

# Adding the Mobility Wallet to your Virtual Wallet

The mobility wallet can be added to various virtual wallets including Apple Pay, Google Pay (old app), Google Pay (new app), or Samsung Pay. See below for information about how to add the mobility wallet to your virtual wallet based on your device type.

#### Important:

- You **must** have a registered PEX cardholder account to add your card to a virtual wallet. To set up a PEX cardholder account, visit <u>https://dashboard.pexcard.com/registration</u>.
- It is recommended to not set the mobility wallet as the default card.
- If your mobility wallet has been added to a different device, you may need to remove it from the old device before adding it to your new one.

#### **Apple Pay**

- 1. Open the Wallet app
- 2. Click on + to add a new card



3. Select Card type = Credit or Debit card



4. Enter your mobility wallet details



5. Accept the terms and conditions by tapping "Agree".



- 6. You may be presented with a Card Verification screen. Choose one of the options presented:
  - Email a numerical code will be sent to the email on file. This code must be entered into the virtual wallet app when adding the card to the wallet.
  - Call center the cardholder can call PEX. You will be asked a series of questions to verify your identity.



Once the Card verification is successfully completed, your mobility wallet is added to the virtual wallet and ready to use.

## Google Pay (old app)

On November 18, 2020 Google Pay released a new Google Pay app. Use the steps below to add a card to your wallet if you are using the <u>pre-Nov 2020 Google Pay app</u> on your Android mobile device.

- 1. Open the Wallet app
- 2. Click on + Payment method



3. Select Card type = Credit or Debit card



4. Enter your mobility wallet details



5. Accept the terms and conditions by tapping "Agree".



6. You may be presented with a Card Verification screen. Choose one of the options presented:



- Email a numerical code will be sent to the email on file with PEX. This code must be entered into the digital wallet app when adding the card to the wallet.
- Call center the cardholder can call PEX. You will be asked a series of questions to verify your identity.
- 7. Enter the verification code.

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Enter verification code		
No code? Get another email		
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Once the Card verification is successfully completed, your PEX card is added to a digital wallet and ready to use.

## Google Pay (new app)

On November 18, 2020 Google Pay released a new <u>Google Pay app</u>. Use the steps below to add a card to your wallet if you are using the new Google Pay app on your Android mobile device.

- 1. Download the Google Pay app and walk through all the Google Pay setup screens.
- **2.** From the home screen, click on the card icon on the top right-hand corner of the screen. If you already have an existing card setup you will see your card icon on the top right-hand corner of the App.



#### Businesses



**3.** Click on the add payment icon in the middle of the screen.



Get set up to make faster, more secure purchases with your phone

**4.** Click on the + sign next to the Credit or debit card image.



**5.** On the next screen, enter the "CVC and expiration date in the card details under the card number. Under the address, please make sure you use the home address on file with Marin Access.

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Issuer terms
The storage and usage of your PEX card in this digital wallet are subject to the terms in the Card Use Guide.



6. You will now be asked to confirm the addition of your card to your wallet. PEX will send a one-time six-digit security code to the email on file.



**7.** Once you receive the 6-digit code via email, please enter the code on the verification screen.



Note: You may be prompted to turn on the NFC setting on your device to perform Tap & Pay transactions.



Once the Card verification is successfully completed, your mobility wallet is added to the virtual wallet and ready to use.

#### Samsung Pay

- 1. Open the Wallet app
- 2. Click on + to add a new card



## 3. Select Card type = Credit or Debit card



#### 4. Enter your PEX card details



#### 5. Accept the terms and conditions by tapping "Agree".



#### 6. You may be presented with a Card Verification screen.



7. Choose one of the options presented:

- Email a numerical code will be sent to the email on file with PEX. This code must be entered into the digital wallet app when adding the card to the wallet.
- Call center the cardholder can call PEX. You will be asked a series of questions to verify your identity.

## 8. Enter the verification code.



Once the Card verification is successfully completed, your mobility wallet is added to the virtual wallet and ready to use.