



# General Manager's Report

ITEM 4

# Marin Access Hiring Update

Role	Staff Required	Current #	Recruiting For
Driver	32	28	4
Road Supervisor	4	3	1
Reservationist	5	5	0
Dispatcher	4	4	0
Call Center Lead	1	0	1
Travel Navigator	3	3	0

*Information current as of June 1, 2023.*

# Marin Access Program Change Update

- **Changes are effective on July 1, 2023**
- Rider Communication
  - Dedicated Webpage
  - Weekly Virtual Info Sessions
  - General E-Blast to MCTD Listserv
  - Mailer(s) to Active Riders
  - Mailer(s) to Fare Assistance Participants
  - Marin Access Newsletter to All Marin Access Eligible Riders
- Presentations



## Overview

Marin Transit will be implementing changes to several Marin Access programs on **July 1, 2023**. These changes are intended to stabilize the ADA-mandated paratransit program, focus programs and services on the populations most in need, improve service reliability and legibility for Marin Access riders, and improve the rider experience. Complete detail about the changes [can be found here](#).

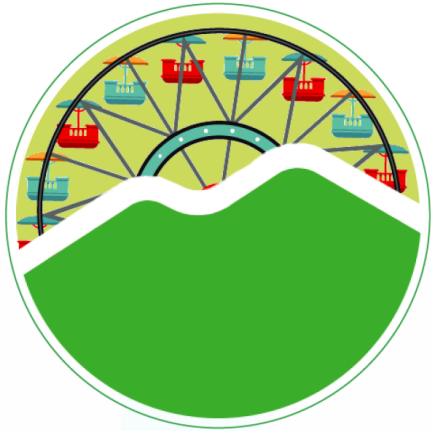
We encourage riders to review the information below carefully and check back regularly as updates will be made to this page throughout the implementation process. **Please consider joining us for an upcoming info session to learn more (see the Upcoming Events section below)!** For information about existing Marin Access programs, visit [www.marinaccess.org](http://www.marinaccess.org); this will be updated on July 1.

## Service Changes



Dedicated Webpage: [www.marintransit.org/machanges](http://www.marintransit.org/machanges)

# Fare Promotions



## marin transit free fares

during the **FAIR**  
**June 30 - July 4, 2023**

Marin Transit will be offering FREE rides  
wide on all fixed route local bus  
services during the Marin County Fair.  
Not valid on Marin Access demand response services.



**Summer 2023 Youth Ride Free**

your ticket to fun

**June, July & August youth k-12 ride FREE on public transit in Sonoma & Marin!**

visit us online

- SMART [sonomamarintrain.org/YRF](http://sonomamarintrain.org/YRF)
- Sonoma Co. Transit [sctransit.com](http://sctransit.com)
- Santa Rosa CityBus [srcity.org/fares](http://srcity.org/fares)
- Petaluma Transit [transit.cityofpetaluma.net](http://transit.cityofpetaluma.net)
- Marin Transit [marintransit.org](http://marintransit.org)

Public transit offers endless possibilities for fun trips this summer. Train and bus travel is a safe and reliable way to get around. Start planning your summer adventures now!

No pass is needed, riders simply present a school or government issued ID. IDs from the Spring 2023 semester are fine.

# Real Time Information



# Get Real

Real-time bus departures are available at:  
[www.marintransit.org/real-time](http://www.marintransit.org/real-time)

## 3 Easy Ways to Get Real-Time Information



**text**  
"Stop ID" to:  
**(415) 993-5300**



**call:**  
**(415) 993-5300**  
enter "Stop ID"



**visit:**  
**[www.marintransit.org](http://www.marintransit.org)**  
enter "Stop ID"



marin transit [www.marintransit.org](http://www.marintransit.org)

<b>35</b> Northgate Daily	<b>49</b> Novato Weekday
<b>233</b> Santa Venetia Daily	

