

# **General Manager's Report**

ITEM 4

November 12, 2024

marintransit.org

### **Canal Alliance Nuestro Canal, Nuestro Futuro Event**

- Staff joined Canal Alliance for a celebration at our shared office site
- 200+ community members in attendance
- 4 Marin Transit staff supported the event
- Interactive activity to understand:
  - Barriers to using transit service
  - Desired transit improvements





### West Marin Health & Wellness Fairs

- Marin Transit staff are participating as part of renewed outreach efforts in West Marin
- Attendees receive information about our programs and services and can start Marin Access enrollment process
- Three events completed to date
  - Approximately 80 community member interactions







- Marin Transit will be celebrating our 60<sup>th</sup> anniversary in December
- Events Planned
  - Board & transit agency partner celebration immediately following Dec. 2nd Board Mtg.
  - Community Partner Celebration at December Advisory Committee meeting
  - Staff outreach at SRTC/transit hubs throughout December to thank our loyal riders
- Recognition for contractor staff for helping us serve Marin County with high quality transit! marin

## **Fare Free Day – Election Day!**

- Local bus service fare free for all riders on Tuesday 11/5/24
- Fare promotion via:
  - Ad Rail on Marin Transit buses
  - Website Event Post
  - Social Media
- Next year: With County Office of Elections, publish transit routes closest to vote centers





# **Regional Accessibility Updates**

• Action 21: Designate a Mobility Manager to coordinate rides and function as a liaison between transit agencies and other services in each county

BAY AREA TRANSIT TRANSFORMATION ACTION PLAN

- Action 22: Fund additional subregional one-seat paratransit ride pilots and develop cost-sharing and transfer policies for cross jurisdictional paratransit trips
- Action 23: Integration of ADA paratransit services on Clipper Next Generation
- Action 24: Identify key paratransit challenges and recommend changes
- Action 25: Adopt standardized eligibility practices for programs that benefit people with disabilities ADA paratransit and Regional Transit Connection program

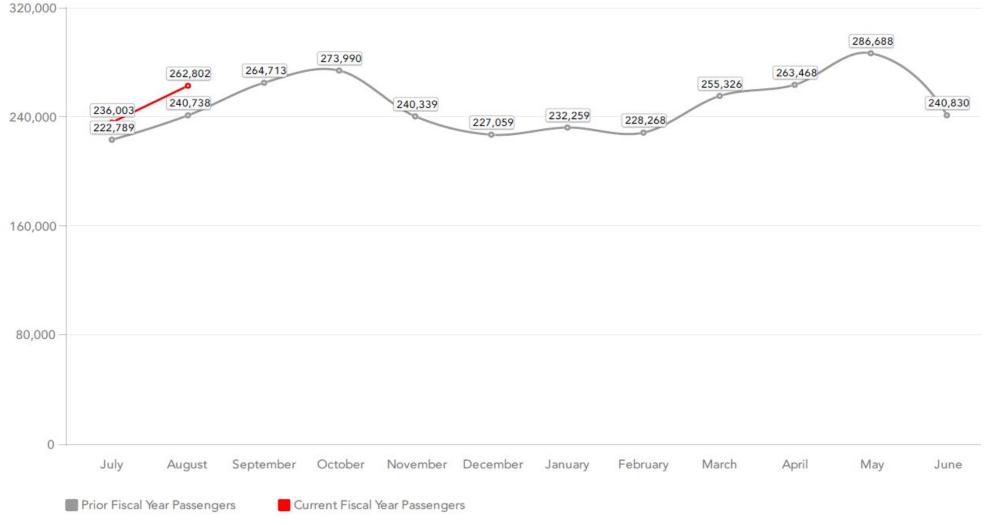


## **Regional Accessibility Updates**

Action	Description	Marin Transit Efforts
Action 21	Mobility Manager	Pending MTC action; goal to identify transit agency lead in each County to coordinate rides, function as liaison between transit and other services.
Action 22	One-seat Paratransit Ride Pilots	One-seat rides offered via partnership with GGBHTD; staff continue to explore opportunities to expand on this model.
Action 23	Paratransit Fares Paid on Clipper Next Generation	Staff have updated the demand response scheduling software & provide input on software updates to allow for paratransit payment via Clipper.
Action 24	Key Challenges & Recommendations	Staff provide paratransit data to MTC monthly & provide input at BAPAC.
Action 25	Standardized Eligibility Processes	Staff have initiated a pilot to update the Marin Access application process to align with regional goals & simplify process for applicants.



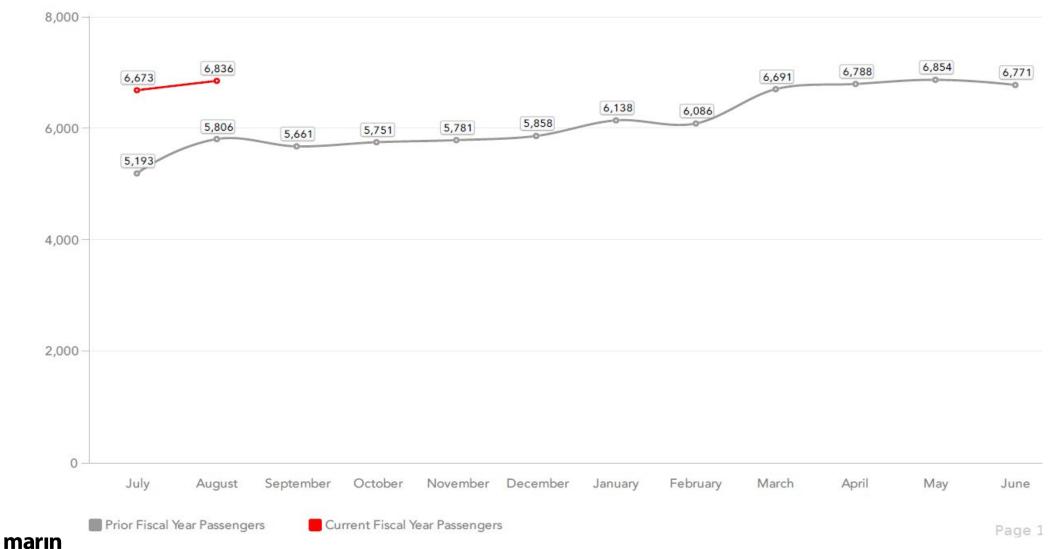
### **Fixed Route Ridership – August 2024**





#### **Demand Response Ridership – August 2024**

transit



### Thank you

CONTACT

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