strong ridership growth compared to the national average. According to the National Transit Database, in the first quarter of FY 2025/26, nationwide bus ridership was 8% **lower** than the prior year, compared to Marin Transit's 4% increase over the prior year for fixed route services.

Marin Transit continues to have one of the strongest ridership recoveries in the Bay Area at 110% of pre-COVID for fixed route services, and one of the strongest in the country when comparing to pre-COVID levels (the national average this quarter was 77%). Compared to other North Bay transit agencies, Marin Transit fixed route services performed moderately. In the first quarter of FY 2025/26, Golden Gate Transit carried 428,302 passengers on its fixed route bus service, representing just over half of Marin Transit's fixed route ridership (803,936), while SMART carried 379,833 passengers. Golden Gate Transit experienced a 9% increase in fixed route bus ridership in this quarter compared to the first quarter of FY2024/25, bringing overall recovery to 53% of pre-COVID ridership. SMART experienced a 39% increase in ridership compared to the first quarter of last year, bringing overall recovery to nearly double (199%) pre-COVID ridership.



Other Bay Area transit agencies that provide local transit service experienced lower ridership growth trends in the first quarter of FY 2024/25. Comparing to other Countywide peer agencies, Napa Valley Transportation Authority (VINE), SamTrans, and Solano County Transit (SolTrans) experienced a -6%, 3%, and 6% increase in ridership, respectively, relative to the first quarter of FY 2023/24, bringing their ridership relative to pre-COVID to 50%, 96%, and 82%, respectively.

Table 2 below compares several other factors and qualitatively evaluates their potential impact on ridership.

Table 2: Factors Impacting Ridership Comparison

Factor		FY 2024/25 Q1	FY 2025/26 Q1	Impact
Days Operated	Weekdays	64	64	
	School Days	28	29	A
	Weekends & Holidays	28	28	
	Muir Woods Shuttle	62	56	V
Service Disruption	s (cancelled/missed service)	74	44	A
Rainfall (inches)		0	0.1	
Average Gas Prices		\$4.54	\$4.40	V

Due to the national labor shortage, Marin Transit's contractor operators have had difficulty hiring new drivers, which led to a significant amount of missed service in FY 2022/23. The service change implemented on June 11th, 2023 was designed to reduce the number of driver shifts necessary to operate service, in an attempt to reduce the amount of missed service. The reduction in missed service for this quarter compared to the prior year demonstrates that the June 11th service changes were successful in that goal.

Quarterly Report - Summary

QUARTER
Q1 FY 2025/26

Systemwide	Performance	Statistics
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Typology	Route	Passengers	%∆ Passengers	Revenue Hours	Operating Cost	Passengers per Revenue Hou	Subsidy per Passenge	Farebox Recovery
1. Local	17	58,314	▲0.5%	4,245	\$787,588	13.7	\$12.84	4.9%
	22	48,868	▲3.4%	3,405	\$623,669	14.4	\$12.10	5.2%
	23	86,932	▲18.9%	3,621	\$716,954	24.0	\$7.59	7.9%
	35	152,257	▼7.1%	5,016	\$986,101	30.4	\$5.83	10.0%
	36	81,713	▲3.1%	3,845	\$772,056	21.3	\$8.79	6.9%
	49	98,821	▲ 7.2%	5,139	\$964,564	19.2	\$9.11	6.7%
	71	130,378	▲6.9%	6,003	\$1,234,070	21.7	\$8.81	6.9%
	Rollup	657,283	▲3.4%	31,273	\$6,085,002	21.0	\$8.60	7.1%
2. Community	219	10,445	▲8.6%	1,282	\$237,534	8.2	\$22.06	3.0%
	228	23,550	▲21.3%	2,374	\$434,257	9.9	\$17.77	3.7%
	233	11,080	▼5.4%	1,084	\$198,981	10.2	\$17.29	3.7%
	245	12,606	▲27.9%	1,099	\$204,392	11.5	\$15.54	4.1%
	29	2,719	▼32.6%	446	\$82,275	6.1	\$29.56	2.3%
	57	43,855	▼0.3%	3,841	\$714,437	11.4	\$15.62	4.1%
	Rollup	104,255	▲5.7 %	10,125	\$1,871,876	10.3	\$17.28	3.7%
4. Supplemental	613	4,053	▲96.5%	43	\$22,746	94.8	\$4.94	12.0%
	619	4,386	▲46.2%	82	\$44,391	53.2	\$9.45	6.7%
	625	1,322	▼6.0%	40	\$21,118	32.7	\$15.29	4.3%
	654	1,016	▲ 49.0%	29	\$13,957	35.2	\$13.06	4.9%
	Rollup	10,777	▲50.7%	194	\$102,212	55.4	\$8.81	7.1%
5. Rural	61	12,226	▲ 4.5%	1,686	\$325,560	7.3	\$25.99	2.4%
	68	19,395	▲2.7%	2,339	\$450,827	8.3	\$22.61	2.7%
	Rollup	31,621	▲3.4%	4,025	\$776,386	7.9	\$23.91	2.6%
7. Yellow Bus	Hdn Valley	2,760	▲0.2%	33	\$20,911	83.6	\$4.96	34.5%
	White Hill	15,870	▲6.3%	226	\$142,889	70.4	\$6.39	29.0%
	Rollup	18,630	▲ 5.3%	259	\$163,800	72.1	\$6.18	29.7%
8. Recreational	66	23,686	▼6.2%	2,112	\$618,059	11.2	\$26.07	0.1%
	Rollup	23,686	▼6.2%	2,112	\$618,059	11.2	\$26.07	0.1%
9. Demand	Local Para	11,770	▼11.7%	6,721	\$1,491,281	1.8	\$125.03	1.3%
Response	MA Shuttle	272	▲9.7%	264	\$55,751	1.0	\$203.32	0.8%
	Rollup	12,042	▼11.3%	6,985	\$1,547,032	1.7	\$126.80	1.3%
Mobility Wallet	CAR Trans	3,071		0	\$27,195		\$8.86	0.0%
	Intro Mob	16		0	\$819		\$51.19	0.0%
	MAFA Mob W	2,875		0	\$82,268		\$28.62	0.0%
	Rollup	5,962		0	\$110,282		\$18.50	0.0%
Volunteer Driver	VolDrvr	1,701	▼11.8%		\$22,053		\$12.96	0.0%
	VolDvrWM	269	▼5.9%		\$4,742		\$17.63	0.0%
	Rollup	1,970	▼11.0%		\$26,795		\$13.60	0.0%
Rollup		866,226	▲4.3 %	54,973	\$11,301,444	15.8	\$12.36	5.3%

