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July 1, 2024

Honorable Board of Directors  
Marin County Transit District  
3501 Civic Center Drive  
San Rafael, CA 94903

**Subject: General Manager Report – Monthly Report: April 2024**

Dear Board Members:

## **Recommendation**

This is a recurring information item.

## **Summary**

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending April 30, 2024. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit experienced strong systemwide ridership in April 2024. Total ridership was 10% higher than the previous year (April 2023) and 5% lower than pre-COVID (April 2019).

Fixed route ridership continued to be strong this month, with ridership being 10% higher than the previous year (April 2023) and 98% of pre-COVID (April 2019).

Marin Access ridership had plateaued at just below half of pre-pandemic ridership starting in September 2022. January 2024 was the first month since then where Marin Access ridership exceeded the prior year. This month, April 2024, continued that trend, with Marin Access ridership increasing by 16% relative to the prior year (April 2023). Staff believe that this trend of increasing ridership is due to the Marin Access service changes implemented in July and are optimistic it will continue to have a positive effect on ridership going forward.

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

## **Fiscal/Staffing Impact**

None.



Respectfully Submitted,

*Nancy E. Whelan*

Nancy Whelan  
General Manager

**Attachment A:** Monthly Ridership Report and Customer Comments