



Using the Marin Transit / Marin Access Mobility Wallet with Lyft or Uber

To use the mobility wallet with Uber or Lyft you will need to add the mobility wallet as a payment method in the Uber or Lyft wallet. See below for instructions on how to do so.

LYFT

Visit <https://help.lyft.com/hc/en-us/all/articles/115013080408-How-to-add-or-update-payment-info> for complete details on updating a payment method.

- **How to add or update payment info**
 - You can add or update payment methods in the 'Payment' tab of the app.
 - Before you can delete a payment method, you'll need to add at least one other payment method to your account as a default method.
- **Adding a payment method**
 - To add a payment method, open the Lyft app's menu and tap 'Payment,' then 'Add payment method.'
- **Deleting a payment method**
 - Before you can delete a payment method, you'll need to add at least one other payment method to your account as a default method.
 - To delete a payment method:
 - In your app menu, tap 'Payment.'
 - Tap on the payment method you wish to delete, then tap the delete button.
- **Switching a payment method for a previous ride**
 - You can update your payment method before you rate your driver, up to 24 hours after your ride. Once you rate and tip your driver, you won't be able to change the payment method for the ride.
 - You won't be able to switch the payment method if:
 - You're trying to switch to an unsupported payment method.
 - You used a ride credit or promo on your previous ride.

UBER

Visit <https://help.uber.com/en/riders/article/updating-a-payment-method-on-your-account?nodeId=8f78dca4-9d75-44f1-bdc1-e90ca3da0319> for complete details on updating a payment method.

- **Updating a payment method on your Uber account**

- Adding and selecting a preferred payment method will allow you to request a ride. When a ride ends, your selected payment method is charged.
- During a ride, use your app to check that your preferred payment method is selected. Swipe up from the bottom of the app and tap your desired payment method before the trip ends.

- **Add a payment method**

- Select “Wallet” from your app menu and tap “Add Payment Method”.
- Add a payment method by manually entering the card info.

- **Update card info**

- You can edit a debit or credit card’s expiration date, CCV number, and billing zip or postal code.
- Select “Payment” from your app menu.
- Select the payment option you’d like to update.
- Tap the three dot icon, then tap “Edit”.
- Make changes, then tap “Save” when you’re done.
- While a debit or credit card number can’t be edited, a card can be removed from your account and then added again as a new payment method.

- **Delete a payment method**

- Your account must have at least one payment method at all times. If you wish to delete your only payment method, you’ll need to add a new one first.
- Select “Payment” from your menu.
- Select the card you’d like to delete.
- Tap the three dot icon in the upper-right corner.
- Tap “Delete”, then confirm.