Tips and tricks to using your rides voucher.

How do I use my voucher?

Catch-A-Ride digital vouchers are distributed quarterly and can be used on UberX, UberX Shared, UberAssist, and UberWAV services. Catch-A-Ride digital vouchers cannot be used to pre-schedule trips.

Where is my voucher?

Once accepted, the voucher will automatically appear on the ride request screen in the payments option section. You will also be able to view your voucher by clicking into Settings, Wallet and scrolling to the bottom to the Vouchers section.

I'm not ready to use my voucher.

Your voucher will remain on your account until its expiration but you can choose when to use it by toggling it on and off. After you've entered your destination details, simply tap on the voucher within the payment method to select other payment methods.

I am having other issues.

If you are having issues claiming the voucher, please reach out to the Marin Access Travel Navigator team to confirm that the voucher is ready to use. For all other questions, visit the help section in the menu of your Uber app.

Looking for your voucher?

If you've entered your destination and still don't see your voucher, tap on the payment method section and then scroll to the bottom to toggle your voucher 'on'.

If you have multiple Ride Profiles, you'll have to tap 'change' under your personal profile to view payment options