^{*} Change in passengers compared to same quarter of prior year

Reporting Month: July 2025

Date(s)	Event	Description	Contacts
7/1/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	2
7/3/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	1
7/9/2025	Marin Access Satellite Hours at Margaret Todd Senior Center	MCTD staff hosted a resource table at the Margaret Todd Senior Center. Information was distributed in English and in Spanish.	5
7/9/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0
7/11/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	1
7/15/2025	Marin Access Satellite Hours at West Marin Health & Human Services	MCTD staff hosted a resource table at the West Marin Health & Human Services Center. Information was distributed in English and in Spanish.	2
7/16/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	1
7/17/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0

Marin Access Navigating Transit Presentation at Smith Ranch Homes	Navigating Transit Presentation to the residents of Smith Ranch Homes. Information was presented in English with support for Spanish speaking attendees available.	17
Marin Access Community Event at the Mill Valley Truckloads of Fun	MCTD staff hosted a resource table during the Mill Valley Truckloads of fun event at the Mill Valley Community Center. Information was presented in English and in Spanish.	200
Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0
Marin Transit Community Open House Event at the Marin City Library	MCTD staff hosted three resource tables at the Marin City Library Open House Event. Staff provided information about proposed service changes from MASCOTS, information about the proposed Storage and Maintenance Facility for Marin Transit's Zero Emission Buses, and a table of General Marin Transit and Marin Access information.	40
Marin Transit Community Open House Event at the Al Boro Community Center	MCTD staff hosted three resource tables at the Al Boro (Pickleweed) Community Center Open House Event. Staff provided information about proposed service changes from MASCOTS, information about the proposed Storage and Maintenance Facility for Marin Transit's Zero Emission Buses, and a table of General Marin Transit and Marin Access Information.	40
Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0
Marin Access Satellite Hours at San Geronimo Valley Community Center	MCTD staff hosted a resource table at the San Geronimo Valley Community Center. Information was distributed in English and in Spanish.	23
	Presentation at Smith Ranch Homes Marin Access Community Event at the Mill Valley Truckloads of Fun Marin Access Virtual Info Session Marin Transit Community Open House Event at the Marin City Library Marin Transit Community Open House Event at the Al Boro Community Center Marin Access Virtual Info Session Marin Access Virtual Info Session Marin Access Satellite Hours at San Geronimo Valley Community	Presentation at Smith Ranch Homes Marin Access Community Event at the Mill Valley Truckloads of Fun Marin Access Virtual Info Session Marin Access Virtual Info Session Marin Transit Community Open House Event at the Marin City Library Marin Transit Community Open House Event at the Al Boro Community Center Marin Transit Community Open House Event at the Al Boro Community Center Marin Transit Community Open House Event at the Al Boro Community Center Marin Transit Community Open House Event at the Session Marin Transit Community Open House Event at the Al Boro Community Center Marin Transit Community Open House Event at the Al Boro Community Center Marin Transit Community Open House Sevent at the Al Boro Community Center Marin Transit Community Open House Event at the Al Boro Community Center Marin Access Virtual Info Session Marin Access Satellite Hours at San Geronimo Valley Community Community Center. Information was distributed in English and in

