

To reach Marin Access, dial:

(415) 454 - 0902

Press 1 for assistance in English.

Press 2 for assistance in Spanish

Once you make a language selection,
choose the option below that
addresses your need.

1

Talk to the **Travel Navigators** for
eligibility or general questions

2

Schedule a trip on **Marin Access
Paratransit**

3

Cancel a trip on **Marin Access
Paratransit**

4

Schedule a trip on a **Marin Access
Shuttle**

5

Get information about or schedule a trip
on **Catch-A-Ride**

6

Share a **Customer Service** concern

7

Receive **Immediate Assistance** for an
in-progress trip

The Marin Access call center hours are as
follows:

- Travel Navigators (option 1) are available
10am to 4pm, Monday - Friday
- Trip scheduling and other assistance
(options 2-7) is available 8am to 5pm, 7
days a week, 365 days a year.

For your convenience, you can reach us by
email at travelnavigator@marinaccess.org.

To schedule an appointment to meet with a
Travel Navigator, visit www.marinaccess.org.



**marin
access**



**marin
transit**