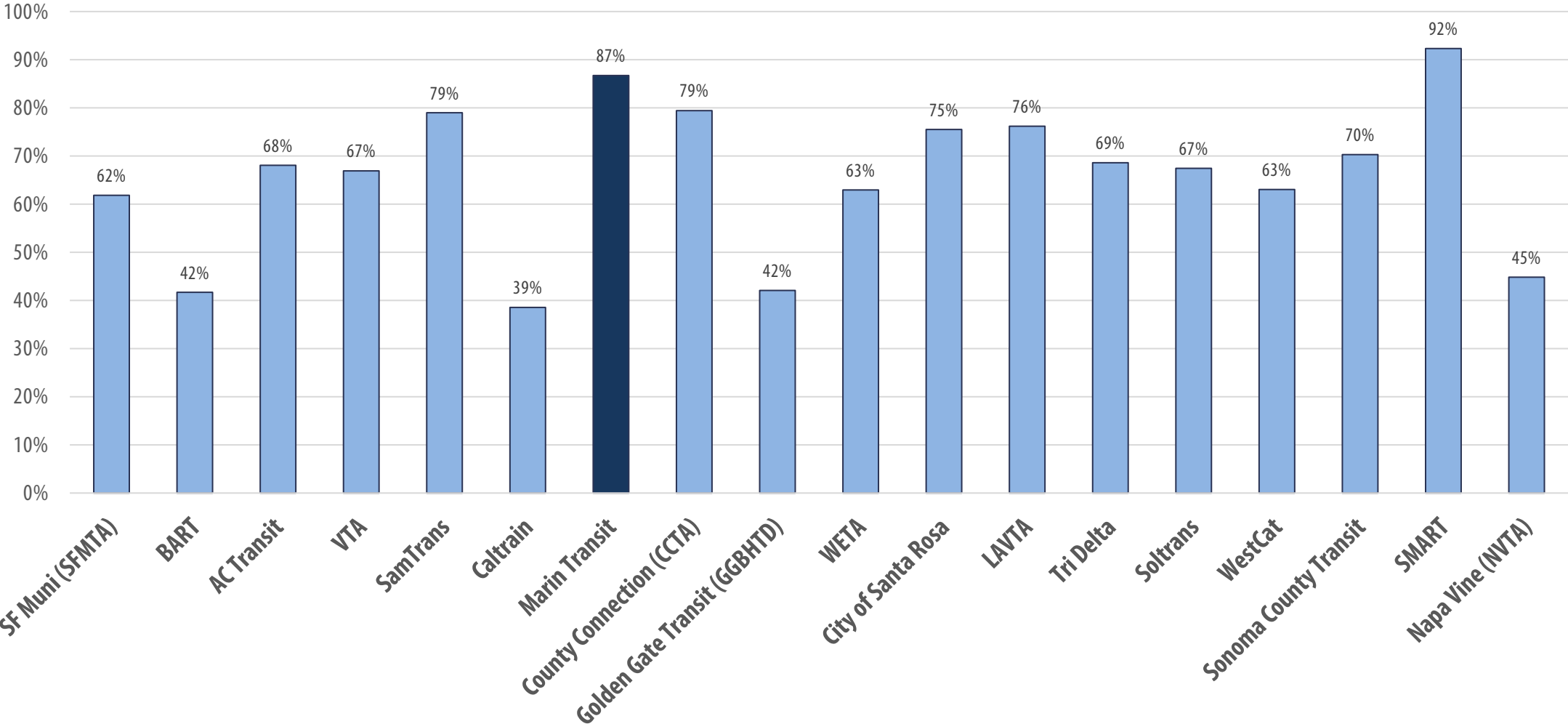
STOP ID #40585  
511 for bus information

Stop IDs are shown on all bus stop signs and start with "4"