7/29/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0
7/31/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0

Reporting Month: August 2025

Date(s)	Event	Description	Contacts
8/5/2025	Marin Access Satellite Hours at Canal Alliance Food Pantry	MCTD staff hosted a resource table at the Canal Alliance Food Pantry at the 91 Larkspur location in San Rafael. Information was distributed in English and in Spanish with most of the engagement occurring in Spanish.	43
8/7/2025	Marin Access Satellite Hours at Bolinas Community Center Food Bank	MCTD staff hosted a resource table at the Bolinas Community Center Food Bank. Information was distributed in English and in Spanish.	27
8/12/2025	In-Person Outreach at the San Rafael Transit Center	In-Person outreach at the San Rafael Transit Center for a MASCOTS pop-up event in coordination with GGT. Information was distributed in English and in Spanish	7
8/13/2025	Marin Access Navigating Transit Presentation at Bennett House	Navigating Transit Presentation to the residents of Bennett House in coordination with Mercy Housing. Information was presented in English with support for Spanish speaking attendees available.	6
8/15/2025	In-Person Outreach at the Marin City Hub	In-Person outreach at the Marin City Hub for a MASCOTS pop-up event in coordination with GGT. Information was distributed in English and in Spanish	5
8/19/2025	Marin Access Satellite Hours at West Marin Health & Human Services	MCTD staff hosted a resource table at the West Marin Health & Human Services Center. Information was distributed in English and in Spanish.	1
8/20/2025	MASCOTS Virtual Community Meeting -	MCTD staff hosted a virtual community event on zoom. Staff provided attending participants with information regarding proposed MASCOTS service changes.	22

8/20/2025	MASCOTS Virtual Community Meeting -	MCTD staff hosted a virtual community event on zoom. Staff provided attending participants with information regarding proposed MASCOTS service changes.	21
8/21/2025	Marin Access Navigating Transit Presentation Marin City CDC	Navigating Transit Presentation to Marin City/Sausalito community members in coordination with the Marin City CDC. Information was presented in English with support for Spanish speaking attendees available.	9
8/25/2025	Marin Access Satellite Hours at San Geronimo Valley Community Center	MCTD staff hosted a resource table at the San Geronimo Valley Community Center. Information was distributed in English and in Spanish.	17
8/28/2025	Marin Access Navigating Transit Presentation at Drake Terrace	Navigating Transit Presentation to the residents at Drake Terrace. Information was presented in English with support for Spanish speaking attendees available.	13

Reporting Month: September 2025

Date(s)	Event	Description	Contacts
9/9/2025	Marin Access Satellite Hours at Canal Alliance Food Pantry	MCTD staff hosted a resource table at the Canal Alliance Food Pantry at the 91 Larkspur location in San Rafael. Information was distributed in English and in Spanish with most of the engagement occurring in Spanish.	27
9/16/2025	Marin Access Satellite Hours at West Marin Health & Human Services	MCTD staff hosted a resource table at the West Marin Health & Human Services Center. Information was distributed in English and in Spanish.	1
9/17/2025	Marin Senior Fair 2025	MCTD hosted a booth at the Marin Senior Fair 2025 where participants were able to receive free giveaways, information about Marin Transit and Marin Access programs and services, submit comments and feedback, and start the application process for Marin Access programs and services.	2500
9/23/2025	All Aboard Bay Area Day - In- Person Outreach	MCTD staff participated in In-Person outreach at the SRTC and Redwood & Grant Blvd transit stop.	250
9/24/2025	Proposed Facility Virtual Community Event	MCTD staff hosted a virtual event to provide information about the proposed Zero Emission Bus Storage and Maintenance Facility.	54
9/26/2025	North Bay Ceo / GM Ride Along	MCTD General Manager and staff attended the North Bay CEO and general manager ride along.	70

9/28/2025	Marin Sanitary Service Customer Appreciation Day	MCTD staff hosted a Resource Table at the Marin Sanitary Service Customer Appreciation Day. Staff was able to share information About Marin Transit and Marin Access programs and services.	700
9/29/2025	Marin Access Satellite Hours at the San Geronimo Valley Community Center	MCTD staff hosted a resource table at the San Geronimo Valley Community Center. Information was distributed in English and in Spanish.	43