

To reach Marin Access, dial:

(415) 454 - 0902

Press 1 for assistance in English.

Press 2 for assistance in Spanish

Once you make a language selection,
choose the option below that
addresses your need.

- 1** Talk to the **Travel Navigators** for eligibility or general questions
- 2** Schedule a trip on **Marin Access Paratransit**
- 3** Cancel a trip on **Marin Access Paratransit**
- 4** Schedule a trip on a **Marin Access Shuttle**
- 5** Get information about or schedule a trip on **Catch-A-Ride**
- 6** Share a **Customer Service** concern
- 7** Receive **Immediate Assistance** for an in-progress trip

The Marin Access call center is open from 8am to 5pm, 7 days a week, 365 days a year.

For your convenience, you can reach us by email at travelnavigator@marinaccess.org.

To schedule an appointment to meet with a Travel Navigator, visit www.marinaccess.org.

Marin Access Customer Service Center
3000 Kerner Boulevard
San Rafael, CA 94901



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