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December 1, 2025

Honorable Board of Directors
Marin County Transit District
3501 Civic Center Drive
San Rafael, CA 94903

Subject: General Manager Report – Monthly Report: September 2025

Dear Board Members:

Recommendation

This is a recurring information item.

Summary

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending September 30, 2025. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit experienced moderate systemwide ridership in September 2025. Total ridership was 3% higher than the previous year (September 2024) and 2% higher than pre-COVID (September 2019).

Matching the systemwide trend, fixed route ridership was moderate this month, with ridership being 3% higher than the previous year (September 2024) and 8% higher than pre-COVID (September 2019).

Ridership on the Muir Woods Shuttle was low compared to the prior year, coming in 19% lower than September 2024. Due to reduced service levels, ridership on the Shuttle is still significantly lower (-70%) than pre-COVID (September 2019).

Yellow Bus ridership was strong this month, with ridership 7% higher than the previous year (September 2024) and 8% lower than pre-COVID (September 2019).

Marin Access ridership was steady this month, with ridership being roughly equal (4% lower) to the previous year (September 2024).

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

Fiscal/Staffing Impact

None.



Respectfully Submitted,

A handwritten signature in black ink, reading "Asher Butnik".

Asher Butnik
Senior Transit Planner

Attachment A: Monthly Ridership Report and Customer Comments