



711 Grand Ave, #110
San Rafael, CA 94901
ph: 415.226.0855
marintransit.org

Board of Directors

Brian Colbert
President
Town of San Anselmo

Eric Lucan
Vice President
Supervisor District 5

Mary Sackett
Second Vice President
Supervisor District 1

Katie Rice
Director
Supervisor District 2

**Stephanie
Moulton-Peters**
Director
Supervisor District 3

Dennis Rodoni
Director
Supervisor District 4

Maribeth Bushey
Director
City of San Rafael

Fred Casissa
Alternate
Town of Corte Madera

June 3, 2024

Honorable Board of Directors
Marin County Transit District
3501 Civic Center Drive
San Rafael, CA 94903

Subject: General Manager Report – Monthly Report: March 2024

Dear Board Members:

Recommendation

This is a recurring information item.

Summary

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending March 31, 2024. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit experienced strong systemwide ridership in March 2024. Total ridership was 7% higher than the previous year (March 2023) and 8% lower than pre-COVID (March 2019).

Fixed route ridership continued to be strong this month, with ridership being 8% higher than the previous year (March 2023) and 95% of pre-COVID (March 2019).

Marin Access ridership had plateaued at just below half of pre-pandemic ridership starting in September 2022. January 2024 was the first month since then where Marin Access ridership exceeded the prior year. This month, March 2024, continued that trend, with Marin Access ridership increasing by 9% relative to the prior year (March 2023). Staff believe that this trend of increasing ridership is due to the Marin Access service changes implemented in July and are optimistic it will continue to have a positive effect on ridership going forward.

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

Fiscal/Staffing Impact

None.



Respectfully Submitted,

Nancy E. Whelan

Nancy Whelan
General Manager

Attachment A: Monthly Ridership Report and Customer Comments