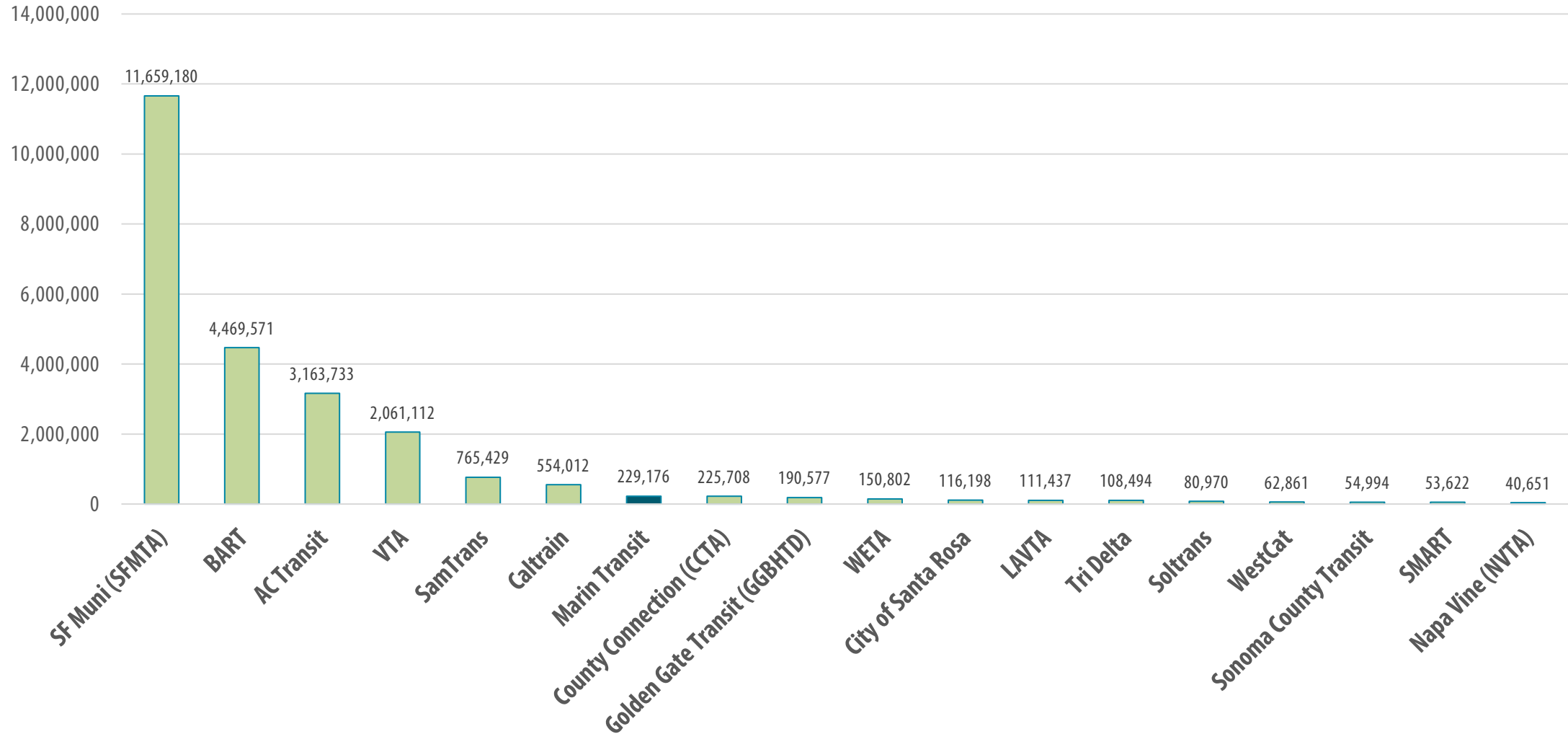
scan QR code for access to predictions



# % Pre-COVID Ridership (Mar 2019 vs Mar 2023)



# Monthly Ridership (February 2023)



Source: National Transit Database Monthly Module Adjusted Data Release

