

General Manager's Report

ITEM 4

November 12, 2024

marintransit.org

Canal Alliance Nuestro Canal, Nuestro Futuro Event

- Staff joined Canal Alliance for a celebration at our shared office site
- 200+ community members in attendance
- 4 Marin Transit staff supported the event
- Interactive activity to understand:
 - Barriers to using transit service
 - Desired transit improvements





West Marin Health & Wellness Fairs

- Marin Transit staff are participating as part of renewed outreach efforts in West Marin
- Attendees receive information about our programs and services and can start Marin Access enrollment process
- Three events completed to date
 - Approximately 80 community member interactions







- Marin Transit will be celebrating our 60th anniversary in December
- Events Planned
 - Board & transit agency partner celebration immediately following Dec. 2nd Board Mtg.
 - Community Partner Celebration at December Advisory Committee meeting
 - Staff outreach at SRTC/transit hubs throughout December to thank our loyal riders
- Recognition for contractor staff for helping us serve Marin County with high quality transit! marin

Fare Free Day – Election Day!

- Local bus service fare free for all riders on Tuesday 11/5/24
- Fare promotion via:
 - Ad Rail on Marin Transit buses
 - Website Event Post
 - Social Media
- Next year: With County Office of Elections, publish transit routes closest to vote centers





Regional Accessibility Updates

• Action 21: Designate a Mobility Manager to coordinate rides and function as a liaison between transit agencies and other services in each county

BAY AREA TRANSIT TRANSFORMATION ACTION PLAN

- Action 22: Fund additional subregional one-seat paratransit ride pilots and develop cost-sharing and transfer policies for cross jurisdictional paratransit trips
- Action 23: Integration of ADA paratransit services on Clipper Next Generation
- Action 24: Identify key paratransit challenges and recommend changes
- Action 25: Adopt standardized eligibility practices for programs that benefit people with disabilities ADA paratransit and Regional Transit Connection program

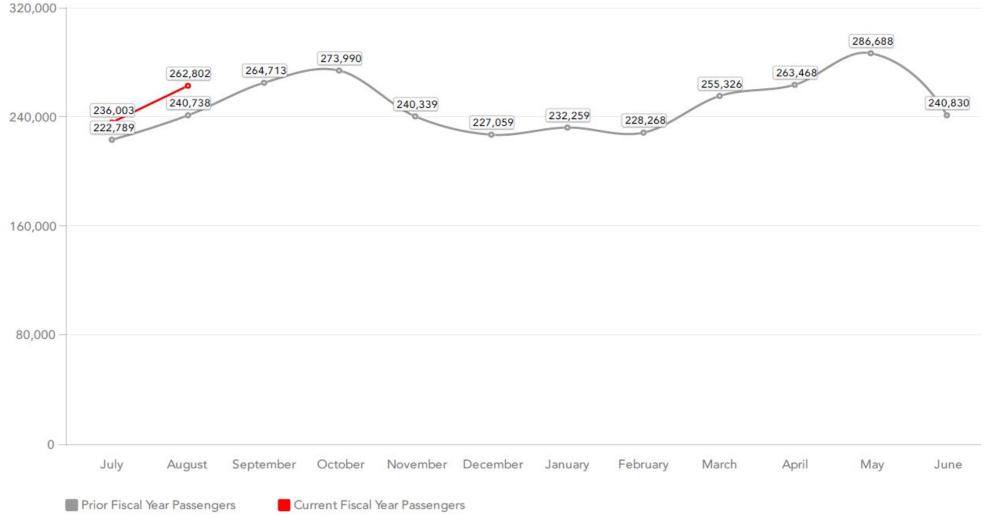


Regional Accessibility Updates

Action	Description	Marin Transit Efforts
Action 21	Mobility Manager	Pending MTC action; goal to identify transit agency lead in each County to coordinate rides, function as liaison between transit and other services.
Action 22	One-seat Paratransit Ride Pilots	One-seat rides offered via partnership with GGBHTD; staff continue to explore opportunities to expand on this model.
Action 23	Paratransit Fares Paid on Clipper Next Generation	Staff have updated the demand response scheduling software & provide input on software updates to allow for paratransit payment via Clipper.
Action 24	Key Challenges & Recommendations	Staff provide paratransit data to MTC monthly & provide input at BAPAC.
Action 25	Standardized Eligibility Processes	Staff have initiated a pilot to update the Marin Access application process to align with regional goals & simplify process for applicants.



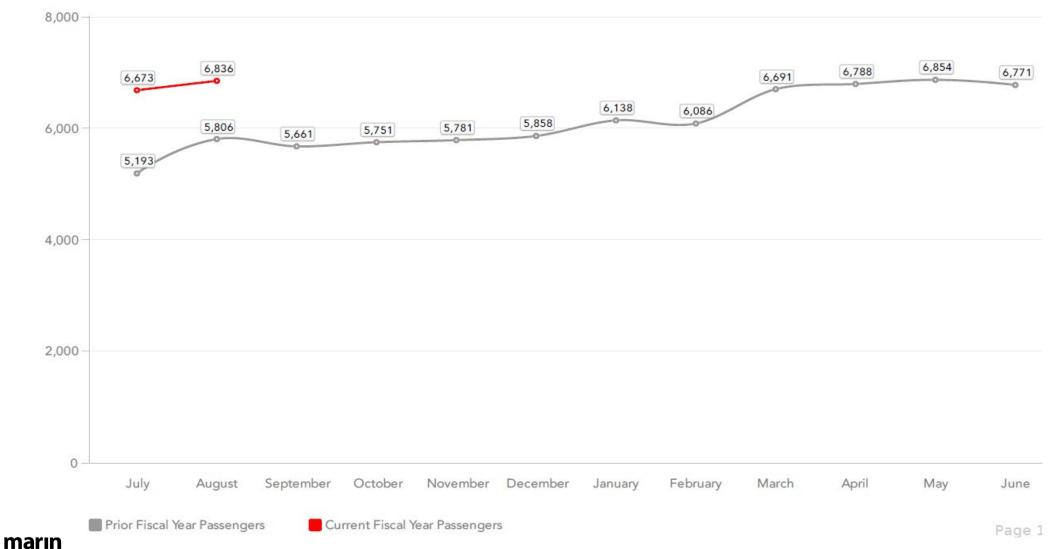
Fixed Route Ridership – August 2024





Demand Response Ridership – August 2024

transit



Thank you

CONTACT

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