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March 3, 2025

Honorable Board of Directors  
Marin County Transit District  
3501 Civic Center Drive  
San Rafael, CA 94903

**Subject: General Manager Report – Monthly Report: December 2024**

Dear Board Members:

**Recommendation**

This is a recurring information item.

**Summary**

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending December 31, 2024. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit experienced strong systemwide ridership in December 2024. Total ridership was 5% higher than the previous year (December 2023) and 2% lower than pre-COVID (December 2019). The previous month, November 2024, had seen relatively low ridership, and staff speculated that this was an anomaly due to the heavy rains in that month. The strong ridership seen in December suggests that this assessment was correct.

Matching the systemwide trend, fixed route ridership was strong this month, with ridership being 5% higher than the previous year (December 2023) and 6% higher than pre-COVID (December 2019).

Yellow bus ridership was moderate this month, with ridership being roughly the same as (1% lower than) the previous year (December 2023) and 8% lower than pre-COVID (December 2019).

Matching the systemwide trend, Marin Access ridership was strong this month, with ridership being 16% higher than the previous year (December 2023) and 48% lower than pre-COVID (December 2019).

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

**Fiscal/Staffing Impact**

None.



Respectfully Submitted,

*Nancy E. Whelan*

Nancy Whelan  
General Manager

**Attachment A:** Monthly Ridership Report and Customer Comments