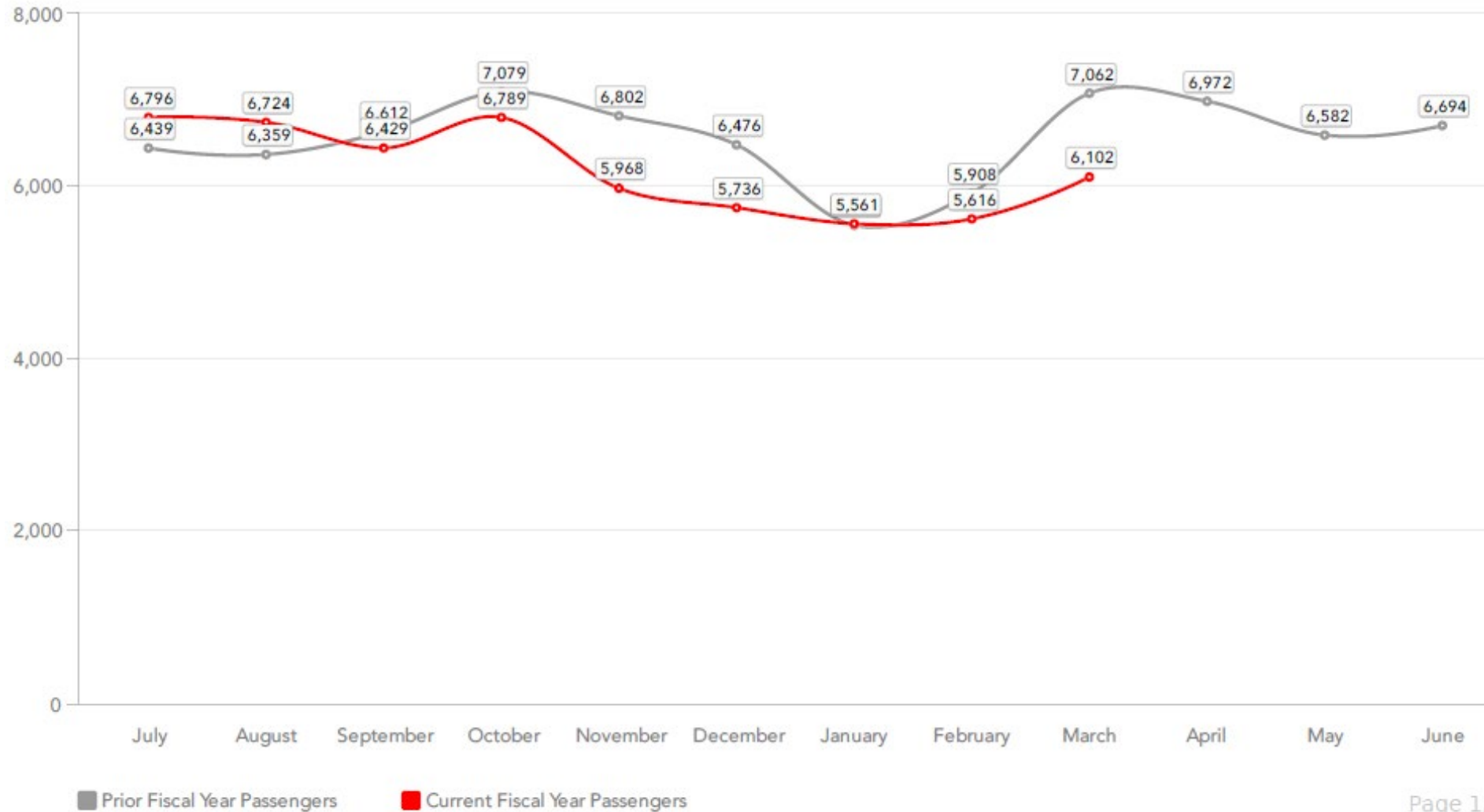
# Fixed Route Ridership – March 2023



■ Prior Fiscal Year Passengers
 ■ Current Fiscal Year Passengers



# Demand Response Ridership – March 2023



# Thank you

CONTACT

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