

The Marin Transit Muir Woods Shuttle route is funded partly by the District, partly by NPS and partly by fares.

- 1) What are the benefits to Marin Transit riders of this program?
- 2) How many Marin County residents use this service?
- 3) What are the economic benefits of this program for Marin County taxpayers?
(SF does not appear to subsidize the extensive Preside Go transit program)

There is no public transit service offered to Cavallo Point, Children's Discovery Museum, Travis Marina, Marine Mammal Center, Nike Missile Site, Pt Bonita Lighthouse or Pt Bonita YMCA complex that might benefit Marin residents, employers, employees and volunteers.

Use of the Larkspur Ferry lot appears to have hurt Sausalito economically, loss of parking fees and sales taxes - and there are no signs that Larkspur has benefited.

- 4) Environmentally

If majority of Primary users are out of county /out of state tourists staying at Fisherman's Wharf, instead of walking to the Blue & Gold Ferry they are having to travel farther to the Golden Gate Ferry at the foot of Market Street, or driving their cars to the Larkspur Ferry parking lot. Has there been an environmental review of the location changes? How many riders come on the ferry / how many now drive there?

No Walk Up Passenger or Cash Fares

Under the new contract with Bauer's, Shuttle riders will no longer be able to access the service without a reservation and pay their fares with cash. All riders will be required to book their fare using the online reservation and payment portal. Walk-up passengers will be required to use a smartphone or other internet-equipped device to book online while onsite.

In the last week i have seen a dramatic increase in calls for a taxi from tourists who take Uber/Lyft or Taxi's from San Francisco to Muir Woods. People are not seeing the warnings on the NPS web site that **there is no cell service once in Muir Woods** and are being stranded.

Customers are confused which locations are being used on which days. The most common comment I hear is "...when my friend /relative did this they got the shuttle here (Sausalito)."

The fact that a private van service is now operating and charging 20.00 per person (to/ from Sausalito and in the last week and there is an increase in the number of taxis sitting in Muir Woods charging 80.00 per trip to or San Francisco indicate a problem.

I hope these issue are addressed in future reports.

Kevin Carroll