

To reach Marin Access, dial: (415) 454 - 0902

- Press 1 for assistance in English.
- Press 2 for assistance in Spanish

Once you make a language selection, choose the option below that addresses your need.

Talk to the **Travel Navigators** for eligibility or general questions

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Schedule or cancel a trip on **Marin** Access Paratransit



Schedule a trip on a **Marin Access** Shuttle

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- Share a **Customer Service** concern



Receive **Immediate Assistance** for an in-progress trip

Marin Access Call Center Hours

- Travel Navigators (option 1) are available 10am to 4pm, Monday - Friday
- Trip scheduling and other assistance (options 2-5) is available 8am to 5pm, 7 days a week, 365 days a year.

For your convenience, you can reach us by email at travelnavigator@marinaccess.org.

To schedule an appointment to meet with a Travel Navigator, visit www.marinaccess.org.