



**Marin Paratransit Coordinating Council**  
**Monday, April 21, 2025, 1:30 p.m.**

**Meeting Location** *(for voting members and others that wish to join in person)*

Marin Transit Administrative Office  
711 Grand Avenue, Suite 110 San Rafael, CA 94901

**Virtual Attendance** *(for members of the public)*

**Zoom:** <https://us02web.zoom.us/j/83831158716>

**Teleconference:** +1 669 900 6833

**Webinar ID:** 838 3115 8716

**Providing Public Comment**

- To provide written public comment prior to the meeting, email [info@marintransit.org](mailto:info@marintransit.org) or use the comment form at [www.marintransit.org/meetings](http://www.marintransit.org/meetings). Submit your comments no later than **5:00 P.M. Sunday, April 20, 2025** to facilitate timely distribution. Include the agenda item number you are addressing, your name, and address. Your comments will be forwarded to members of the PCC and will be included in the written public record.
- Public comment is limited to two minutes per speaker unless a different time limit is announced. The Chair may limit the length of comments during public meetings due to the number of persons wishing to speak or if comments become repetitious.
- Participating on Zoom or teleconference: Ensure that you are in a quiet environment with no background noise. To raise your hand on Zoom, press the raise hand icon on your screen and wait to be called upon by the Chair. To raise your hand via teleconference, press \*9 on your telephone's keypad

and wait to be called upon by the Chair. You will be notified that your device has been unmuted when it is your turn to speak. You will be warned prior to your allotted time being over. Your comments will be included in the public record.

### **General Meeting Information**

- Late agenda material can be inspected at the office of Marin Transit, between the hours of 8:00 a.m. and 5:00 p.m. Monday through Friday.
- In case of Zoom outage, dial 515-604-9094; meeting ID: 142-334-233
- All Marin Transit public meetings are conducted in accessible locations.
- Documents are available in accessible formats or additional languages by request. If you require translation or other accommodation, call (415) 226-0855 or 711. Requests must be received no less than five working days prior to the meeting.

## **Agenda**

### **1:30 p.m. Convene as the Marin Paratransit Coordinating Council**

#### **1. Introductions**

#### **2. Review of Agenda**

#### **3. Review of Meeting Minutes for February 2025**

*Recommended Action: Approve*

#### **4. Open Time for Public Expression**

*(Limited to two minutes per speaker on items not on the agenda)*

#### **5. New Business**

- a. Marin Access Call Center Review – *Information*
- b. Marin Access Program Changes – *Information*
- c. IVR Implementation Update – *Information*
- d. Same Day Paratransit Pilot Program Proposal – *Information*

#### **6. Old Business**

- a. Public Comment / Question Follow-Up – *Information*
- b. 2025 PCC Workplan – *Information*

#### **7. Agency / Committee Reports**

- a. Marin Transit Updates - *Information*
- b. Marin Access Performance Metrics - *Information*
- c. GGBHTD Advisory Committee on Accessibility Report - *Information*
- d. TAM Citizens Oversight Committee Report - *Information*

### **3:00 p.m. Adjourn**